



**The Children's Hospital**  
**University of Child Health Sciences**  
Ferozpur Road, Lahore Phone # (92) (42) 99230901-23 Fax # 99231560



No. P.C./ 42543 /CH&UCHS

Dated 26/09/, 2024

To

**Mr. Abdul Wahab**  
I/C Programmer (I.T.)  
Health Department, Civil Secretariat,  
Lahore.

Subject: - **UPLOADING OF GRIEVANCE COMMITTEE MEETING MINUTES OF FRAMEWORK CONTRACT LABORATORY KITS & CHEMICALS ITEMS / REAGENT RENTAL BASIS ON HEALTH DEPARTMENT FOR THE YEAR 2024-2025.**

Please find enclosed herewith grievance committee meeting for Framework Contract Laboratory Kits & Chemicals Items & Reagent Rental Basis for the year 2024-2025 needs to be uploaded on Health Department website.

Your positive response will be highly appreciated.

**PROF. DR. TIPU SULTAN**  
MBBS, FCPS, M.Sc (UK), (FRCPC (LONDON))  
Prof. of Paediatric Neurology  
Medical Director

**MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK FOR LABORATORY KITS & CHEMICALS & REAGENT RENTAL BASIS FOR THE YEAR 2024-25 HELD ON 26-09-2024 AT 09:30 A.M. IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE**

Incompliance to letter No. P.C /42345-49/CH&UCHS dated 25-09-2024, Grievance Committee Meeting under the Chairmanship of Dr. Muhammad Khalid Masood, Prof. of Paeds Medicine / Head of Department Medical Unit-III were held on 26-09-2024 at 09:30 a.m. in the Syndicate room of the Admin Block, The Children's Hospital & University of Child Health Sciences, Lahore regarding the **Framework for Laboratory Kits & Chemicals & Reagent Rental Basis** for the Year 2024-2025.

The Following Officers attended the meeting.

- |  |          |
|--|----------|
| 1. Dr. Muhammad Khalid Masood<br>Prof. of Paeds. Medicine /<br>Head of Department Medical Unit-III | Chairman |
| 2. Dr. Anjum Saeed<br>Prof. of Peads Gastroenterology  | Member   |
| 3. Dr. Nazish Saqlian,<br>Prof. of Pathology<br>Lahore General Hospital, Lahore                    | Member   |
| 4. Dr. Omer Javed<br>AMS (General)   | Member   |
| 5. Dr. Ayesha Ashraf<br>Assistant Professor Orthodontics   | Member   |

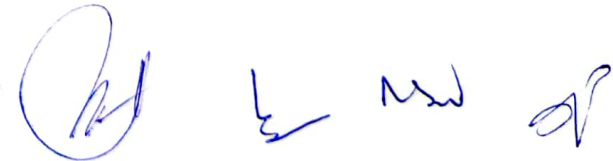
**PROCEEDING**

Meeting started with the name of Almighty Allah the Most Gracious, the Most Merciful.

Meeting was chaired by Dr. Muhammad Khalid Masood Professor of Paeds Medicine/ Head of Department Medical Unit III (Chairman).

The representatives of the Firms were heard in person. The Firm's representatives were given full chance and liberty to justify their Grievances.

The Committee discussed the Grievances submitted by the Firm's in detail and following decisions were made in the best interest of public.





**MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK FOR LABORATORY KITS & CHEMICALS & REAGENT RENTAL BASIS FOR THE YEAR 2024-25 HELD ON 26-09-2024 AT 09:30 A.M. IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE**

