



**The Children's Hospital,
University of Child Health Sciences,**

Ferozepur Road, Lahore Phone # (92) (42) 99230901-23 Fax # 99231560



No. P.C./ 30892 /CH&ICH

Dated 01-06-, 2022


To

Mr. Abdul Wahab
I/C Programmer (I.T.)
Health Department, Civil Secretariat,
Lahore.

Subject: - UPLOADING THE MINUTES OF GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACTS OF BULK PURCHASE OF MEDICINE ITEMS & SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2022-2023 ON HEALTH DEPARTMENT WEBSITE.

Please find enclosed herewith Minutes of Grievance Committee Meeting regarding the Framework Contracts of Bulk Purchase of Medicine Items & Surgical Disposable Items / Medical Devices in The Children's Hospital, Lahore for the year 2022-2023, need to be upload in the Health Department website.

Your positive response will be highly appreciated.


Prof. Dr. Muhammad Saleem
(FCPS, FICS (USA), MMB, FPM)
Professor of Paediatric Surgery
Medical Director

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

AGENDA: EVALUATION OF REPRESENTATIONS (GRIEVANCES) OF THE FIRM'S AGAINST THEIR QUOTED BRANDS IN THE TENDER OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2022-2023

Reference to the letter **No. P.C./29829-34/CH&UCHS** dated **26-05-2022**, meeting of grievance committee regarding the Framework Contract for Purchase of Surgical Disposable items / Medical Devices for the year 2022-2023 was held on 31-05-2022 at 10:00 a.m. in the conference room of the admin block, The Children's Hospital, Lahore.

Following members attended the meeting:-

Sr. No.	Name	Designation
1.	Dr. Farhana Muzaffar	Prof. of Pead Dermatology
2.	Dr. Samina Zaman	Prof. of Histopathology /
3..	Dr. Muhammad Asim Khan	Prof. of Pead Cardiovascular Surgery
4.	Dr. Edrees Anwar Sheikh	AMS (Admin)
5.	Faraz Ashraf	Deputy Drug Controller

PROCEEDINGS

The Meeting started with the name of Almighty Allah the Most Gracious, the Most Merciful.

Deputy Superintendent Purchase briefed the committee that tender for the procurement of Surgical Disposable / Medical Devices vide tender serial No. 14465/1&2/CH&ICH was advertised in the Express News as well as on PPRA &The Children's hospital websites. Total Seventy Two (72) firms participated in the said tender.

Meeting was chaired by Dr. Farhana Muzaffar, Prof. of Paeds Dermatology / Chairperson. The representatives of the firms were also present who were heard in person. The firm representative was given full chance and liberty to justify his representation. The committee discussed the grievances submitted by the firm's in detail and following decisions were made in the best interest of public:-

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee															
1.	<p>M/s Total Technologies (Pvt) Ltd submit letter No. TTPL/10963/22 Dated 19-05-2022 vide dairy No. 9232 dated 19-05-2022.</p> <p>1. Item No. 319 Neutral Rinsing and Drying Aid</p> <p>2. Item No. 320 Descaler / troubleshooter for Stainless steel instruments.</p> <p>3. Item No. 325 Cleaning indicator for Washer Disinfector</p> <p>Our above 3 items have been declared as not approved assigning reason that we did not attach valid drug registration certificate with the bid. The criteria of drug registration certifications applies on the drug related products rather only since our quoted products are detergents and chemical that has no direct / indirect contact with human body. We have submitted the requisite dossiers in the department of DRAP (copies of submitted document already attach in bid however, find attach again for your ready reference). We have been supply same brand products since 2015 in your esteemed institution and never found any complaint from end-user. Therefore, we request your good self to re-evaluate our offer for above mentioned items and declare our offer as responsive.</p>	<p>In Item No. 319, 320 & 325 during technical bid evaluation vendor was nonresponsive in compulsory parameters mentioned in the bidding documents.</p> <p>That is why above mentioned items were rejected in bid evaluation. and furthermore rejected by technical advisory committee (TAC).</p>	Decision pending.															
2.	<p>M/s Jamal Din & Sons submit letter No. JDS/795 Dated 17-05-2022 vide dairy No. 9150 Dated 18-05-2022. We had submitted our tender quotation against your advertised tender for the year 2022-23, and on technical opening meeting we have been notified that your esteem institution technically non-responsive our following quoted products due to non-compliance of compulsory parameter. Detail as under,</p> <table><tr><th>T Sr. #</th><th>Product Detail</th><th>Status</th></tr><tr><td>291</td><td>Silk 2/0 Cutting</td><td>Non-Responsive</td></tr><tr><td>326</td><td>Disposable Caps (Male/ Female)</td><td>Non-Responsive</td></tr><tr><td>328</td><td>Disposable Surgical Gown</td><td>Non-Responsive</td></tr><tr><td>329</td><td>Surgical Face Mask</td><td>Non-Responsive</td></tr></table> <p>Sir, in this regard, we have enclosed the grievance presentation letter with supporting documents from our principal M/s Vikor Healhcare. You are requested to please review the decision and approve our products for strong competition. Kindly re-evaluate the compulsory criteria (FSC) of all company of below items:-Serial No. 43 Adhesive Absorbent Dressing (Sterile) a) 9/10 cm x 15 cm b) 9/10 cm x 25cm Serial No. 47 IV Cannula Dressing (Sterile).</p>	T Sr. #	Product Detail	Status	291	Silk 2/0 Cutting	Non-Responsive	326	Disposable Caps (Male/ Female)	Non-Responsive	328	Disposable Surgical Gown	Non-Responsive	329	Surgical Face Mask	Non-Responsive	<p>In Item No. 291 vendor was responsive and accepted by end-user in technical advisory committee (TAC).</p> <p>But due to typographic mistakenly shown non responsive in the minutes of TAC.</p> <p>Item No. 326,328 & 329 was non responsive in compulsory parameters mentioned in bidding documents.</p> <p>That's why the said items were rejected by technical advisory committee (TAC).</p>	Hence grievance accepted against item No. 291, and rejected against Item No. 326,328 & 329.
T Sr. #	Product Detail	Status																
291	Silk 2/0 Cutting	Non-Responsive																
326	Disposable Caps (Male/ Female)	Non-Responsive																
328	Disposable Surgical Gown	Non-Responsive																
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Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
3.	<p>M/s Silver Surgical Complex (Pvt) Ltd submit letter No. Nil Dated 15-05-2022 vide dairy No. 8917 Dated 16-05-2022.</p> <p>In tender item Sr. No. 4(b) Disposable Syringe Auto Disable 5ml, the product has been declared "Non-Responsive" based upon less than one year of local market experience. It is stated that the product has been registered since 12-08-2020, which fulfils the criteria of minimum 1 year experience. Moreover, the product has passed sample evaluation by end-users at various other public institutions including DHQ Gujranwala Teaching Hospital, Aziz Bhatti Shaheed Teaching Hospital with no issues.</p> <p>In tender item Sr. No. 07 IV Cannual with Wings and Injection Port Sterilized 18G,20,22G The product has been declared "Responsive-Rejected by end-user". It is stated that the product has passed sample evaluation by end-users at various other public institutions including DHQ Gujranwala Teaching Hospital, Aziz Bhatti Shaheed Teaching Hospital with no issues. It is humbly requested from you esteemed office to kindly declare the products.(Tender Sr. No. 4.b., 07) of Silver Surgical Complex (Pvt) Ltd. as "Responsive" as they meet all the compulsory criteria of the evaluation.</p>	<p>Item No. 4 (b) was non responsive in compulsory parameters mentioned in bidding documents.</p> <p>That's why rejected by technical advisory committee (TAC).</p> <p>Item No. 7 was responsive in compulsory parameters mentioned in bidding documents but rejected in sample evaluation by end-user in technical advisory committee (TAC)..</p>	Hence grievance is rejected.
4.	<p>M/s Save On Health Care submit letter No. Nil Dated Nil vide diary No. 8926 Dated 16-05-2022. with reference to surgical disposable tender 2022-23 we got technical evaluation report and our products marked Non-Responsive, the product which market Non-Responsive with remarks short documents in technical bid it is requested kindly recheck our bid our documents already attached and we also attached copies here with for reference, our all products CE marked and ISO 13485 Certified and continually using in Punjab Government Hospitals since 7 years, it is requested kindly change the status of products from Non-Responsive to responsive, in the interest of justice and we shall initiate necessary proceeding of Law if justice not done.</p> <p>Our short coming documents according to evaluation report are as follow,</p> <ol style="list-style-type: none"> 1. Sole Agent Letter (Copy attached already in technical bid) 2. ISO 13486 (Copy attached already in technical bid) 	<p>M/s Save On Health Care was initially non responsive in compulsory parameters mentioned in bidding documents. but after re-evaluation of documentation in the bid said firm became responsive.</p> <p>But samples of said firm were rejected by end-user.</p>	Since samples of item No. 61 & 62 were rejected by end-user. Hence grievance is rejected.
5.	<p>M/s Siddiqi Medco submit letter No. Nil Dated Nil vide diary No. 9106 Dated 18-05-2022 . Refer to your tender of surgical disposable items for the year 2022-23, we would like to bring in your kind notice that mistakenly some of documents of technical bid remain unsigned due to this we have disqualified by purchase committee, this is not a big deal most of the hospital singed remaining document after submitting tender, please give us the chance this time.</p>	<p>The firm already accepted that some of the documents of the technical bid remained unsigned and was disqualified by bid opening committee, as per clause No. 6 of advertisement & invitation of bid mentioned in the bidding documents</p>	Hence grievance is rejected.

