



**The Children's Hospital,
University of Child Health Sciences,**

Ferozepur Road, Lahore Phone # (92) (42) 99230901-23 Fax # 99231560



No. P.C./ 56016 /CH&ICH

Dated 25-11-, 2021

To

Mr. Abdul Wahab
I/C Programmer (I.T.)
Health Department, Civil Secretariat,
Lahore.

Subject: - **REQUEST FOR UPLOADING THE MINUTES OF GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACTS IN THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2021-2022 ON HEALTH DEPARTMENT WEBSITE.**

Please find enclosed herewith Minutes of Grievance Committee Meeting regarding the purchase of following framework contracts in The Children's Hospital, Lahore for the year 2021-2022, need to be upload in the Health Department website.

1. Pre-qualification of firms for supply of Medicine, Surgical Disposable & Medical Devices through local purchase on Day to Day basis.
2. Framework contract for purchase of Cochlear Implant (Hearing Devices)

Your positive response will be highly appreciated.

Prof. Dr. Muhammad Saleem
Professor of Paediatric Surgery
Medical Director

MINUTES OF GRIEVANCES COMMITTEE MEETING HELD ON 20-11-2021 AT 10:00 A.M. IN THE CONFERENCE ROOM AT THE CHILDREN'S HOSPITAL, UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF COCHLEAR IMPLANT (HEARING DEVICES) FOR THE YEAR 2021-2022

With reference to letter No.PC/54287-91/CH&ICH dated 17-11-2021, a meeting was held on 20.10.2021 at 11:00 A.M. in the conference room of the admin block, The Children's Hospital, Lahore of grievance committee regarding the re-addressed of the grievance of the firms under bid reference "Framework contract for purchase of Cochlear Implant (Hearing Devices)" for the year 2021-2022 at The Children's Hospital, University of Medical Sciences, Lahore.

The meeting started in the name of Allah, the most beneficent the most merciful.

Following members attended the meeting:-

Sr. No.	Name	Designation
01	Dr. Farhana Muzaffar	Prof. of Paed Dermatology / Chairman
02	Dr. Samina Zaman	Prof. of Histopathology / Member
03	Dr. Edrees Anwar Sheikh	AMS (Admin) / Member
04	Dr. Muhammad Asim Khan	Associate Prof. of Paed Cardiovascular / Member
05	Abdul Jalil	Biomedical Engineer Jinnah Hospital, Lahore / Member

Meeting was chaired by Dr. Farhana Muzaffar, Prof. of Paeds Dermatology / Chairperson. The representatives of the firms were also present who were heard in person. The committee discussed the grievances submitted by firm M/s Audio Medics in detail and following decisions were made in the best interest of public:-

Representation M/s Audio Medics (12-11-2021) regarding the non responsive status in technical advisory committee report which was uploaded / publically announced on website dated 09-11-2021.

Committee briefed about the tender proceeding of framework contract of Cochlear Implant (hearing devices) process and the technical evaluation of the firms bid.


Detail of firms grievance /TAC status of reason of rejections of M/s Audio Medics are as under.


Sr. No.	TENDER REF. NO.	NAME OF PRODUCT / BID	NAME OF FIRM	TAC STATUS WITH REASON OF REJECTION
1.	46051/CH&ICH Dated 27-09-2021 (For the year 2021-2022)	Framework Contract of Cochlear Implant (Hearing Devices)	M/s Audio Medics	Technically Advisory Committee declared M/s Audio Medics non-responsive on the following reasons. a). Bid security (2%) CDR / Bank Guaranteed was not attached with technical offer b). Bid was loose c). Bidding documents duly signed were not attached with the technical bid

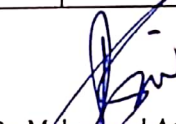
Grievance committee examines the bid of M/s Audio Medics & gives the following decision /clarifications against the grievance of the firm are as under.