Sr. No.	Grievance by Firm	Reason of Responsive / Non-Responsive	Decision of Grievance Committee
1.	<p>M/s Kemisk Specialties (Pvt) Ltd submit letter No. Nil Dated 21-09-2024 vides dairy No. 13402 dated 21-09-2024.</p> <p>It is stated that we have assigned as non-responsive as far as following parameters are concerned:</p> <ul style="list-style-type: none"> <li>• CE-MDD/FDA/WHO certification of the quoted brands. (if applicable)</li> <li>• Valid free sale certificate of quoted brand from the country of manufacturer (translated in English). Valid free sale certificate legalized / notarized, Pakistan embassy attested free sale certificate of the product Medical Devices. (if applicable)</li> <li>• All documents should contain proper page marking, attached in sequence as indicated for evaluation in the bidding documents and signatures of authorized person. Moreover, signing and stamping of each page of bidding documents/form is mandatory.</li> </ul> <p>But Sir, as a matter of fact, we comply 100% with above tender's terms and conditions, including the above, according.</p> <p>You are therefore requested to kindly review our proposal so that we could stand responsive at the end of the day.</p>	<p>The Firm was not qualified because the following documents / clauses of Compulsory parameters were not fulfilled as mentioned in the bidding documents.</p> <ul style="list-style-type: none"> <li>• CE-MDD/FDA/WHO certification of the quoted brands is not attached in the bid.as per Clause No. 9.</li> <li>• Valid free sale certificate of quoted brand from the country of manufacturer (translated in English). Valid free sale certificate legalized / notarized, Pakistan embassy attested free sale certificate of the product Medical Devices. (If applicable) as per Clause No. 11.</li> <li>• All documents should contain proper page marking, attached in sequence as indicated for evaluation in the bidding documents and signatures of authorized person. Moreover, signing and stamping of each page of bidding documents/form is mandatory.as per Clause # 13.</li> </ul>	<p>The Grievance committee review the technical bid of M/s Kemisk Specialties (Pvt) Ltd and not found the required documents and the bid could not fulfill the Clause No. 13 compulsory parameters mentioned in the bidding documents. The technical bid handed over to the representative of the firm and he failed to produced the required documents in their bid</p> <p>Hence the Grievance Committee sustained the decision of TAC and rejected the Grievance of the firm.</p>



**MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK FOR LABORATORY KITS & CHEMICALS & REAGENT RENTAL BASIS FOR THE YEAR 2024-25 HELD ON 26-09-2024 AT 09:30 A.M. IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE**

Sr. No.	Grievance by Firm	Reason of Responsive / Non-Responsive	Decision of Grievance Committee
2.	<p>M/s Mian Scientific Corporation submit letter No. MSC/LHR/2024 Dated 19-09-2024 vides dairy No. 13325 dated 19-09-2024.</p> <p>It is submitted for your kind information that we M/S Mian Scientific Co have quoted Tender of Lab Kits items for the Financial Years 2024-25. As per letter demanded in your bidding documents detail given below.</p> <p>1. Compulsory Parameters (CE Mark/ FDA /WHO certification of the quoted brands). 2. Free Sale Certificate with brand name &amp; embassy attested.</p> <p><b>Sr. No. 460 As per Tech</b> Free sale &amp; Certifications are ok CBC/GEL &amp; PT Vials</p> <p><b>Against</b> M/s Molecular Concern</p> <p><b>Request Grievance</b> Requesting to recheck certificate because it is china products &amp; Chinese certifications don't have brand marking</p> <p><b>Sr. No. 20-24 As per Tech</b> Free sale &amp; Certifications are ok Like HbsAg Device/HCV device &amp; all others Devices.</p> <p><b>Against</b> M/S Popular International</p> <p><b>Request Grievance</b> Requesting to recheck certificate because it is repacking Company rather than manufacturer.</p> <p><b>Sr. No. 20-24 As per Tech</b> Free sale &amp; Certifications with brand name is one Step are ok Like HbsAg Device/ HCV device &amp; all others Devices.</p> <p><b>Against</b> M/S Sind Medical Store</p> <p><b>Request Grievance</b> Requesting to recheck certificate because it is china products &amp; Chinese certifications don't have brand making. Moreover One Step is only showing single step rather than brand name. Keeping in view the fore-going facts, and in order to obviate any futuristic undue complications, to be caused, at both ends, it will be much appreciated if the authority check this matter again i.e. by checking these company attached certificate with brand name as well as confirm online "likewise also check Free Sale Certificate with brand name as per criteria documents requirements" for the "Good Office" of both ends &amp; oblige please.</p>	<p>M/s Mian Scientific Corporation qualified and declared responsive in item No. 20-24 &amp; 460.</p> <p>M/s Molecular Concern was not qualified in item No. 460.</p> <p>M/s Popular International was declared non-responsive</p> <p>M/s Sind Medical Store was qualified in item 20-24 and declared responsive by TAC.</p>	<p>The Grievance Committee sustained the decision of TAC with reference to M/s Molecular Concern and M/s Popular International, whereas the representative of M/s Sind Medical Store admitted that they have no CE certification against their quoted item Nos. 20, 21 and 24. Hence grievance of M/s Mian Scientific Corporation is accepted.</p>