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Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
6.	<p>M/s Alliance Medical submit letter No. AM-5705 Dated 16-05-2022 vide diary No. 9095 Dated 18-05-2022.</p> <ul style="list-style-type: none"> • Grievance against M/s UDL Distribution • T/E No. 27: CVP Line, Double Lumen with Nitinol Guide wire (Make: Arrow / Teleflex, USA) • T/E No. 30: CVP Line, Triple Lumen with Nitinol Guide wire (Make: Arrow / Teleflex, USA) <p>The bidder has submitted a fake registration letter issued by DRAP to deceive the institute and committed a violation of compulsory parameters as follows:</p> <p>Clause 1: Valid Drug Registration / Medical Device Registration Certificate issued by DRAP.</p> <p>Clause 6: Quoted product should have minimum one year market experience.</p> <p>Clause 7: Specification of quoted product should comply 100% with the advertised specification.</p> <p>Clause 12 of Affidavit)Bid Form 2) All the documents provided in the bid, are not fake. Company will be held responsible for any false information/ misconduct or bidding / concealment of facts.</p> <p>The matter was previously highlighted vide our letter No.. AM-5555 Dated 28-02-2022 for tender 2021-22 but no action has been taken by the hospital so far. We therefore, humbly request to the committee again to accept the grievance and take strict action against the firm leading to their disqualification upon submission of fake documents. The bidder has submitted a fake registration letter issued by DRAP to deceive the institute and committed a violation of compulsory parameters as follows:</p> <ul style="list-style-type: none"> • Grievance against M/s Cardiac Care • T/E No. 27,30 & 116: (Make: Vygon, Europe) <ol style="list-style-type: none"> 1. The bidder has mentioned Country of Origin as Europe in its bid against the above mentioned products. The fact is that "Europe" is a continent comprising of several countries. 2. Upon physical inspection of the samples of T/E No. 27 and 30, the Country of Origin reflects as "Germany" but for T/E No. 116, it reflects as "France". <p>The registration certificates of these items issued by DRAP clearly indicate that there are two different manufacturers of these items as well as their country of origin.</p> <p>"This ambiguity reflects the violation of compulsory parameters as the samples do not have 100% compliance with the technical bid offered by the firm".</p> <ol style="list-style-type: none"> 3. Since above mentioned products are offered from two different manufacturers by the bidder that is Vygon, France and Vygon, Germany; so their bidding documents submitted along with their technical bid must be different and issued by these two different manufacturers as shown below: <ol style="list-style-type: none"> 1. Letter of Authorization 2. ISO Certificate 3. CE Certificate 4. Legalized Free Sale Certificate issued by the country of manufacturer 	In Item No. 27 & 30 M/s Alliance Medical competitor did not have DRAP registration of said items.	<p>Hence grievance accepted against item No. 27 & 30 of UDL Distribution, but grievance rejected against item No. 116.</p> <p>Regarding item No. 27, 30 & 116. Grievance committee advised M/s Cardiac Care to provide letter from the principal and confirm specific country of origin in Europe and decision of Grievance committee is subjected to the provision of letter from principal within 03 days.</p>

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7.	<p>M/s Cardiac Care submit letter No. CCARE/024/22 Dated 19-05-2022 vide diary No. 9180 Dated 19-05-2022.</p> <p>Item No. 100 Pacing Wire Our brand is registered in DRAP and its registration letter and no. MDIR0001989 has already been attached in technical bid. Please verify registration of our competitor as well.</p> <p>Item No. 302 Liga Clip Our brand is registered in DRAP and its Free Sale & Experience reference letter are being attached with</p> <p>Item No. 258, 259, 260, 262, 265, 276, 277, 278, 279, 281, 283, 284, 285, 286, 287, 289, 290, 291, 292, 295 & 300 Sutures. Above all items are registered in DRAP and its experience reference letter is being provided. Please consider our request.</p>	<p>Initially Item No. 100 Pacing Wire was non responsive in compulsory parameters mentioned in bidding documents. but after re-evaluation of bid the said item was responsive.</p> <p>In Item No. 258 ,259, 260, 262, 265, 276, 277, 278,279,281,283,284,285,286,287,289,290,291,292,295 & 300 during technical evaluation said firm was non responsive in compulsory parameters mentioned in bidding documents.</p> <p>That is why said firm was rejected in bid evaluation. and subsequently rejected by technical advisory committee (TAC).</p>	<p>Hence grievance is accepted against item No. 100 and rejected against item No. 258, 259, 260, 262, 265, 276, 277, 278, 279, 281, 283, 284, 285, 286, 287, 289, 290, 291, 292, 295, 300 & 302.</p>
8.	<p>M/s Apsta International submit letter No. NIL Dated 18-05-2022 vide diary No. 9169 Dated 19-05-2022.</p> <p>According to this report our company was declared responsive but samples rejected in tender serial No. 318 (Labomat MA), 319 (Labomat KS), 359(Endo Dtar Neu), 360 (Alpha Guard). M/s Apsta International is working as exclusive sole distributor of Laboratorium Dr-Deppe since 2006.</p> <p>It is to inform you that Apsta International is registered from DRAP against License No. ELI00042 Dated 03-08-2018.</p> <p>It is also to inform you that we had been awarded Sr. No. 318 and 319 in the tender for the FY 2018-19 and also Children Hospital purchase on quotation and no single complaint had been raised from the last 2 years. It is also to inform you that we have awarded these products in the tender for the FY 2021-22 and first order is in process.</p> <p>In the current tender for FY 2022-23 our all products samples are not technically approved and reasons for rejection are not mentioned in report.</p> <p>You are requested to please re-evaluate our samples from end-users after verifying given purchase information of your institute, consider our products. Please find following attached documents for your convenience.</p> <ol style="list-style-type: none"> 1. DRAP Import License and DRAP enlistment letter. 2. DRAP Enlostment letter of Sr. No. 359 and 360 3. Previous award letters and purchase orders of Children's Hospital, Lahore 	<p>Item No. 318 was responsive in bid evaluation but rejected by end-user in technical advisory committee (TAC).</p> <p>Item No. 319 is non responsive in compulsory parameters mentioned in bidding documents.</p> <p>Item No. 359 & 360 is non responsive in compulsory parameters mentioned in bidding documents..</p>	<p>Hence grievance is rejected.</p>

