



The Children's Hospital,
University of Child Health Sciences,
Ferozpur Road, Lahore Phone # (92) (42) 99230901-23 Fax # 99231560



No. P.C./ 20780 /CH&UCHS

Dated 25-04 - 2024

To

Mr. Abdul Wahab
I/C Programmer (I.T.) Health Department,
Civil Secretariat, Lahore.

Subject: - UPLOADING THE MINUTES OF GRIEVANCE COMMITTEE MEETING REGARDING THE PROCUREMENT OF ELECTRO MEDICAL EQUIPMENT, PLANT & MACHINERY & IT EQUIPMENTS UNDER ADP SCHEME "UP-GRADATION OF PEDIATRIC ENT WITH SPECIAL REFERENCE TO COCHLEAR IMPLANT AND PEDIATRIC UROLOGY WITH SPECIAL REFERENCE TO NON-INVASIVE TREATMENT" AND "ESTABLISHMENT OF PAEDIATRIC BURN CENTRE" THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCE, LAHORE FOR THE YEAR 2023-2024.

Please find enclosed herewith Minutes of the Grievance Committee Meeting regarding the Procurement of Electro Medical Equipment, Plant & Machinery & IT Equipments under ADP Scheme "Up-gradation of Pediatric ENT with special reference to Cochlear Implant and Pediatric Urology with special reference to Non-Invasive treatment" and "Establishment of Paediatric Burn Centre" the Children's Hospital & University of Child Health Science, Lahore for the year 2023-2024 needs to be uploaded on the Health Department website.

Your positive response will be highly appreciated.


MEDICAL DIRECTOR
THE CHILDREN'S HOSPITAL, LAHORE

MINUTES OF GRIEVANCES COMMITTEE MEETING HELD ON 25-03-2024 REGARDING THE GRIEVANCES OF THE FIRMS AGAINST THE TECHNICAL ADVISORY COMMITTEE DECISION FOR THE PROCUREMENT OF ELECTRO MEDICAL EQUIPMENT, PLANT & MACHINERY & IT EQUIPMENTS UNDER ADP SCHEME "UP-GRADATION OF PEDIATRIC ENT WITH SPECIAL REFERENCE TO COCHLEAR IMPLANT AND PEDIATRIC UROLOGY WITH SPECIAL REFERENCE TO NON-INVASIVE TREATMENT" OF THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCE, LAHORE.

With reference to letter No. P.C/14520-24/CH&UCHS dated 21-03-2024 a Grievance Committee meeting was held on 25-03-2024 at 10:00 a.m. in the Conference Room of the Admin Block, The Children's Hospital, and Lahore regarding the addressing of Grievances of the firms under bid reference Nos. 2020/CH&UCHS Dated 08-01-2024.

The meeting started with the name of Allah, the most beneficent the most merciful.

The Committee was briefed about the tendering process and the Technical Evaluation of the bids and representation from different firms regarding the non-responsive status by the Technical Advisory Committee Report which was uploaded / publically announced on websites.

Detail of Firm's Grievances / TAC status of reason of rejections of firms and decision of Committee are as under.

Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
	ENT DEPARTMENT (Including Cochlear Implant)				
1.	Video Otoscope System	Nil	Nil	No Grievance Received	TAC decision remains the same.
2.	Mastoidectomy Set	M/s Mediland Pakistan (Pvt.) Ltd	No Bidders Past Performance for the quoted product in teaching Hospital".	As per the technical evaluation report, the committee has declared us non responsive on the basis of following reason: No Bidders Past Performance for the quoted product in teaching Hospital". However, we have supplied Surgical Instruments & Diathermy of KLS Martin, Germany in different teaching hospital with satisfactory past performance. (Copies Enclosed). It is hereby requested you to consider our clarification and declare us responsive for further proceedings.	The committee reviewed the document submitted by the M/s Mediland Pvt. Ltd, found satisfactory and Declared M/s Mediland as Responsive. ✓
		M/s Vertex Medical	FDS	The brand quoted by M/s FDS Medicon was usually quoted by M/s Coral in different tenders therefore it is requested to kindly reconfirm. M/s FDS don't have any past performance of the quoted product	The Grievance committee reviews the bid and checks the distribution certificate and past performance as well, Hence the grievance is rejected. ✓