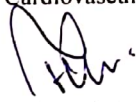
MINUTES OF GRIEVANCES COMMITTEE MEETING HELD ON 20-11-2021 AT 10:00 A.M. IN THE CONFERENCE ROOM AT THE CHILDREN'S HOSPITAL, UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF COCHLEAR IMPLANT (HEARING DEVICES) FOR THE YEAR 2021-2022

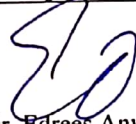
GRIEVANCE / CLARIFICATION OF THE FIRMS	REMARKS / DECISION OF GRIEVANCE COMMITTEE
<ul style="list-style-type: none"> M/s Audio Medics declared in his grievance that they only mentioned CDR No. & date in technical bid. Representative of M/s Audio Medics told that they attached their CDR with the financial bid. He also told that they made their CDR in accordance with their quoted cost instead of the total estimated cost given by the procuring agencies (i.e. the Children's Hospital Lahore). Said firm did not attach the bidding documents in their bid. <p>(Signed & Stamped bidding documents are mandatory part of the bid in which bidder agrees with the terms & conditions of the framework contract.)</p>	<p>Grievance committee examine the bid of M/s Audio Medics & it is revealed that on perusal of record said firm did not meet the knock down criteria.</p> <p>1. Bid security (2% CDR/Bank Guarantee) of the estimated price which is mandatory part of tender mentioned in part-I, Sr. No. 4. of bid evolution sheet in bidding documents.</p> <p>2. Loose Bid: It is clearly mentioned in clause No. 8 page No. 29 of bid invitation of bidding document which states that "All bids should be submitted in tape binding. Bids with loose papers or in ring binding shall be rejected straightaway. All documents should contain proper page marking, attached in sequence as indicated for evaluation in the bidding document and signatures of authorized person. Moreover, signing and stamping of each page of bidding document/form is mandatory otherwise bid shall be rejected straightaway"</p> <p>Hence grievance rejected</p>


Abdul Jalil
Biomedical Engineer Jinnah
Hospital, Lahore


Dr. Samina Zaman
Prof. of Histopathology


Dr. Muhammad Asim Khan
Associate Prof. of Pead
Cardiovascular


Dr. Farhana Muzaffar
Prof. of Peads. Dermatology


Dr. Edrees Anwar Sheikh
AMS (Admin)

It is submitted for information & approval please


M.D.

MINUTES OF GRIEVANCES COMMITTEE MEETING REGARDING THE PRE-QUALIFICATION OF FIRMS FOR SUPPLY OF MEDICINE, SURGICAL DISPOSABLE & MEDICAL DEVICES THROUGH LOCAL PURCHASE ON DAY TO DAY BASIS HELD ON 20-11-2021 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2021-2022

With reference to the letter No. P.C./54287-91 dated 17-11-2021, a meeting of grievance committee regarding Pre-qualification of firms for supply of Medicine, Surgical Disposable & Medical Devices through local purchase on Day to Day basis was held on 20-11-2021 at 10:00 am. in the conference room of the admin block, The Children's Hospital, Lahore.

The meeting started with the name of Allah, the most beneficent the most merciful.

Following members attended the meeting:-

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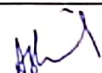
Meeting was chaired by Dr. Farhana Muzaffar, Prof. of Paeds Dermatology / Chairperson. The representatives of the firms were also present who were heard in person. The committee discussed the grievances submitted by the firms in detail and following decisions were made in the best interest of public:-


MINUTES OF GRIEVANCES COMMITTEE MEETING REGARDING THE PRE-QUALIFICATION OF FIRMS FOR SUPPLY OF MEDICINE, SURGICAL DISPOSABLE & MEDICAL DEVICES THROUGH LOCAL PURCHASE ON DAY TO DAY BASIS HELD ON 20-11-2021 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE FOR THE YEAR 2021-2022