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
9.	<p>M/s Anwar & Sons submit letter No. As-Accts/2021-22/001613 Dated 16-05-2022 vide diary No. 9172 Dated 19-05-2022.</p> <p>Item Serial No. 21</p> <p>We have been supplying the products to various hospitals with satisfactory results. Free sale certificate is attached herewith for your perusal please. (Copies of FSC & purchased orders attached)</p> <p>Item Serial No. 145,297</p> <p>Our quoted products are registered with DRAP and related documents are already attached with the tender documents. Also, we are supplying our quoted products in various private and government institutions with satisfactory result. Our products are rejected and no reason defined for this. (Copies of purchased orders attached)</p> <p>Item Serial No. 284</p> <p>SMI surgical sutures are in European's market for the last many years and being successfully used. We can offer you a reasonable quantity free of charge for your use to establish your confidence in the product.</p>	<p>Item No. 21.is responsive in compulsory parameters but rejected by end-user in technical advisory committee (TAC).</p> <p>Item No. 145. is responsive in compulsory parameters but rejected by end-user in technical advisory committee (TAC).</p> <p>Item No. 297. is responsive in compulsory parameters but said firm did not submit samples for evaluation.</p> <p>In Item No. 284 said firm was non responsive due to typographic mistake but after re-evaluation said firm became responsive and also accepted by end-user in technical advisory committee (TAC).</p>	<p>Hence grievance is rejected against item No. 21, 145.</p> <p>After re-evaluation of item No. 297 end-user rejected the sample. Hence grievance is rejected.</p> <p>Grievance accepted against item No. 284.</p>
10.	<p>M/s Stancos (Pvt) Ltd submit letter No. NIL Dated 14-05-2022 vide diary No. 9012 Dated 17-05-2022.</p> <p>With due respect, we participated in the tender of procumbent of surgical disposable for the FY 2022-23. We quoted Hand Sanitizer and we were declared Non Responsive by the technical evaluation committee.</p> <p>We are the local manufacturer of Hand Sanitizer. There is an SRO regarding registration of hand sanitizer (attached). Hand Sanitizer comes under Pakistan Standard & Quality Control Authority PS-5453/20 registration. We have supplied hand sanitizer in various teaching Govt. and private hospitals. We are providing best quality hand Sanitizer.</p>	<p>In Item No. 361 (Hand Sanitizer) said firm did not have DRAP registration.</p>	<p>Hence grievance is rejected.</p>

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11.	<p>M/s Zia Enterprises submit letter No. NIL Dated 17-05-2022 vide diary No. 9067 Dated 17-05-2022.</p> <p>1. T.E No. 40 Urine Bag Our above product is rejected due to lake of sale experience. Your demanded quantity is 40000 we attached Po's different hospitals as below.</p> <table><tr><td>a.</td><td>Mayo Hospital</td><td>Qty=50,000</td></tr><tr><td>b.</td><td>Mayo Hospital</td><td>Qty=100,000</td></tr><tr><td>c.</td><td>Jinnah Hospital</td><td>Qty=45,000</td></tr><tr><td>d.</td><td>Jinnah Hospital</td><td>Qty=45,000</td></tr><tr><td>e.</td><td>Lady Willingdon</td><td>Qty=30,000</td></tr><tr><td>f.</td><td>Sheikh Zayed</td><td>Qty=140,000</td></tr></table> <p>(Po's attached to verify) T.E No. 336,337,338,339 Sterilized Surgical Gloves Powder Free. Please correct the manufacturer of above gloves. Manufacturer of above gloves is Anhui AnYu Plastic & Rubber Product Co, China MDIR-001231 instead of Yangzhou goldenwell medical devices pr china which typed mistakenly. All documents of Anhui AnYu Plastic & Rubber Product Co, China attached in bidding documents.</p>	a.	Mayo Hospital	Qty=50,000	b.	Mayo Hospital	Qty=100,000	c.	Jinnah Hospital	Qty=45,000	d.	Jinnah Hospital	Qty=45,000	e.	Lady Willingdon	Qty=30,000	f.	Sheikh Zayed	Qty=140,000	<p>In Item No. 40 said firm is Non Responsive in compulsory parameters during bid evaluation but after re-evaluation vendor was responsive.</p>	<p>Hence grievance is accepted.</p>
a.	Mayo Hospital	Qty=50,000																			
b.	Mayo Hospital	Qty=100,000																			
c.	Jinnah Hospital	Qty=45,000																			
d.	Jinnah Hospital	Qty=45,000																			
e.	Lady Willingdon	Qty=30,000																			
f.	Sheikh Zayed	Qty=140,000																			
12.	<p>M/s Cotton Craft submit letter No. 786/0728/2022 Dated 16-05-2022 vide diary No. 9059 Dated 17-05-2022</p> <p>We observed from the technical evaluation report that all the 12 items has been declared as responsive but only 7 items has been accepted and the remaining 5 items mentioned here under has been rejected by the technical evaluation committee on the basis of sample evaluation by the end-user. 341,348,349,352,353 rejected (sample evaluation by the end-users / technical scrutiny by TAC).</p>	<p>Item No. 341,348,349,352 & 353 was responsive in compulsory parameters but rejected by end-user in sample evaluation in technical advisory committee meeting (TAC).</p>	<p>Hence grievance is rejected.</p>																		
13.	<p>M/s Muller & Phipps submit letter No. NIL Dated 17-05-2022 vide diary No. 8989 Dated 17-05-2022.</p> <p>A. That our Polyglactin sizes 1, 2/0, 3/0 (cutting), 3/0, & 5/0, tender item# 259,260,262,263 & 266 are approved by our hospital technical committee & end-users. B. That our tender item # 141& 142 Staplers are mistakenly non-responsive and rejected by your hospital because of non-provision of documents at criteria no. 2 and no. 5 i.e. been attached in the bid. that these required documents are attached for other approved / accepted items and can be verified.</p>	<p>In Item No. 141 & 142 vendor was responsive and accepted by end-user in technical advisory committee meeting (TAC). But due to typographic mistakenly shows non responsive in the minutes of TAC.</p>	<p>Hence grievance is accepted.</p>																		