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Sr. No.	Grievance by Firm	Reason of Responsive / Non-Responsive	Decision of Grievance Committee
3.	<p>M/s Moon Enterprises submit letter No. ME/CH&amp;UCHS-LAB-LHR/2024-25 Dated 21-09-2024 vides dairy No. 13455 dated 23-09-2024.</p> <p>On going through the Technical Evaluation Report we came to know that we are Not-Qualified in Item Nos. 15,16,17, 19,46,188,189,262,289,358. Which are mostly Plastic Ware ImuMed Brand. According to our knowledge these are simple items no complication in the quality by End user. Any how some items not have exact specifications. Please specify the Exact Reasons that we may compile the same if possible at an early date. We will also provide you the samples again for Re-evaluation on your request.</p> <p>Please Re-Check/Re-Evaluate the same and if there is any Missing/Discrepancy found please specify we will meet the same and also Re-Evaluate/Re-Check the samples also for a healthy Competition.</p> <p>This report is too much astonished for us that we are serving your esteemed organization for the last two years for these items i.e. plastic ware ImuMed Brand without any single complaint. Copies of the Awards for same are attached for your ready reference.</p> <p>We gently request your good self that keeping in view our past and good relations, please accommodate us and do the needful accordingly at an early date.</p>	<p>The Firm was not qualified because the following documents / clauses of Compulsory parameters were not fulfilled as mentioned in the bidding documents.</p> <p><b>Sr. No. 15</b></p> <ul style="list-style-type: none"> <li>• CE-MDD/FDA/WHO certification of the quoted brands</li> <li>• ISO 9001/13485 Certification of the foreign principal.</li> <li>• Valid free sale certificate of quoted brand</li> </ul> <p><b>Sr. No. 16,17 &amp; 19</b></p> <ul style="list-style-type: none"> <li>• Previous Experience in the relevant field (less than one year will not be considered the bidder shall attached verifiable documentary evidences with the bid.</li> </ul> <ul style="list-style-type: none"> <li>• CE-MDD/FDA/WHO certification of the quoted.</li> <li>• ISO 9001/13485 Certification of the foreign principal.</li> <li>• Valid free sale certificate of quoted brand.</li> </ul> <p><b>Sr. No. 46,188,189,262,289 &amp; 358</b></p> <ul style="list-style-type: none"> <li>• CE-MDD/FDA/WHO certification of the quoted brands</li> <li>• ISO 9001/13485 Certification of the foreign principal.</li> </ul>	<p>The representative of M/s Moon Enterprises briefed the Committee for their submitted Grievance. He convinced the committee regarding the similarity of generic name in item No. 289.</p> <p>Hence the Grievance Committee accepted the grievance of the firm in item No. 289 and was declared responsive, where as in item Nos. 15, 16, 17, 19, 46, 188, 189, 262 and 358 sustained the decision of the TAC.</p>