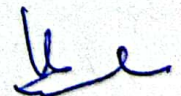
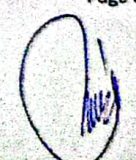
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Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
3.	Middle Ear Micro Ear Surgery Set	M/s Mediland Pakistan (Pvt.) Ltd	No Bidders Past Performance for the quoted product in teaching Hospital".	As per the technical evaluation report, the committee has declared us non responsive on the basis of following reason: No Bidders Past Performance for the quoted product in teaching Hospital". However, we have supplied Surgical Instruments & Diathermy of KLS Martin, Germany in different teaching hospital with satisfactory past performance. (Copies Enclosed). It is hereby requested you to consider our clarification and declare us responsive for further proceedings.	The committee reviewed the document submitted by the M/s Mediland Pvt. Ltd, found satisfactory and Declared M/s Mediland as Responsive.
		M/s Vertex Medical	FDS	The brand quoted by M/s FDS Medicon was usually quoted by M/s Coral in different tenders therefore it is requested to kindly reconfirm. M/s FDS don't not have any past performance of the quoted product	The Grievance committee reviews the bid and checks the distribution certificate and past performance as well, Hence the grievance is rejected.
4.	Middle Ear Surgery Tympanoplasty And Stapedotomy Set	M/s Mediland Pakistan (Pvt.) Ltd	No Bidders Past Performance for the quoted product in teaching Hospital".	As per the technical evaluation report, the committee has declared us non responsive on the basis of following reason: No Bidders Past Performance for the quoted product in teaching Hospital". However, we have supplied Surgical Instruments & Diathermy of KLS Martin, Germany in different teaching hospital with satisfactory past performance. (Copies Enclosed). It is hereby requested you to consider our clarification and declare us responsive for further proceedings.	The committee reviewed the document submitted by the M/s Mediland Pvt. Ltd, found satisfactory and Declared M/s Mediland as Responsive.
		M/s Vertex Medical		The brand quoted by M/s FDS Medicon was usually quoted by M/s Coral in different tenders therefore it is requested to kindly reconfirm. M/s FDS don't not have any past performance of the quoted product	The Grievance committee reviews the bid and checks the distribution certificate and past performance as well, Hence the grievance is rejected.
5.	Myringotomy Set			No Grievance Received	
6.	ENT unit combined			No Grievance Received	

MINUTES OF GRIEVANCES COMMITTEE MEETING HELD ON 25-03-2024 REGARDING THE GRIEVANCES OF THE FIRMS AGAINST THE TECHNICAL ADVISORY COMMITTEE DECISION FOR THE PROCUREMENT OF ELECTRO MEDICAL EQUIPMENT, PLANT & MACHINERY & IT EQUIPMENTS UNDER ADP SCHEME "UP-GRADATION OF PEDIATRIC ENT WITH SPECIAL REFERENCE TO COCHLEAR IMPLANT AND PEDIATRIC UROLOGY WITH SPECIAL REFERENCE TO NON-INVASIVE TREATMENT" OF THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCE, LAHORE.

Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
7.	Mastoid Drill System	M/s G Med (Pvt.) Ltd	Expire Compliance with defined quality standards.	<p>Objection as per TEC</p> <ol style="list-style-type: none"> 1- Expire Compliance with defined quality standards. 2- Specifications compliance feature wise. 3- Technical eligibility of the product. 4- Technical eligibility of the firm. <p>Clarification</p> <p>As you may know in the EU, all the manufacturers of Medical Devices are moving from the MDD system to the MDR system and the EU notified bodies who issue CE certificates (companies like SGS, TUV, Dekra, Bureau Veritas) just cannot keep up with the demand for their services and so are not able to carry out all the audits and issue certificates quickly enough. There are only 4 companies that do audit and certification work in the UK itself and they have to service the whole UK healthcare and pharma industry.</p> <p>Our manufacturer had passed the audit process, but waiting for the certificate to be issued. As advised by the SGS customers can use the UK CA certificate instead of the CE certificate until the issuance of MDR (copy attached). There are also European guidelines that say that as long as the product was on the market and available for sale before the CE expired in February 2023 then the product can be sold. Further our manufacturers also have FDA certification (copy attached). There is also a letter from SGS confirming they are working on this for us.</p> <ol style="list-style-type: none"> 1- It is requested that please accept our submitted documents and further evaluate our product. 	The committee reviewed the document submitted by the M/s G Med (Pvt.) and declared M/s G Med (Pvt.) as <u>Responsive</u> . ✓
		Popular International (PVT) LTD		<ol style="list-style-type: none"> 1- Allmed quoted the system with CAT # UM600 that is UM600 that is UNIDRIVE SELECT, UM600 do not have integrated irrigation pump as required in the PVMS and also in tender. Irrigation pump as required in the PVMS and also in tender. Irrigation pump is having a different CAT # that is UP220. This is against the PVMS. 2- Allmed Solutions have supplied their systems to various institutes such as SIMS, CMH Sialkot, FMH, Hijaz hospital and others. However, these institutes have encountered issues with the quality of the hand pieces provided by Allmed Solutions. Allmed has been unable to offer adequate backup support in addressing these concerns. 3- Furthermore, Allmed Solutions is unable to fulfill supply requirements within the designated timeframe of 90 days. They are encountering significant challenges in the supply process, resulting in an approximate minimum lead time of 6 months. 4- They lack DRAP registration for the quoted system, a legal requirement. 	The committee asked the company representative to present their position on the grievance filed by M/s Popular International. The representative informed the committee that both systems were manufactured by the same manufacturer and operate together seamlessly. They argued that no special arrangement was necessary as the systems work in synchronization, essentially integrated but not built-in. According to them, the aggrieved firm misunderstood the distinction between integrated and built-in. The committee concluded that the grievance from the mentioned firm was dismissed and affirmed the decision of TAC.
		ALLMED Solutions		<ol style="list-style-type: none"> 1- M/s FDS quoted Ortho drill system by Conmed instead of ENT system. 2- M/s Popular quoted Medtronics system and both competitors do not have the reusable accessories like Burrs. 	<p>The system quoted by the FDS is dedicated used for ENT confirmed from brochure and website as well.</p> <p>It was asked by the committee to firm representative to provide the confirmation regarding the nature of burrs as there was no source of confirmation either from bid, brochure and website .The representative claims that the system has reusable burrs. The committee as that there is no source of confirmation is available as per available data you may please asked the manufacturer to reconfirm your stance regarding the burrs are reusable. After the reasonable period of time the representative remained failed to provide the justification from the manufacturer .The grievance of the firm has been accepted and declare M/s Popular International as Non Responsive.</p>