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14.	<p>M/s 3 Plus Pharma submit letter No. NIL Dated 19-05-2022 vide diary No. 9331 Dated 21-05-2022.</p> <p>The firm quoted for the below mentioned items and were rejected on sample evaluation.</p> <table><tr><th>T. Sr. No.</th><th>Item</th></tr><tr><td>43</td><td>Adhesive Absorbent Dressing</td></tr><tr><td>49</td><td>Polythene Gown</td></tr><tr><td>146</td><td>Skin Traction</td></tr><tr><td>301</td><td>Prolene Mash</td></tr></table> <p>The firm requested to re-evaluate our sample as we are supplying quality products approved in other major institutions.</p>	T. Sr. No.	Item	43	Adhesive Absorbent Dressing	49	Polythene Gown	146	Skin Traction	301	Prolene Mash	<p>Item No. 43, 49, 146 & 301 during technical evaluation vendor was non responsive in compulsory parameters mentioned in bidding documents.</p> <p>That is why he was rejected in bid evaluation. and rejected by technical advisory committee (TAC).</p>	Hence grievance is rejected.
T. Sr. No.	Item												
43	Adhesive Absorbent Dressing												
49	Polythene Gown												
146	Skin Traction												
301	Prolene Mash												
15.	<p>M/a 3M Surgicals submit letter no Nil dated 20-05-2022 vide letter no 9303 dated 20.05.2022.</p> <p>Product registration certificate has been applied in DRAP and letter of application of registration was attached in bid document.</p> <p>You are requested to please consider our request as we are providing required medical devices as per rules in different government and private institutes from last 2 years and with best prices for your distinguish institute.</p>	<p>In Nylone Tape during technical evaluation vendor was non responsive in compulsory parameters mentioned in bidding documents.</p> <p>That's why said firm was rejected in bid evaluation. and rejected by technical advisory committee meeting (TAC).</p>	Hence grievance is accepted.										
16.	<p>M/a UDL Distribution (Pvt) Ltd submit letter no 780-E dated 15-05-2022 vide letter no 9261 dated 20.05.2022.</p> <p>Grievance against Alliance medical</p> <p>1. In Item # 27 (CVP Line Double Lumen (Peads) Length 8cm, 5Fr</p> <p>M/s Alliance Medical quoted their brand Biosensor against above mentioned item # 27. But according to the company brochure, they do not have 8cm length in CVP double lumen which is clearly mentioned in your tender list.</p> <p>M/s Alliance Medical does not have valid free sale certificate from the country of manufacturer, they claim that their product is form Singapore, where as they give free sales certificate from Germany.</p> <p>2. In Item # 30 (CVP Line Triple Lumen (Peads) Length 8cm. 5.5Fr</p> <p>Same as in item No. 29 M/s Alliance Medical does not have the size 5.5 Fr against above mention item so it's also violation of your bidding documents. Clause# 7.</p> <p>Moreover M/s Alliance Medical does not have valid free sale certificate from the country of manufacturer.</p>	<p>In Item No. 27 & 30 M/s Alliance Medical did not have samples according to specification mentioned in tender and also did not have free sale certificate from the country of manufacturer.</p>	Hence grievance accepted against item No. 27 and rejected against item No. 30.										

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Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
17.	<p>M/s Galaxy Pharma (Pvt) Ltd submit letter No. Nil Dated 19-05-2022 vide diary No. 9339 Dated 21-05-2022.</p> <p>Request for submission of grievance against technical evaluation report FY 2022-23</p> <p>With reference to the evaluation report of subjected tender, it is stated that we have some grievance on technical evaluation report, so we are submitting this grievance request.</p>	<p>M/s Galaxy Pharma (Pvt) Ltd was non responsive in knock down criteria.</p> <p>Vendor did not have the free sale certificate from brand name therefore rejected. Hence TAC decision sustained.</p>	Hence grievance is rejected.
18.	<p>M/s Bio Tech Pakistan submit letter No. NIL Dated 21-05-2022 vide diary No. 9423 Dated 21-05-2022.</p> <p>Submission of grievance documents</p> <p>With reference to the above cited subject we M/s Biotech Pakistan hereby submit the below mentioned grievance document against surgical disposable tender indicated by the tender technical evaluation committee of Children's Hospital Lahore.</p>	<p>Item No. 298 & 299 was non responsive in knock down criteria because the item is not registered in DRAP. However the other firm competing did applied for DRAP registration.</p>	Hence grievance is rejected.
19.	<p>M/s Al-Rehan Pharma submit letter No. Nil Dated Nil vide diary No. 9461 Dated 23-05-2022.</p> <p>With reference to the captioned, it is humbly stated that our items were declared technically non responsive.</p> <p>TE No. 04(b) 1ml, AD3ml, AD5ml, 10ml have only shortage of experience. We are providing disposable syringes throughout Pakistan.</p> <p>In TE No. 04(b) 20ml it was mention that the undertaking regarding good storage condition is missing. I like to clear this point that the affidavit is attached in the bid as your TAC clarify this point in other syringes result.</p>	<p>Item No. 4 (1ml, 3ml, 5ml & 10ml) were non responsive as the firm did not submitted the documents regarding experience of their quoted brand equal/ higher to the advertised quantities in the technical bid and also rejected by technical advisory committee (TAC).</p>	Hence grievance is rejected.

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
20.	<p>M/s Allied Health Care submit letter No. Nil Dated 20-05-2022 vide diary No. 9356 Dated 21-05-2022.</p> <p>We M/s Allied Health Care checked minutes of technical advisory TAC committee meeting of surgical disposable items/ medical devices for the year 2022-23 vide letter number 26946. We found following grievance.</p> <p>Tender Sr. No. 16 Endotracheal Tube (ETT) with soft cuff, high volume low pressure cuff</p> <p>We found that one product is responsive (i.e all documents that are needed according to tender bidding documents are attached), we have submitted samples of product and sample were also approved by end-user. But according to minutes of technical advisory TAC for the year 2022-23 product is rejected. please re-evaluate this product.</p> <p>Tender Sr. No. 95 Chest U Water Seal Bottle with Tubing 1800ml</p> <p>We found that all required document are attached and only approved sample of Chest U Water seal bottle is of brand name "Bicakcilar" from end-user. Please re-evaluate this product.</p>	<p>Item No. 16 rejected by end-user.</p> <p>Item No. 95 M/s Allied Health Care was non responsive in knock down criteria.</p> <p>.</p>	<p>Hence grievance is rejected against item No. 16 & 95..</p>
21.	<p>M/s Kohinoor Industries submit letter No. Ref/Y.KOH/CH&ICH Dated 18-05-2022 vide diary No. 9309 Dated 20-05-2022.</p> <p>Request of Review the Technical Evaluation</p> <p>We Kohinoor Industries participated in said subject tender of your esteemed institute and declared non responsive against all quoted products due to the less amount of CDR.</p>	<p>M/s Kohinoor Industries submitted less than 2% CDR of our estimation mentioned in advertisement .</p>	<p>Hence grievance is rejected.</p>
22.	<p>M/s Karim Industries submit letter No. Ki/22 1106 Dated 20-05-2022 vide diary No. 9349 Dated 21-05-2022.</p> <p>Your technical evaluation committee has declared us technically responsive but sample of our quoted products were declared as rejected by end-users without giving any reason in detail.</p> <p>Item No. 346 Crepe Bandage 4"</p> <p>Item No. 347 Crepe Bandage 6"</p> <p>Item No. 350 Non Sterilized Surgical Gauze Swabs</p> <p>Item No. 351 Non Sterilized Absorbent Cotton Gauze Roll</p> <p>Item No. 352 Plaster of Paris 10cm x 2.7m</p> <p>Item No. 353 Plaster of Paris 15cm x 2.7m</p>	<p>Item No. 346, 347, 351, 352 &353 was responsive in compulsory parameters but rejected by end-user in technical advisory committee (TAC).</p> <p>Item No. 350 (Non Sterilized Surgical Gauze Swabs) was not quoted by vendor.</p>	<p>Hence grievance is rejected.</p>