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Sr. No.	Grievance by Firm	Reason of Responsive / Non-Responsive	Decision of Grievance Committee
4.	<p>M/s Vantage Technologies submit letter No. Nil Dated 19-09-2024 vides dairy No. 13332 dated 20-09-2024.</p> <p><b>Serial No.448 (d) Blood Culture Bottles</b> Automated Blood Culture / TB Culture System 80 ml Media Bottle range of blood draw volume i.e. 1ml-10 ml.</p> <p><b>Quoted Item against above mentioned Serial no. 448 (d):</b> Blood Culture Bottle manufactured by Scenker Biological Technology Co Ltd China (as per detailed mentioned in evaluation report).</p> <p><b>Quoted By: M/s IMCO Technologist</b></p> <p><b>Observation</b> Compulsory Parameters (Annex. A) Serial No. IX- CE-MDD / FDA / WHO Certification of the quoted brand</p> <p><b>Detail of Observation</b> Quoted brand is not FDA approved/ WHO approved and not having CE-MDD Certificate, Note 1: this certificate is issued by notify body not by the manufacturer See attached sample of CE-MDD certificate Note 2:DoC issued by manufacturer cannot substituted by CI-MDI certificate</p> <p><b>Observation</b> Required range of blood draw volume 1-10 ml</p> <p><b>Detail of Observation</b> Quoted Bottle needs 2-10 ml and 5-10 ml minimum volume which</p> <ol style="list-style-type: none"> <li>1. Not compliance with specification</li> <li>2. Not suitable for neonates</li> </ol> <p>Seed attached brochure of Scenker Brand</p> <p><b>Observation</b> Antibiotic neutralization capability claim</p> <p><b>Detail of Observation</b> No supported studies / white paper found to justify this claim</p> <p><b>Observation</b> Blood Culture System manufacturer's recommendation and validation to use this brand on their machine to get accurate and validated result</p> <p><b>Detail of Observation</b> No such validation and recommendations are found either from Biomerieux or BD brands.</p>	<p>The Firm was qualified and declared responsive in TAC.</p> <p><b>M/s IMCO Technologist</b> was qualified and declared responsive in item No. 448 (d) by TAC.</p>	<p>The Grievance Committee addressed the grievance of M/s Vantage Technologies against M/s IMCO in item No. 448 (d) in detail and sustained the decision of TAC.</p> <p>Moreover the Grievance Committee clarify the typographic error to M/s Vantage Technologies against item No. 448 (d) and the firm was not qualified and declared non responsive.</p>



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Sr. No.	Grievance by Firm	Reason of Responsive / Non-Responsive	Decision of Grievance Committee
5.	<p>M/s Omer Healthcare submit letter No. Nil Dated 18-09-2024 vides dairy No. 13317 dated 19-09-2024. Reference to your uploaded Technical Evaluation Report regarding Framework for Laboratory Kits &amp; Chemicals items 2024-25. Kindly Consider our grievances for following products.</p> <ul style="list-style-type: none"> <li>• Sr. No. 484 Surface Disinfectant 1 Liter</li> <li>• Sr. No. 485 Instrument Disinfectant 1 Liter</li> </ul> <p>We have some reservations as following:</p> <p>M/s Total Technologies (Pvt) Ltd quoted brands against Sr. No. 484 and 485 Borer Chemie respectively have been declared Responsive in the Technical Evaluation Report.</p> <p>The Technical Evaluation Report says in the clause of Valid Free Sale Certificate that M/s Total Technologies (Pvt) Ltd do not have the Valid Free Sale Certificate and still it has been declared responsive.</p> <p>We assume that it must be a typographical error which must be rectify and declare this firm "Not Qualified.</p> <p>Furthermore, we have also reservations regarding the certification "CE, ISO &amp; Free Sale Certificate" of other firms in serial number 484, 485, and 486. We hereby request you to kindly re-check these certifications.</p> <p>The registration of disinfectants as medical devices or drugs is compulsory for any kind of sale or procurement. (Reference Attached)</p>	<p>The Firm was qualified and declared responsive in TAC.</p> <p>M/s Total Technologies was qualified and declared responsive in TAC in Item No. 484 &amp; 485.</p>	<p>The Grievance Committee reviewed the grievance of M/s Omer Health Care in detail and acknowledges the typo error of responsive of M/s Total Technologies in items No. 484 &amp; 485. The same was clarified to representative of M/s Total Technologies.</p> <p>Hence accepted the grievance of M/s Omer Healthcare and declared M/s Total Technologies non-responsive in items No. 484 &amp; 485. Furthermore the other firms in items No. 484, 485 and 486 are already not qualified by TAC.</p>

