



**The Children's Hospital,
University of Child Health Sciences,**
Ferozepur Road, Lahore Phone # (92) (42) 99230901-23 Fax # 99231560



No. P.C./

63127

/CH&UCHS

Dated

11-11-2022

To

Mr. Abdul Wahab
I/C Programmer (I.T.)
Health Department, Civil Secretariat,
Lahore.

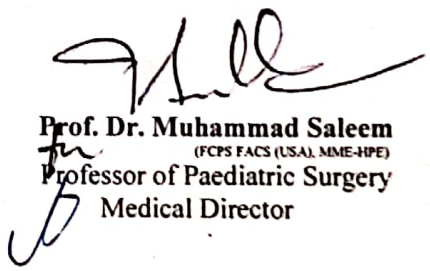
Subject: -

**REQUEST FOR UPLOADING THE MINUTES OF GRIEVANCE
COMMITTEE REGARDING THE FOLLOWING CONTRACTS IN THE
CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023 ON
HEALTH DEPARTMENT WEBSITE**

Please find enclosed herewith the Minutes of grievance committee meeting regarding the following Contracts for The Children's Hospital, University of Child Health Sciences, Lahore for the year 2022-2023 need to be uploaded in the Health Department website.

Sr. No.	Name of Bids	Sr. No.	Name of Bids
1.	Framework Contract for Purchase of Laboratory Kits & Chemicals Items	2.	Laboratory Kits & Chemicals Items (Reagent / Rental Basis)
3.	Framework Contract of Linen Items		


Your positive response will be highly appreciated.




Prof. Dr. Muhammad Saleem
(FCPS FACS (USA), MME-HPE)
Professor of Paediatric Surgery
Medical Director

MINUTES OF GRIEVANCES COMMITTEE MEETING REGARDING THE FRAMEWORK CONTRACT OF LINEN ITEMS, LABORATORY KITS & CHEMICALS AND ELECTRO MEDICAL EQUIPMENT (REAGENT RENTAL BASIS) THE HELD ON 26-10-2022 AT 11:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

SR. NO	TENDER	NAME OF FIRM	TAC STATUS WITH REASON OF REJECTION	GRIEVANCE / CLARIFICATION OF THE FIRMS	REMARKS OF GRIEVANCE COMMITTEE	DECISION OF COMMITTEE
1.	Fully Automated CLIA Analyzer (On Reagent Rental Basis)	M/s Hoora Pharma	M/s Hoora Pharma participated the tender of Fully Automated CLIA Analyzer (On Reagent Rental Basis) FY 2022-23. The said firm was non responsive in the bid due to Specifications compliance feature wise as per knocked down criteria (product evaluation) by technical evaluation committee.	<p>M/s Hoora Pharma submitted grievance letter vide diary No. 20710 dated 22-10-2022 against purchase of Fully Automated CLIA Analyzer (on Reagent Rental Basis) FY 2022-23.</p> <p>The firm said that they have been declared non responsive by technical evaluation committee. The firm have quoted world renowned brand Siemens Healthineers latest model Atellica IM1300 and certified with FDA which means there is no doubt in the quality. The firm also said that the same order successfully installed in Jinnah Hospital, Lahore, Mayo Hospital, Sheikh Zaid Hospital Rahim Yar Khan, RIC, PIC and many more.</p> <p>The firm claimed that knock down criteria on serial No. 1 whereas M/s Zedco is the sub distributor of Roche Pakistan which means M/s Zedco is not the direct and sole authorized representative of Roche. In specification of the equipment, it was clearly mentioned that the equipment should have "carry over free disposable tips to avoid contamination" and M/s Abbott Laboratories has quoted 1200SR model in this tender which does not have free disposable tips and there are complete changes of contaminations. This mean M/s Abbott Laboratories has quoted 1200SR model does not comply with the advertised technical specifications.</p> <p>The company requested that kindly declared M/s Zedco (Abbott) non responsive and M/s Hoora Pharma responsive.</p>	Decision pending	Decision pending