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
23.	<p>M/s Global Marketing Service submit letter No. NIL Dated 19-05-2022 vide diary No. 9354 Dated 19-05-2022.</p> <p>Reference to the "Technical Evaluation Report of Surgical Disposable (CSSD) Items" letter dated 12-05-22, we M/s Global Marketing Services (GMS) rejected for tender item # 314,317,318,319,320,325,and the reason not mentioned.</p> <p>Annexure 1:</p> <p>Reference to the Tender Item No. 319 (Neutral Rinsing and Drying Aid-Bio Compatible with approx. PH: 7.9) & Tender Item No. 325 (Indicator for Washer Disinfector) are recommended as rejected in TAC report.</p> <p>We already have awarded from the Children's Hospital Lahore for the last year Tender 2021-22 of the above mentioned items. AWARD LETTER ATTACHED.</p> <p>Annexure 2:</p> <p>Sir, Tender Item No. 314,317,318,319 is recommended as rejected.</p> <p>Tender Item No. 314 (Package monitoring indicators for steam sterilizer monitoring (internal indicators adhesive) WIC PO attached.</p> <p>Tender Item No. 317 (Biological indicator for steam (Stearothermophilus 105)</p> <p>Tender Item No. 318 (Mildy Alkaline / Enzymatic instruments cleaner for washer disinfector PH: 10-10.5) is the FDA approved detergent. PIC PO attached.</p> <p>Tender Item No. 320 (Chemical for the treatment of rusted / discolored installments and washer disinfector chemical cleaning (Rust Remover) Approx. PH: 2.2-1.1) is also FDA approved detergent.</p>	Item No. 314, 317 ,318 &. 320 were responsive in compulsory parameters but rejected by end-user in technical advisory committee (TAC).	Decision pending.

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
24.	<p>M/s Tech Zone submit letter No. Nil Dated 21-05-2022 vide diary No. 9340 Dated 21-05-2022.</p> <p>Tender Sr. No. 124 Chest Tube</p> <p>Tender Sr. No. 134 Theater Set</p> <p>Tender Sr. No. 176 Redvic Drain with Bottle</p> <p>Tender Sr. No. 328 Disposable Gown</p> <p>Tender Sr. No. 178 Suction Tubing</p> <p>Our mentioned quoted products have been declared non responsive on the ground that undertaking for the same brand name of the quoted products in the country of manufacturer is not provided. it is to clarify that undertaking has been provided with the bid and can be verified from the submitted bid. the registration letter of Redvic Drain Tender No. 176 is also provided with the submitted bid.</p> <p>2. Tender Sr. No. 43 Adhesive Dressing, 47 (IV Cannula)</p> <p>M/s Omer Healthcare has been declared responsive though the bidder does not have the free sales certificate for the quoted brand i.e. Oxymax.</p> <p>3. Tender No. 134 Theater Set & TE. No. 328 Surgical Gown: Similarly, for the product number 134 i.e. Theater Set & TE No. 328 i.e. Disposable Surgical Gown the brand "Fuzelong" quoted by Allied Healthcare & Imtiaz Brothers respectively have been technically qualified (copy attached Annex 2) though both the bidders do not have the free sales certificate for their quoted brand i.e. "Fuzelong" nor do they have the registration with DRAP with same product name i.e. "Fuzelong".</p> <p>4. TE. No. 124 Chest Tube for TE No. 124 Imtiaz Brothers has quoted brand "Jijing" and has been declared responsive though the bidder does not have the free sale certificate for the quoted brand i.e. Jijing.</p> <p>5. TE. No. 95 Chest U Water Seal Bottle with Tubing our quoted products TE. No. 95 has been declared non responsive by the end-user. it is request to kindly get the sample of our Chest Bottle re-evaluated by the end-user and declare us responsive.</p>	<p>Item No. 124, 134, 176, 328 & 178 have been declared non responsive on the ground that undertaking for the same brand name of the quoted products in the country of manufacturer has not been provided.</p> <p>After re-checking of bid their claim was right. Grievance accepted against their item.</p> <p>Item No. 43 (Adhesive Dressing) & 47 (IV Cannula) vendor claimed that its competitor M/s Omer Health Care did not have free sale certificate of above said items.</p> <p>After re evaluation the said firm do have free sale certificate of above said items. Hence grievance rejected.</p> <p>Item No. 134 & Item No. 328 M/s Techzone claimed its both competitors did not have free sale certificate and DRAP registration.</p> <p>Both competitor have DRAP registration and did not have free sale certificate from brand name.</p> <p>Item No. 124 Chest Tube M/s Techzone claimed that its competitor M/s Imtiaz Brother has quoted brand Jijang which has been declared responsive in the bid but does not have the free sale certificate of quoted brand.</p> <p>On re evaluation M/s Imtiaz brother did not have free sale certificate by brand name.</p> <p>Item No. 95 Chest U Water Seal Bottle M/s Techzone sample was rejected by end-user.</p>	<p>Hence grievance rejected against item No. 43, 47. and grievance accepted against item No. 124, 134, 176, 328 & 178.</p> <p>Regarding item No. 95 grievance committee gave 01 days for sample re evaluation.</p>

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
25.	<p>M/s Ever -X submit letter No. EV-020 Dated 20-05-2022 vide diary No. 9355 Dated 21-05-2022.</p> <p>Grievance against minutes of TAC meeting Surgical Disposable Item FY 2022-23</p> <p>Tender Sr. No. 45 Disposable Under Sheet for Babies</p> <p>We found that all required documents are attached and this brand is already in use CH&UCHS. But still this product is shown rejected. Also check grams and other specification of other vendors. Please re-evaluate.</p> <p>Tender Sr. No. 146 Skin Traction Kit</p> <p>We found we have attached more documents then other vendors. our product is already being used in hospital. But minutes show this product no responsive and rejected please re-evaluate.</p> <p>Tender Sr. No. 326 Disposable Caps</p> <p>We request to please re evaluate this product as end user has accepted this product sample and we already supplied this product in previous ten years.</p> <p>Tender Sr. No. 327 Disposable Shoe Cover</p> <p>We request to please re evaluate this product as end-user has accepted this product sample and we already supplied this product in previous tender years.</p> <p>Tender Sr. No. 340 Polythene Gloves</p> <p>We request to please reevaluate this product as end-user has accepted this product sample and we already supplied this product in previous tender years.</p>	<p>Item No 45(Disposable Under Sheet) and Item No. 146 (Skin Traction Kit) all vendors are non responsive in knock down criteria. No vendor was accepted.</p> <p>Ever-X requested to consider him because hospital already use the item in past.</p> <p>Item No. 326 (Disposable Cap), Item No. 327 (Disposable Shoe Cover) & Item No. 340 (Polythene Gloves) vendor was non-responsive and do not meet the compulsory parameters. Whereas other vendors meet the compulsory parameters.</p>	<p>Hence grievance is accepted against item No. 146.</p> <p>Hence grievance is rejected against item No. 45, 326, 327 & 340.</p>