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Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
8.	Cochlear Implantation Set			No Grievance Received	
9.	Patient (facial) Nerve Monitor			No Grievance Received	
10.	Operating Microscope for ENT			No Grievance Received	
11.	Operating head lights	Allmed Solutions		The grievance against M/s Mediland Pakistan was that they only quoted a battery-operated system, whereas the hospital's requirement includes two types of systems: one battery-operated and another powered by a console.	The Grievance committee reviewed the document and accepts the grievance of and Declare M/s Mediland Pakistan as non-responsive.
12.	Endoscope cameras system (High Definition)			No Grievance Received	
13.	Coblation equipment			No Grievance Received	
14.	Oto Endoscope			No Grievance Received	
15.	Pulse Oximeter	M/s Hospicare System		<p>GRIEVANCE AGAINST M/S EASTERN MEDICAL TECH (PULSE OXIMETER)</p> <ul style="list-style-type: none"> - The bidder does not have past performance for quoted product as per your requirement and it has also been declared non-responsive by DHA, Faisalabad on same ground. - As per their brochure, the pulse rate is not verified according to your specified requirements of 30-250 bpm. - The quoted model "Pavo" was declared non-responsive by your institute based on the demonstration, which was not satisfactory. The quoted model is a 'Vital Sign Monitor' not a 'Pulse Oximeter.' <p>GRIEVANCE AGAINST M/S AL KAREEM MEDICAL (PULSE OXIMETER)</p> <ul style="list-style-type: none"> - The bidder does not have past performance for quoted product as per your requirement. - The CE certificate of their quoted model is not listed with NANDO notified bodies. CE should be Marked by Conformity assessment bodies notified in Nando's Data Base under the relevant European Directive for Medical Devices of EU. 	<p>The Grievance committee reviewed the grievance and accepted the grievance. Furthermore, the said firm was already declared as Non-Responsive by TAC therefore; the TAC decision remains sustained.</p> <p>The Grievance committee reviewed the grievance and rejected the grievance submitted by M/s Hospi care and declares M/s Al-Kareem as Responsive.</p>

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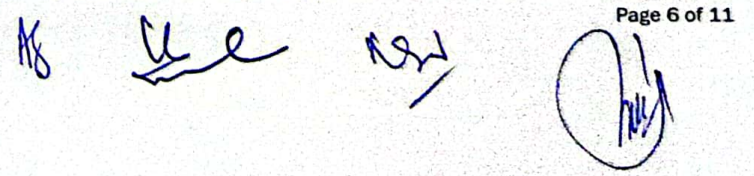
Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
15.	Pulse Oximeter	M/s Al-Kareem Medical Technologies		<p>With Reference to the above stated subject, upon thorough review and assessment of the technical evaluation report, it has become evident that Hospicare System's proposal presents significant concerns regarding the availability of necessary accessories for their proposed Model of Pulse Oximeter (Rad-97) within the local market.</p> <p>Our market research and consultations with various suppliers have revealed that the accessories required for Hospicare System's proposed Model of Pulse Oximeter (Rad-97) are either not available locally or are exceedingly challenging to procure within reasonable timeframes.</p> <p>The absence of readily available accessories not only raises doubts about the feasibility and practicality of implementing Hospicare System's proposed equipment but also threatens to disrupt the continuity of healthcare services, particularly in the specialized areas of pediatric ENT and urology.</p> <p>Therefore, we respectfully request that the evaluation committee thoroughly re-evaluate Hospicare System's bid, taking into consideration the critical issue of accessory availability in the local market.</p> <p>We trust that you will give due consideration to this grievance and take appropriate action to ensure fairness and transparency in the evaluation process.</p>	The Grievance committee reviewed the grievance and rejected the grievance.

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Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
16.	Rigid bronchoscope set with Optical Forceps			No Grievance Received	
17.	Laryngoscope set			No Grievance Received	
18.	Regid Esophagoscope set with Optical Forceps			No Grievance Received	
19.	Bronchial endoscope			No Grievance Received	
20.	Micro Laryngeal Surgery Set			No Grievance Received	
21.	Tracheostomy Set			No Grievance Received	
22.	BAHA Surgery Set			No Grievance Received	
23.	Fess equipment Functional endoscopic sinus surgery			No Grievance Received	
24.	Flexible endoscope equipment			No Grievance Received	
25.	ENT treatment units			No Grievance Received	
26.	Adeno- Tonsillectomy Set			No Grievance Received	
27.	Nasal Surgery Set			No Grievance Received	
28.	Shaver Debrider with components	M/s Allmed Solutions	FDS	3- M/s FDS quoted Ortho system by Conmed instead of ENT system.	The system quoted by the FDS is dedicated used for ENT confirmed from brochure and website as well.
			M/s Popular International	4- M/s Popular quoted Medtronic's system and both competitors do not have the reusable accessories like Burrs.	It was asked by the committee to firm representative to provide the confirmation regarding the nature of burrs as there was no source of confirmation either from bid, brochure and website .The representative claims that the system has reusable burrs. The committee argue that there is no source of confirmation is available as per available data you may please asked the manufacturer to reconfirm your stance regarding the burrs are reusable. After the reasonable period of time the representative remained failed to provide the justification from the manufacturer .The grievance of the firm has been accepted and declare M/s Popular International as Non Responsive.