Sr. No.	TENDER SR. NO.	NAME OF FIRM	NAME OF PRODUCT / BID	TAC STATUS WITH REASON OF REJECTION	GRIEVANCE / CLARIFICATION OF THE FIRMS	REMARKS OF GRIEVANCE COMMITTEE	DECISION OF COMMITTEE
1.	37888/1/CH&ICH	M/s First Pharma	Pre-qualification of firms for supply of Medicine, Surgical Disposable & Medical Devices e.t.c. through local purchase on Day to Day basis.	The Children's Hospital, Lahore declared M/s First Pharma non-responsive as per bid evaluation & inspection committee report i.e., Obtained marks = 60 Total marks = 100 Qualifying marks = 65	M/s First Parma submitted grievance letter vide diary No. 18552 dated 02-11-2021 against the technical advisory committee (TAC) report / minutes for the year 2021-2022 uploaded on 29-10-2021 on The Specialized Health Care & Medical Education Department and The Children's Hospital, Lahore website. The firm submitted that inspection team visited / inspected the pharmacy and demand FBR tax return document. The demanded document was filed online to FBR on dated 29-10-2021 and copy of same is submitted on 02-11-2021 in The Children's Hospital, Lahore for consideration.	The committee called the representative of firm M/s First Pharma Mr. Syed Wajeeh on 20-11-2021 vide letter No. 54287-91 dated 17-11-2021 to explain their grievances. Representative of said firm appeared before the committee and explained that they have submitted the FBR document along with grievance letter. On perusal of the bid submitted by the firm it was revealed that the firm did not submitted FBR tax return documents in the bid, hence grievance is rejected	Grievance is rejected

MINUTES OF GRIEVANCES COMMITTEE MEETING REGARDING THE PRE-QUALIFICATION OF FIRMS FOR SUPPLY OF MEDICINE, SURGICAL DISPOSABLE & MEDICAL DEVICES THROUGH LOCAL PURCHASE ON DAY TO DAY BASIS HELD ON 20-11-2021 AT 10:00 AM IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE FOR THE YEAR 2021-2022

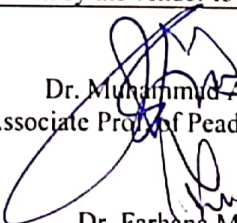
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2.	37888/1/CH&ICH	M/s Ali Medicos	Pre-qualification of firms for supply of Medicine, Surgical Disposable & Medical Devices e.t.c., through local purchase on Day to Day basis.	The Children's Hospital, Lahore declared M/s Ali Medicos non-responsive as per bid evaluation & inspection committee report i.e., Obtained marks = 46 Total marks = 100 Qualifying marks = 65	M/s Ali Medicos submitted grievance letter No. 0101121 dated 01-11-2021 vide diary No. 18418 dated 01-11-2021 against the technical advisory committee (TAC) report / minutes for the year 2021-2022 uploaded on 29-10-2021 on The Specialized Health Care & Medical Education Department and the Children's Hospital, Lahore website. The firm submitted that they were disqualified on the basis of two documents i.e. i). Financial Status ii). Technical Staff The firm also claimed that the technical committee did not give any number on marking criteria, secondly at the time of inspection qualified person was present & all the relevant documents of qualified staff an second shift pharmacist was shown by the vendor to the committee.	The committee called the representative of firm M/s Ali Medicos Mr. Mian Zeeshan on 20-11-2021 vide letter No. 54287-91 dated 17-11-2021 to explain their grievances. Representative of said firm appeared before the committee. On perusal of the bid submitted by the firm & inspection committee report, it was revealed that the financial status of the firm was below 15 million securing 0 out of 10 marks (FBR tax return documents attached in the bid). Secondly the firm did not submit relevant information regarding technical staff related to the pharmacy in the bid, hence grievance is rejected.	Grievance is rejected



Abdul Jalil
Biomedical Engineer Jinnah Hospital, Lahore

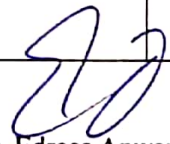

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