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
26.	<p>M/s K.S. Agencies submit letter No. Nil Dated 16-05-2022 vide diary No. 9383 Dated 21-05-2022</p> <p>Tender Sr. No. 48 Opsite Regarding our sample rejection of Transparent Polyurethane Dressing, please note that our manufacturer, KLAS MEDIKAL TURKEY is a highly reputed manufacturer in the world and is already given CE Mark and ISO 13485. Furthermore, it is currently exporting to all major European countries and our samples have already been approved in different major hospitals. We have more than one year's experience as shown in the orders provided.</p> <p>Tender Sr. No. 182, 185 & 187 Microtech ERCP Accessories Please note that Microtech is an FDA approved company and is being in all major European countries and the United States. Microtech products are being used in leading hospitals. We have more than one year's experience and have already provided our free sale certificate.</p> <p>Tender Sr. No. 274,275,289,290 & 292 Sutures Our sutures are being used by surgeons all over Pakistan for the last 20 years without any complaints and our institution business in Pakistan is more than 100 million rupees. For the last few years, we have won tender award contracts and successfully completed supplies for the above mentioned sutures in different major hospitals.</p> <p>Tender Sr. No. 298 Surgicell Regarding our sample rejection of Oxicel, please note that betatech Medikal Turkey, the manufacturer for this product is CE and ISO APPROVED and is exporting this products in leading Western countries, this is already approved different hospitals; our sample of Fibril is already approved.</p> <p>Tender Sr. No. 301 Prolen Mesh Regarding our sample rejection of Polypropylene Mesh please note that our manufacturer, KLAS MEDIKAL TURKEY is a highly reputed manufacturer in the world and is already given CE mark and ISO 13485.</p>	<p>Item No. 48, 182, 185, 187, 274,275,289,290,292, 298 & 301 during technical evaluation vendor was non responsive in compulsory parameters mentioned in bidding documents. That is why the said firm was rejected in bid evaluation. and rejected by technical advisory committee (TAC).</p>	Hence grievance is rejected

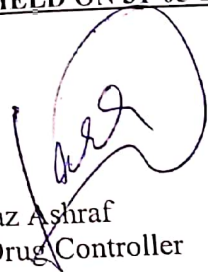
GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
27	<p>M/s Clifton Enterprises submit letter No. Nil Dated Nil vide diary No. 9279 Dated 20-05-2022</p> <p>We are writing this reference to the technical evaluation report of your esteemed institute, issued against the bulk purchase of surgical disposable.</p> <p>Tender Sr. No. 4 Auto Disposable Syringe 3ml & 5ml</p> <p>Tender Sr. No. 15 Endotracheal Tube without Cuff</p> <p>Tender Sr. No. 16 Endotracheal Tube with Cuff</p> <p>Tender Sr. No. 17 Lumber Puncher Needle</p> <p>Tender Sr. No. 18 Nelton Tube</p> <p>Tender Sr. No. 19 Nasogastric Tube</p> <p>Tender Sr. No. 21 Surgical Blade</p> <p>Tender Sr. No. 22 Suction Tube</p> <p>Tender Sr. No. 33 Ambu Bag</p> <p>Tender Sr. No. 34 ECG Electrodes</p> <p>Tender Sr. No. 38 Micro Drip Extension Tube</p> <p>Tender Sr. No. 45 Disposable Under Sheet</p> <p>Tender Sr. No. 49 Polythene Gown</p> <p>Tender Sr. No. 53 Anesthesia Face Mask</p> <p>Tender Sr. No. 58 LMA S/N</p> <p>Tender Sr. No. 62 Oxygen Mask Paeds</p> <p>Tender Sr. No. 76 Bacterial and Viral Filters Anesthesia Machine</p> <p>Tender Sr. No. 95 Chest U Water Seal Bottle</p> <p>Tender Sr. No. 326 Disposable Cap</p> <p>Tender Sr. No. 327 Disposable Shoe Cover</p> <p>Tender Sr. No. 328 Disposable Surgical Gown</p> <p>Tender Sr. No. 329 Surgical Face Mask</p> <p>Tender Sr. No. 336-339 Surgical Gloves Powder Free</p> <p>Tender Sr. No. 340 Polythene Gloves</p> <p>We are extremely disappointed to know that our firm M/s Clifton Enterprises has been declared "Disqualified" by the technical evaluation committee due to failure to comply with compulsory parameters.</p>	<p>Item No. 4 (3ml & 5ml), Item No. 15 ETT without Cuff, Item No. 16 ETT with soft cuff, Item No. 18 Nelton Tube , Item No. 19 NG Tube , Item No. 21 Surgical Blade, Item No. 22 Suction Tube, Item No. 33 Ambu Bag, Item No. 34 ECG Electrode, Item No. 38 Micro Drip Extension, Item No. 45 D/ Under Sheet, Item No. 49 Polythene Gown, Item No. 53 Anesthesia Face Mask, Item No. 58 LMA, Item No. 76 Bacterial and Viral Filters anesthesia Machine, Item No. 95 Chest U Water, Item No. 326 Disposable Cap, Item No. 327 Disposable Shoe Cover, Item No. 328 Disposable Surgical Gown, Item No. 329 Surgical Face Mask, Item No. 336-339 Surgical Gloves Powder Free & Item No. 340 Polythene Gloves non responsive in compulsory parameters mentioned in bidding documents.</p> <p>Item No. 17 Lumber Puncher Needle , Item No. 62 Oxygen Mask was responsive in compulsory parameters but rejected by end-user in technical advisory committee (TAC).</p>	Hence grievance is rejected.

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
28.	M/s Mehar Trader Submit letter No. Nil Dated 21-05-2022 vide diary No. 9401 Dated 21-05-2022. Tender Sr. No. 5 Foley's Balloon Catheter Tender Sr. No. 13 Alcohol Swab Tender Sr. No. 60 Nasal Prong Tender Sr. No. 76 Bacterial and Viral Filters for Anesthesia Machine Tender Sr. No. 45 Disposable Under Sheet Tender Sr. No. 304 Polythene Gloves Tender Sr. No. 356 Examination Gloves Powder	Tender Sr. No. 5 Foley's Balloon Catheter ,Tender Sr. No. 13 Alcohol Swab, Tender Sr. No. 60 Nasal Prong ,Tender Sr. No. 76 Bacterial and Viral Filters for Anesthesia Machine, Tender Sr. No. 45 Disposable Under Sheet, Tender Sr. No. 304 Polythene Gloves, Tender Sr. No. 356 Examination Gloves Powder non responsive in compulsory parameters mentioned in bidding documents.	Hence grievance is rejected.
29.	M/s Omer Healthcare submit letter No. Nil Dated 21-05-2022 vide diary No. 9375 Dated 21-05-2022. Reference to the uploaded technical evaluation report of Surgical Disposable items./ Medical Devices 2022-23. Kindly consider our following grievance. Item No. 360 Surface Disinfectants 1Ltr. Our quoted brand Descocid-N manufactured by Antiseptica Germany is a CE and ISO 13485 certified product. It is a DRAP registered product. Descocid-N has been used by your institution for past several years. Therefore it is our request to you kindly re-evaluates this product.	Item No. 360 Surface Disinfectant was rejected by end-user.	Hence grievance is rejected.
30.	M/s Intra Health submit letter No. Nil Dated 21-05-2022 vide diary No. 9376 Dated 21-05-2022. Reference to the uploaded technical evaluation report of surgical disposable items / Medical Devices 2022-23. Kindly consider our following grievance Tender Sr. No. 361 Alcoholic Liquid / Hand Rub 500ml M/s Stancos (Pvt) Ltd quoted brand PRO-PNOL has been rejected in the uploaded TAC. We are satisfied with the decision. Please be informed that this product does not only require Medical Devices registration but also it comes under the Drug Act 1976 refer to Chapter-1 Sr. No. 3 (g) ii, Disinfectants are includes in Drug Category. In the light of above mentioned facts kindly uphold the TAC decision.	M/s Intra Health was responsive in compulsory parameters mentioned in bidding documents.	Hence grievance is Accepted.