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Sr. No.	Grievance by Firm	Reason of Responsive / Non-Responsive	Decision of Grievance Committee
6.	<p>M/s Molecular Concern submit letter No. MC/CHICH/1809/24 Dated 18-09-2024 vide dairy No. 13275 dated 18-09-2024.</p> <p>This is with reference to the subject tender; We M/s Molecular Concern Participated in the tender of Lab kits &amp; Chemicals with Brand Name Renji Medical (For Blood Collection tubes against Item No. 439, 460 &amp; Renon Medical for Consumables Items Nos.48,188,189,289,317,438,440,441, 443,444, 447,450,451,455,467 reject due to some documents misprinting. The authorization Letters are attached in the bid and if original letters with dates required will be provided to the committee. Kindly accept the comments and letter of Authorization.1- As per PPRA Rule # 33. Clarification of bids. The procuring agency may, if necessary after the opening of the bids, seek and accept such clarifications of the bid as do not change the substance of the bid.</p> <p>2-Moreover for the consumable items Free Sale Certificate is required from Chamber of Commerce only from the manufacture country without notarization because of OEM (Original equipment manufacturer) brands. On OEM brands FSC is not applicable. <b>Please accept the comments and bid it will help healthy competition because the quoted product are cost effective also it will save the budget of the institute as well.</b></p>	<p>The Firm was not qualified because the following documents / clauses of Compulsory parameters were not fulfilled as mentioned in the bidding documents.</p> <ul style="list-style-type: none"> <li>• Sole Agency certification from foreign principal or Authorization letter from manufacturer / sole agent in Pakistan (date not mentioned).</li> <li>• CE-MDD/FDA/WHO certification of the quoted brands.</li> <li>• Valid free sale certificate of quoted brand from the country of manufacturer (not notarized).</li> </ul>	<p>The Grievance Committee rejected the grievance of M/s Molecular Concern and sustained the decision of TAC.</p>

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7.	<p>M/s Sind Medical Store submit letter No. SMS/CH&amp;UCHS/Technical Grievance Dated 21-09-2024 vides dairy No. 13419 dated 21-09-2024.</p> <p><b>Item No.5 &amp; 6</b> Gel Card Tests (Consumable and Controls will be provided by the firm) <b>5 Gel Cards for Cross Match Test</b> <b>6 Gel Cards for Forward and reverse</b></p> <p>In reference to the tender's technical evaluation, below firms participated for the purchase of cross-match and blood group cards with instrument on reagent rental basis; for which we are pleased to submit our grievances and request for your assessment review.</p> <p><b>1. M/s Zedco Stargel-10 Haemokinesis, Australia</b> <b>Item No.5 Gel Cards for Cross Match Test</b> <b>Item No.6 Ge1 Cards for Forward and reverse</b> <b>Qualify, Responsive</b></p> <ul style="list-style-type: none"> <li>• Hereby, we are pleased to raise our grievances against this firm's quoted items;</li> <li>• Consumable and Controls will be provided by the firm as mentioned in the bid documents-please recheck if the quality control reagents are offered by this firm or not.</li> <li>• Controls were not available at the time of demonstration of the quoted items.</li> <li>• All required items must be available at the time of demo and without complete package availability, demo must not be accepted.</li> <li>• As per kit insert/ procedure, it is mentioned that positive quality control must be run in parallel to ensure the test's validity, and without the controls, the demo must not be accepted.</li> </ul> <p>As the control set was not available with them, our provided QC cells were used by the technical evaluation team on their cards and the results were invalid.</p> <ul style="list-style-type: none"> <li>• The demonstrations of all three firms were taken together.</li> <li>• Quoted incubator is based on laser technique - not heating block as per standing requirement of cross-match in gel technique.</li> <li>• The laser innovation by Hacmokinesis is its own in its type and technique is one and only and the lasers are taken from the Chinese manufacturer.</li> <li>• The technique of Haemokinesis differs from all other available techniques of gel incubator technique.</li> <li>• Hacmokinesis Incubation time:~5 minute</li> </ul> <p>As per international recommendation / standardization bodies / SOPs at least10-15 minutes incubation in LISS Solution is recommended. In NaCl solution, 30-45 minutes incubation is required.</p>	<p>The Firm was qualified and declared responsive in TAC in Tender Sr. No. 5 &amp; 6</p> <p>M/s Zedco was qualified and declared responsive in TAC in Tender Sr. No. 5 &amp; 6 in reagent rental basis.</p> <p>M/s Sure Bio Diagnostic was already not qualified due to Free Sale Certificate (FSC) not notarized from embassy of Pakistan and declared non responsive.</p>	<p>The Grievance Committee rejected the grievance of M/s Sind Medical Store and sustained the decision of TAC.</p>