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2.	Semi Automated Analyzer / Micro Typing Gel System for Cross Match & Blood Grouping for Blood Bank (on Reagent Rental Basis)	M/s Sind Medical Stores	M/s Sind Medical Stores participated the tender of Semi Automated Analyzer / Micro Typing Gel System for Cross Match & Blood Grouping for Blood Bank (on Reagent Rental Basis). The firm was responsive in the said tender.	M/s Sind Medical Stores submitted grievance letter vide diary No. 20289 dated 18-10-2022 against procurement of Semi Automated Analyzer / Micro Typing Gel System for Cross Match & Blood Grouping for Blood Bank (on Reagent Rental Basis) FY 2022-23. The firm said that M/s S. Ejaz ud Din quoted model VADIANA is not as per specification requirement. Their quoted model has no reference at govt sector whereas the tender demand was for submission of satisfactory performance certificates. The firm claimed against M/s Zedco quoted the brand Heamokinesis Star Gel 10, please check if the quality control module has been offered by this firm or not, their offered incubator is infrared laser based technique not heating block as demanded in the tender, no display of time temperature on incubator or centrifuge, incubator time 5 minute not according to standard guidelines of AABB, ISBT, no automatic alarm system, no lid cover in incubator, computer system not available instead tablet is offered which is again not as per the tender requirement and LISS (Low ionic strength solution) is not available with Heamokinesis. The firm also claimed against M/s Sahaab International that they quoted product has no business history nationwide and they are relatively new in the market. Their origin is Turkey not as per tender demand.	Decision pending 	Decision pending

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3.	Linen items	M/s Medi Bridge	M/s Medi Bridge participated the tender of Linen items FY 2022-23. The firm was declared non responsive as the firm did not fulfilled evaluation criteria Clause No. 8, 9 & 10. (8 No. undertaking for blacklisting, 9 No. undertaking for uninterrupted supply of items and 10 No. undertaking for price reasonability certificate on the legal stamp papers of Rs. 100/- each).	M/s Medi Bridge submitted grievance letter vide diary No. 19821 dated 12-10-2022 against procurement of purchase of linen items FY 2022-23 firm said the technical bid rejected with the allegation that they have attached only one stamp paper of Rs. 100 instead of three stamp papers as the department required three stamp papers separately of Rs. 100 each.	On perusal of the record the grievance committee revealed that the firms did not attach the relevant documents in the bid. The committee sustained the decision of Technical Advisory Committee.	Grievance of M/s Medi Bridge Ltd is hereby rejected.
4.	Linen items	M/s Bestech Enterprises	M/s Bestech Enterprises participated the tender of Linen items FY 2022-23. The firm was declared non responsive as the firm did not fulfilled evaluation criteria Clause No. 6, 8,9,10 & 12. (6 No. Professional tax, 8. Undertaking for blacklisting, 9. Undertaking for uninterrupted supply of items, 10. Undertaking for price reasonability certificate on the legal stamp papers of Rs. 100/- each and 12 firm did not submitted the samples on due date).	M/s Bestech Enterprises submitted grievance letter vide diary No. 19923 dated 13-10-2022 against re-evaluation of M/s Bestech Enterprises. Firm said that they would like to inform that the documents already attached with tender and also they submitted samples.	On perusal of the record the grievance committee revealed that the firms did not attach the relevant documents in the bid. The committee sustained the decision of Technical Advisory Committee.	Grievance of M/s Bestech Enterprises is hereby rejected.

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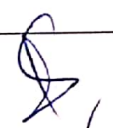
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5.	Laboratory Kits & Chemical Items	M/s Pakistan Hospital & Industrial Laboratory Co	M/s Pakistan Hospital & Industrial Laboratory Co participated the tender of Laboratory Kits & Chemical items FY 2022-23. The firm did not attach authorization letter according to item No. 619 (d) in the bid.	M/s Pakistan Hospital & Industrial Laboratory Co submitted grievance letter vide diary No. 20486 dated 21-10-2022 against technical evaluation report of the tender of purchase for Laboratory Kits & Chemical items FY 2022-23. The firm said that they quoted item as serial No. 619 (d) the technical committee missed this item and did not advertised in the technical evaluation report.	The representative of the firm briefed the committee that their quoted item (VTM vial) was locally manufactured by quoted firm and no authorization letter is required. The grievance committee unanimously decided that the grievance may be accepted subject to the approval from concerned end-user.	Grievance accepted.
6.	Laboratory Kits & Chemical Items	M/s. Zedco	M/s Moon Enterprises participated the tender of Laboratory Kits & Chemical items FY 2022-23. The firm was technically accepted in blood grouping A,B and D by technical evaluation committee.	M/s. Zedco submitted grievance letter vide diary No. 20552 dated 21-10-2022 against technical evaluation report of purchase for Laboratory Kits & Chemical items FY 2022-23. The firm said that M/s Moon Enterprises does not have CE certificate with full quality assurance. Which is not fulfilling the specifications criteria and should be knock out as per bidding documents. M/s Moon Enterprises does not have free sale certificate attested from Pakistan Embassy committee can check from their bid as per criteria M/s Moon Enterprises will be non-responsive.	On perusal of the record the grievance committee revealed that the firms did not attach the relevant documents in the bid.	Grievance accepted.