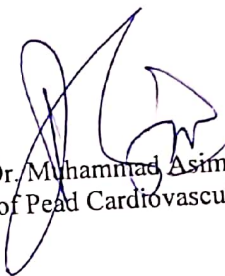
GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 31-05-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2022-2023.



Faraz Ashraf
Deputy Drug Controller



Dr. Edrees Anwar Sheikh
AMS (Admin)



Dr. Muhammad Asim Khan
Prof. of Pead Cardiovascular Surgery

Dr. Samina Zaman
Prof. of Histopathology

Submitted for information and approval please.

Dr. Farhana Muzaffar
Prof. of Pead Dermatology



Medical Director

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING FRAMEWORK CONTRACT OF BULK PURCHASE OF MEDICINE ITEMS FY 2022-2023 HELD ON 31-05-2022 AT 10:00 A.M. IN THE CHILDREN'S HOSPITAL, LAHORE

AGENDA: EVALUATION OF REPRESENTATIONS (GRIEVANCES) OF THE FIRM'S AGAINST THEIR QUOTED BRANDS IN THE TENDER OF BULK PURCHASE OF MEDICINE ITEMS FOR THE YEAR 2022-2023

Reference to the letter **No. P.C./29829-34/CH&UCHS** dated **26-05-2022**, meeting of grievance committee regarding the Framework Contract of bulk purchase of Medicine items for the year 2022-2023 was held on 31-05-2022 at 10:00 a.m. in the conference room of the admin block, The Children's Hospital, Lahore.

The following firm's submitted its grievances against the Technical Advisory Committee (TAC) and Pharmacy & Therapeutic Committee (P&TC) decision

1.	M/s Liven Pharmaceuticals (Pvt.) Ltd.
2.	M/s Renacon Pharma Limited
3.	M/s Bio-Labs (Pvt.) Limited
4.	M/s Genome Pharmaceuticals (Pvt.) Ltd.
5.	M/s Martin Dow Limited
6.	M/s GT Pharma (Pvt.) Ltd.
7.	M/s Brookes Pharma (Pvt.) Ltd.

Following members attended the meeting:-

Sr. No.	Name	Designation
1.	Dr. Farhana Muzaffar	Prof. of Peads Dermatology / Chairperson
2.	Dr. Samina Zaman	Prof. of Histopathology / Member
3.	Dr. Muhammad Asim Khan	Prof. of Pead Cardiovascular Surgery / Member
4.	Dr. Edrees Anwar Sheikh	AMS (Admin) / Member
5.	Faraz Ashraf	Deputy Drug Controller

PROCEEDINGS

The Meeting started with the name of Almighty Allah the Most Gracious, the Most Merciful.

Deputy Superintendent Purchase briefed the committee that tender for the procurement of Medicine items vide tender serial No. 14465/1&2/CH&UCHS was advertised in the National Newspapers as well as on PPRA &The Children's hospital websites. Total seventy eight (78) firms participated in the said tender.

Meeting was chaired by Dr. Farhana Muzaffar, Prof. of Paeds Dermatology / Chairperson. The representatives of the firms were also present who were heard in person. The firm representative was given full chance and liberty to justify his representation. The committee discussed the grievances submitted by the firm's in detail and following decisions were made in the best interest of public:-

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING FRAMEWORK CONTRACT OF BULK PURCHASE OF MEDICINE ITEMS FY 2022-2023 HELD ON 31-05-2022 AT 10:00 A.M. IN THE CHILDREN'S HOSPITAL, LAHORE

Sr. No.	NAME OF FIRM	GRIEVANCE / CLARIFICATION OF THE FIRMS	TAC STATUS WITH REASON OF REJECTION	REMARKS OF GRIEVANCE COMMITTEE	DECISION OF COMMITTEE
1.	M/s Liven Pharmaceuticals (Pvt.) Ltd.	M/s Liven Pharmaceuticals (Pvt.) Ltd submitted grievance letter vide diary No. 8927 dated 16-05-2021 regarding non-responsive of Inj. Paracetamol by Technical Evaluation Committee. The firm submitted that their product used in various Teaching Hospitals & most renowned Private Hospitals.	Tender Sr. No. 95 (Inj. Paracetamol Infusion) was declared non-responsive in the Technical Evaluation Report due to lack of experience of the quoted product in Private / Public sector and Pharmacy & Therapeutic Committee (P&TC) / End-users.	On perusal of the record the grievance committee revealed that the firms do not have enough documentary evidence for experience of the quoted product in the bid submitted by the firm and not accepted by P & TC. The committee sustained the decision of Technical Advisory Committee (TAC) & P& TC against Inj. Paracetamol Infusion quoted by the firm.	Grievance of M/s Liven Pharmaceuticals (Pvt.) Ltd is hereby rejected.
2.	M/s Renacon Pharma Limited.	M/s Renacon Pharma Limited submitted grievance letter vide diary No. 8983 dated 17-05-2021. The firm submitted that quoted brand of M/s 3N-Lifemed declared responsive by the hospital in Technical Evaluation Report. The firm stated that <ul style="list-style-type: none"> • M/s 3N-Lifemed does not have CE/MDD certification. • Firm becomes non-responsive if affidavit not provided or false or declaration. • M/s 3N-Lifemed mislead the procuring agency by giving false declaration as their DTL sample declared Spurious in The Children's Hospital, Lahore. Hence there is need to reject M/s 3N-Lifemed on compulsory parameter and misleading the Procuring agency.	Tender Sr. No. 127 (Haemodialysis Bicarbonate Solution) quoted by M/s 3N-Lifemed was declared responsive in the Technical Evaluation Report	On perusal of the record the grievance committee revealed that <ul style="list-style-type: none"> • CE/MDD certification (compulsory parameter Sr. 9) mentioned in the compulsory parameter of Surgical Disposable Items / Medical Devices. • The firm submitted affidavit Non-Declaration of Spurious / Adulterated sample of quoted item by DTLs of the Punjab/any competent lab within last two years (if applicable) in the bid. • The DTL sample declared "Spurious" in The Children's Hospital, Lahore. Hence as the M/s 3N-Lifemed misleads the procuring agency by giving false declaration in the shape of affidavit and hence declared non-responsive.	Grievance of M/s Renacon Pharma Limited is hereby accepted.
3.	M/s Bio-Labs (Pvt.) Ltd	M/s Bio-Labs (Pvt.) Ltd submitted grievance letter vide diary No. 9229 dated 19-05-2021. against Technical Evaluation Committee The firm submitted that their product used in different hospitals and according to the sales record the firm should awarded with more marks in experience of the quoted product mentioned in marking criteria. The firm has submitted that they have clinical experience of their quoted products in different hospital.	Tender Sr. No. 9 (Inj. Ceftriaxone), Sr. No. 15 (Colistimethate Sodium), Sr. No. 29 (Inj. Vancomycin), Sr. No. 78 (Inj. Ketorolac), Sr. No. 89 (Inj. Nalbuphine) & Sr. No. 117 (Inj. Tramadol) were declared non-responsive in the Technical Evaluation Report due to lack of experience of the quoted product in Private / Public sector and Pharmacy & Therapeutic Committee (End-users).	On perusal of the record the grievance committee revealed that the firms do not have enough documentary evidence for experience of the quoted product in Private / Public sector in the bid and not accepted by P & TC. The committee sustained the decision of TAC & P&TC.	Grievance of M/s Bio-Labs (Pvt.) Ltd is here by rejected.

