


**MINUTES OF GRIEVANCE COMMITTEE MEETING REGARDING THE GRIEVANCE OF THE FIRM AGAINST THE TECHNICAL ADVISORY COMMITTEE
DECISION FOR THE HIRING OF FIRM FOR PRIVATE SECURITY IN CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCE,
LAHORE.FOR THE YEAR 2024-25 & 2025-26**

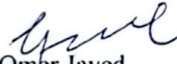
With reference to letter No. P.C./27391-95/CH&UCHS dated 24-05-2025 a Grievance Committee meeting held on 26-05-2025 at 11:00 a.m. in the Syndicate Room of the Admin Block, The Children's Hospital, Lahore regarding the addressing of Grievances of the firms under bid reference No. P-250366587/CH&UCHS Dated 10-03-2025 Reference PPRA Unique No. 227198T10032025609 dated 10-03-2025.


The meeting started with the name of Allah, the most beneficent the most merciful.


The committee received a briefing from procurement department on the tendering process, technical evaluation of bids and grievance from the aggrieved firm regarding technical issues.


Sr. No.	Name of the Tender	Aggrieved Firm	Status of TAC	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
1.	Hiring of Firm for Private Security	M/s Well Wisher Security Services Pvt., Ltd.,	The firms was declared responsive by the (TAC)	Technical Evaluation marking criteria report uploads on EPADS as well as PPRA on 20-05-2025. In that process there were five security firms were passed. M/s Well Wisher Security Services company was number 91.5 but we upload documents as per bidding documents. The details are the following 1. Emergency Exist Plan. 2. Human Resource Management Firm request consider our grievance regarding two points. Please enhance our points.	The Grievance Redressal Committee reviewed the Grievance of the firm i.e. M/s Well Wisher Security Services (Pvt.) Ltd. The Committee is of the view that the said Firm has already been qualified and declare responsive by the (TAC). Furthermore said firm submit letter vide No 9020 dated 26-05-2025 for withdrawal their grievance. Therefore, the grievance submitted by the firm to increase the marks in the evaluation criteria is rejected and decision of (TAC) committee is sustained.


Mrs. Sarwat Uzma
Deputy Drug Controller (DDC)
(Member)


Dr. Omer Javed
AMS (General)
(Member)


Dr. Muhammad Zeem Ashfaq
Assistant Prof. of Paediatric Neurology
(Member)


Dr. Anjum Saeed
Prof. of Paeds Gastroenterology
(Chairman)


Dr. Ayesha Ashraf
Assistant Prof. of Orthodontics
(Member)

Submitted for information and approval please


Medical Director