MS 9



**MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK FOR LABORATORY KITS & CHEMICALS & REAGENT RENTAL BASIS FOR THE YEAR 2024-25 HELD ON 26-09-2024 AT 09:30 A.M. IN THE SYNDICATE ROOM OF THE ADMIN BLOCK, THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE**

Sr. No.	Grievance by Firm	Reason of Responsive / Non-Responsive	Decision of Grievance Committee
	<ul style="list-style-type: none"> <li>• So, how the manufacturer's claim can be acceptable without any recommendations/ approval/ reference from the standard blood banking procedures authorization bodies.</li> <li>• Procedure and technique is not according to standard guidelines of AABB, British guide lincs, European guidelines or national guideline, SOPs etc.</li> <li>• M/S Zedco quotes the claim of Haemokinesis; that LISS is not needed as their principal is based on laser technique which activates the Ag-Ab reaction. This technique is entirely different and not approved by any of the standardizing bodices.</li> <li>• LISS (Low ionic strength solution) is not used, Heamokinesis, offer buffer instead which is not at all in compliance with the basic requirement of the cross-match approved procedure/ technique.</li> <li>• All the manufacturers recommend and ensure availability of LISS to be used with GEL Cards for cross-match.</li> <li>• It is therefore requested to please review the decision of qualifying this firm and ensure the procurement of best quality and standardized items to avoid any disaster later, in greater benefit of the suffering people.</li> </ul> <p><b>2. M/s Sure Bio- Diagnostics &amp; Pharmaceuticals</b>  <b>Ortho Clinical Diagnostics, UK</b>  <b>Item No.5 Gel Cards for Cross Match Test</b>  <b>Item No.6 Gel Cards for Forward and reverse</b>  <b>Not Notarized by Embassy of Pakistan</b>  <b>Not Qualify</b></p> <ul style="list-style-type: none"> <li>• No remarks by the end-user in the column: Successful sample evaluation by the End-users is mandatory.</li> <li>• The demonstration of the quoted product was offered without controls. All required items must be available at the time of demonstration and technical evaluation otherwise the company must not be qualified.</li> <li>• The controls provided by our firm were used on their cards which gave unacceptable results.</li> <li>• Negative control gave positive result.</li> <li>• Positive result was out of range, on the higher side with ++++ agglutination.</li> <li>• Although this firm is not qualified but still we present our observations and request your consideration to keep this firm un-qualified and non-responsive.</li> </ul> <p>We appreciate your attention and request to please verify the above mentioned facts in order to ensure procurement of best quality standard products for the benefit of your institution and the suffering patients.</p>		