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING FRAMEWORK CONTRACT OF BULK PURCHASE OF MEDICINE ITEMS FY 2022-2023 HELD ON 31-05-2022 AT 10:00 A.M. IN THE CHILDREN'S HOSPITAL, LAHORE

Sr. No.	NAME OF FIRM	GRIEVANCE / CLARIFICATION OF THE FIRMS	TAC STATUS WITH REASON OF REJECTION	REMARKS OF GRIEVANCE COMMITTEE	DECISION OF COMMITTEE
4.	M/s Genome Pharmaceuticals (Pvt.) Ltd.	<p>M/s Genome Pharmaceuticals (Pvt.) Ltd. submitted grievance letter vide diary No. 9277 dated 20-05-2021. The firm submitted that their competitors</p> <ul style="list-style-type: none"> • M/s CCL Pharmaceuticals (Pvt.) Ltd quoted brand Dasirox is banned by the Lahore High Court. • M/s Glitz Pharma quoted brand Desirox is available in bottle form and it is impossible to manage its efficacy, hygiene and dispensing. • M/s s Kaizen Pharmaceuticals (Pvt.) Ltd quoted brand Revosirox has efficacy issues and rejected in Govt. Institutions in Punjab. <p>The firm request to re-evaluate the decision and test and trials of this product should be done before purchasing this product for benefits of the patients.</p>	Tender Sr. No. 160 & 161 (Tab. Deferasirox) quoted by M/s CCL Pharmaceuticals (Pvt.) Ltd., M/s Glitz Pharma & M/s Kaizen Pharmaceuticals (Pvt.) Ltd. were declared responsive in the Technical Evaluation Report.	On perusal of the record the grievance committee accepted the Grievance of the firm against M/s CCL Pharmaceuticals (Pvt.) Ltd., and sustained the decision of TAC & P&TC regarding M/s Glitz Pharma & M/s Kaizen Pharmaceuticals (Pvt.) Ltd.	Grievance of M/s Genome Pharmaceuticals (Pvt.) Ltd. is hereby accepted against M/s CCL Pharmaceuticals (Pvt.) Ltd and rejected against M/s Glitz Pharma & M/s Kaizen Pharmaceuticals (Pvt.) Ltd.
5.	M/s Martin Dow Limited	<p>M/s Martin Dow Limited submitted grievance letter vide diary No. 9307 dated 20-05-2021 against Technical Evaluation Report.</p> <p>The firm submitted that</p> <ul style="list-style-type: none"> • Last year supplied batch Olam (OL 11) by M/s Liven Pharmaceuticals (Pvt.) Ltd in Sheikh Zayad Hospital & Bahawalpur Victoria Hospital was declared failed (sub-standard) by Drug Testing Laboratories (DTL) • M/s Liven Pharmaceuticals (Pvt) Ltd submitted affidavit / undertaking against the compulsory parameters of the bidding documents. • The quoted brand Olam is not freely available in the market. • Lake of Past Performance of their quoted brand. <p>The firm request to re-evaluate the technical bid of M/s Liven Pharmaceuticals (Pvt.) Ltd on the basis of above mentioned parameters.</p>	Tender Sr. No. 87 (Inj. Midazolam) quoted by M/s Liven Pharmaceuticals (Pvt.) Ltd was declared responsive in the Technical Evaluation Report.	<p>On perusal of the record the grievance committee revealed that the sample of the batch of M/s Liven Pharmaceuticals (Pvt) Ltd was not Spurious / adulterated as per requirement of the bidding documents.</p> <p>The grievance committee sustained the decision of TAC & P&TC.</p>	Grievance of M/s Martin Dow Limited is hereby rejected.

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING FRAMEWORK CONTRACT OF BULK PURCHASE OF MEDICINE ITEMS FY 2022-2023 HELD ON 31-05-2022 AT 10:00 A.M. IN THE CHILDREN'S HOSPITAL, LAHORE

Sr. No.	NAME OF FIRM	GRIEVANCE / CLARIFICATION OF THE FIRMS	TAC STATUS WITH REASON OF REJECTION	REMARKS OF GRIEVANCE COMMITTEE	DECISION OF COMMITTEE
6.	M/s GT Pharma (Pvt.) Ltd.	M/s GT Pharma (Pvt) Ltd. submitted grievance letter vide diary No. 9308 dated 20-05-2021 against Technical Evaluation Committee. The firm submitted that <ul style="list-style-type: none"> • M/s English Pharmaceutical Industries has never supplied the said product in time. • Many orders of the firm still pending and lead to local purchase. The firm request to re-evaluate the technical evaluation report.	Tender Sr. No. 120 (Inj. Vitamin k1) quoted by M/s English Pharmaceutical Industries was declared responsive in the Technical Evaluation Report.	On perusal of the record the grievance committee sustained the decision of TAC & P&TC.	Grievance of M/s GT Pharma (Pvt.) Ltd. is hereby rejected.
7.	M/s Brookes Pharma (Pvt.) Ltd.	M/s Brookes Pharma (Pvt.) Ltd. submitted grievance letter vide diary No. 9310 dated 20-05-2021 against Technical Evaluation Report. The firm submitted that <ul style="list-style-type: none"> • M/s Bajwa Pharmaceutical (Pvt.) Ltd. has very much less production experience as well as less market experience for said products. • M/s Bajwa Pharmaceutical (Pvt.) Ltd. not Pre-qualified in DGHS & DHAs Punjab for financial year 2021-2022 for Inj. Atracurium Besylate. • Jinnah Hospital, Lahore & B.V Hospital rejected Inj. Atracurium Besylate quoted by M/s Bajwa Pharmaceuticals (Pvt.) Ltd. The firm request to re-evaluate the Technical Evaluation Report and reconsider the responsive status of M/s Bajwa Pharmaceuticals (Pvt.) Ltd. under technical grounds.	Tender Sr. No. 39 (Inj. Atracurium Besylate), No. 41 (Inj. Bupivacain), No. 64 (Inj. Glycopyrolate) & No.65 (Inj. Neostigmine). Quoted by M/s Bajwa Pharmaceutical (Pvt.) Ltd. were declared responsive in the Technical Evaluation Report.	On perusal of the record the grievance committee sustained the decision of TAC & P&TC.	Grievance of M/s Brookes Pharma (Pvt.) Ltd. is rejected.

Faraz Ashraf
Deputy Drug Controller

Dr. Samina Zaman
Prof. of Histopathology

Submitted for information and approval please.

Dr. Edrees Anwar Sheikh
AMS (Admin)

Dr. Farhana Muzaffar
Prof. of Pead Dermatology

Medical Director

Dr. Muhammad Asim Khan
Prof. of Pead Cardiovascular Surgery