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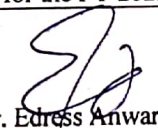
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7.	Laboratory Kits & Chemical Items	M/s Gulf Marketing International	M/s Gulf Marketing International participated the tender of Laboratory Kits & Chemical items FY 2022-23. The firm disqualified from the quoted items as item No. 20 to 24 for the following reasons. 1. The firm quoted the brand name of Diagnostar manufacturer by Healgan USA. The authorization letter issued by Healgan USA to Gulf Marketing with the brand of D Diagnostar. 2. The firm owned that Healgan Scientific is USA based company and free sale certificate attached with bid from Belgium and also attested from Pakistan Embassy in Belgium.	M/s Gulf Marketing International submitted grievance letter vide diary No. 20265 dated 18-10-2022 against technical evaluation report of ICT Rapid test devices (Item HCV, HBsAg, HIV, Syphilis & Malaria) for purchase of Laboratory Kits & Chemical items FY 2022-23. The firm said their competitor M/s Mian Scientific is the only accepted bidder in the said items from last three to four years. The firm also said that the certification and registration attached with the bid of M/s Mian Scientific will be checked and verified online.	On perusal of the record the grievance committee revealed that the authorization letter submitted by the firm in their bid bearing brand name D-Diagnostar instead of Diagnostar. The committee unanimously decided that after the verification of relevant documents by the representative of M/s Mian Scientific Corporation attached with their bid. Hence the grievance of M/s Gulf Marketing may be rejected and decision of the Technical Advisory Committee is sustained.	Grievance rejected.

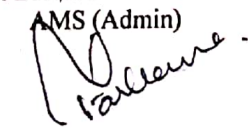
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8.	Laboratory Kits & Chemical Items	M/s Kemisk Specialties (Pvt) Ltd	M/s Kemisk Specialties (Pvt) Ltd participated the tender of Laboratory Kits & Chemical items FY 2022-23. In Histopathology, Microbiology and Hematology chemicals the firm already responsive in item No. 87-94,99,101,152-162,163,173-176,179,349,351,353,538,540,544-545,571 and in Histopathology item Nos. 105-150 technically not responsive due to not attached free sale certificate of said item in the bid.	M/s Kemisk Specialties (Pvt) Ltd submitted grievance letter vide diary No. 20638 dated 22-10-2022 against technical evaluation report of purchase for Laboratory Kits & Chemical items FY 2022-23. The firm claimed that its competitor M/s Brightway Enterprises quoted the items with the brand of Mediline Diasonic is a locally manufacturer of Stain & Chemicals must be standard with the CE/MDD/FDA/JpMIL and have no any certification and registration. The firm request for revalidation of grievance and consideration of our not accepted Histopathology items for the FY 2022-23.	On perusal of the record in the presence of the representative of the firm M/s Kemisk Specialties (Pvt) Ltd the grievance committee revealed that relevant documents attached in the bid and case may be referred to technical advisory committee for re evaluation of items. The grievance committee is in opinion that knock down criteria of bidding documents clause No. 9 (where applicable) in this case brand Mediline Diasonic quoted by M/s Brightway is local manufactured.	The grievance committee unanimously decided that the grievance accepted (Brand Vitro Spain) subject to the approval from concerned end-user for evaluation and other parts of grievance have been rejected.

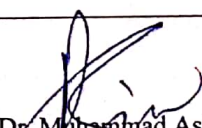

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Submitted for information and approval please.