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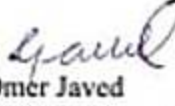
Sr. No.	Grievance by Firm	Reason of Responsive / Non-Responsive	Decision of Grievance Committee
8.	<p>M/s Jamal Din &amp; Sons submit letter No. Nil Dated Nil vides dairy No. 13383 dated 21-09-2024. in item No. 448 (a)</p> <p>With reference to the "Technical Evaluation Report Regarding For Purchase Framework For Laboratory Kits &amp; Chemicals Items For Reagent For The Financial Year 2024-25, wherein Technically Advisory Committee meeting was held on 14.09.2024. I, on behalf of M/s Jamal Din &amp; Sons is submitted grievances regarding inclusion of M/S IMCO Technologist, Brand Coated Zhuhai Meilhua Medical Technology Ltd China.</p> <p>It is stated that we are providing services and maintenance in your good institution for many years the committee qualified another company M/S IMCO Technologist for this blood culture bottles Can please go through below mentioned points as our reservations?</p> <p><b>Observations</b>            Compulsory Parameters (Annex)            Sr. No. iv CE-MDD/FDA/WHO            Certificate of the quoted Brand</p> <ul style="list-style-type: none"> <li>• Quoted brand is not FDA approved / WHO approved / WHO approved and having CE/MMD Certifications.</li> <li>• Note: 1 This certificate is issued by notified body not by manufacturer.</li> <li>• Note: 2 DOC (Declaration of conformity) issued by manufactured cannot be substituted by CE-MDD Certificate.</li> <li>• No supported studies / white paper found to justify this claim.</li> </ul> <p><b>Recommendations of Manufacture</b></p> <ul style="list-style-type: none"> <li>• No such validation and recommendation is found manufacturer validation to use this from BD BACTEC brand their machine to get accurate and validated result.</li> </ul>	<p>The Firm was qualified and declared responsive in TAC in item No. 448(a).            Furthermore M/s Imco Technologist was qualified and responsive Item No. 448 (c) by TAC.</p>	<p>The Grievance Committee addressed the grievance of M/s Jamal Din &amp; Sons against M/s IMCO in item No. 448 (d) in detail and sustained the decision of TAC.</p>

*(Handwritten signatures and initials in blue ink)*

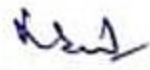
**MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK FOR LABORATORY KITS & CHEMICALS & REAGENT RENTAL BASIS FOR THE YEAR 2024-25 HELD ON 26-09-2024 AT 09:30 A.M. IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE**


Sr. No.	Grievance by Firm	Reason of Responsive / Non-Responsive	Decision of Grievance Committee
9.	M/s Medinostic submit letter No. Nil Dated 23-09-2024 vides dairy No. 13437 dated 23-09-2024. <b>Serial No. 486.</b> <ul style="list-style-type: none"> <li>Our quoted brand H.C.99 is manufactured as per WHO recommendations or specified formulation, tested from PCSIR Labs. and do possess ISO 13485 Quality Certificate which is attached in our technical bid and herewith this letter for reference.</li> <li>Medinostic Heath Care is a leading company combating against infections and patient safety for producing, importing and marketing qualify products and standing at front foot with healthcare community.</li> <li>Healthcare community trust nationwide in Govt. Semi Govt. Public Private sector some of leading institutes.</li> </ul>	The Firm was not qualified because the following documents / clauses of Compulsory parameters were not fulfilled as mentioned in the bidding documents <ol style="list-style-type: none"> <li>CE-MDD/ FDA/ WHO certification of the quoted brands. (if applicable)</li> <li>ISO 9001/13485 Certification of the foreign principal.</li> </ol>	The Grievance Committee addressed the grievance of M/s Medinostic and the representative of the firm failed to produce the required documents attached in their technical bid. Hence the decision of TAC is sustained and rejected the Grievance of the Firm..
10.	M/s PK Medi Engineering submit letter No. CHL-012-041 Dated 18-09-2024 vides dairy No. 13524 dated 24-09-2024. in Serial No. 1 Laboratory item (haematology reagents). Our bid has been technically non responsive with reason of not fulfilling the requirement. No Free Sale Certificate Therefore you are requested to consider the clarification and accept us for the healthy competition to fulfill	The Grievance submitted by the firm is time bard as technical evaluation report uploaded on 14-09-2024.	The Grievance Committee decided that grievance submitted by the Firm is Time Bard and not addressed.

  
Dr. Ayesha Ashraf  
Assistant Professor Orthodontics

  
Dr. Omer Javed  
AMS (General)

Dr. Nazish Saqlan,  
Prof. of Pathology  
Lahore General Hospital, Lahore

  
Dr. Anjum Saeed  
Prof. of Paeds Gastroenterology

  
Dr. Muhammad Khalid Masood  
Prof. of Paeds. Medicine /  
Head of Department Medical Unit-III  
Submitted for information and approval.

  
MEDICAL DIRECTOR