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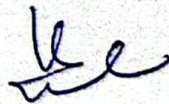


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Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
29.	Stroboscope System				
30.	Syringe Pump with Docking station	M/s Al-Kareem Medical Technologies		<p>Objection No Bidder past performance for quoted product in teaching Hospital</p> <p>Grievance Past performance certificates from different hospitals as well from Teaching Hospitals are attached with bid. (Copy attached for your ready reference)</p>	The committee reviewed the document submitted by the M/s Al-Kareem Medical Technologies, found satisfactory and Declared M/s Al-Kareem Medical Technologies as Responsive.
31.	Digital Film Printer			No Grievance Received	
32.	Digital Imaging System (Photostimulabe Phosphor)			No Grievance Received	
	UROLOGY DEPARTMENT			No Grievance Received	
33.	Cystoscope Set for Neonates			No Grievance Received	
34.	Cystoscope for Infants and Pediatrics			No Grievance Received	
35.	Resectoscope for Neonates			No Grievance Received	
36.	Resectoscope for Infants and Pediatrics			No Grievance Received	
37.	Optical Urethrotome for Pediatrics			No Grievance Received	
38.	Cystoscope & Resectoscope for Adolescent			No Grievance Received	
39.	Irrigation pump with pressure monitor system for endoscopy			No Grievance Received	
40.	Pediatric Mini Nephroscope set			No Grievance Received	
41.	Pediatric Micro PCNL Set			No Grievance Received	
42.	Pediatric Uretero-Renoscope Semirigid URS 4.5-7.3 Fr, 50 - 60, Length 25-57cm, working channel 3-4 Fr or better			No Grievance Received	

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MINUTES OF GRIEVANCES COMMITTEE MEETING HELD ON 25-03-2024 REGARDING THE GRIEVANCES OF THE FIRMS AGAINST THE TECHNICAL ADVISORY COMMITTEE DECISION FOR THE PROCUREMENT OF ELECTRO MEDICAL EQUIPMENT, PLANT & MACHINERY & IT EQUIPMENTS UNDER ADP SCHEME "UP-GRADATION OF PEDIATRIC ENT WITH SPECIAL REFERENCE TO COCHLEAR IMPLANT AND PEDIATRIC UROLOGY WITH SPECIAL REFERENCE TO NON-INVASIVE TREATMENT" OF THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCE, LAHORE.

Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
43.	Pediatric Uretero-Renoscope Semirigid URS 6.5-9 Fr, 6 - 120, Length 25-57cm, working channel 3-4 Fr or better			No Grievance Received	
44.	Flexible digital ureteroscopr 6-8 fr (URS)			No Grievance Received	
45.	Pediatric Laparoscope Set / System (3-D system) having 1-tower 2- Instruments	M/s Verizon		Regarding the advertised technical evaluation report, we would like to bring to your kind attention that M/s Allmed Solutions has been technical qualified whereas their quoted Model TH120 of camera head is single CMOS technology which is based one chip sensor but according to the published specification the requirement is 3CCD/3CMOS and the camera should have 3 sensors technology.	The Grievance committee asked the M/s Allmed Solution to submit the clarification from the manufacturer regarding the camera quoted by the M/s Allmed solution Is 3 CMOS/3CCD the said point has not been confirmed through their Broucher etc. The official email of Mr. Joe Andraos Marketing Manager (East Mediterranean & Golf Region of Karlz storz manufacturer). As per manufacturer Karlstorz offered exceptional cameras 4U (TH 120) and 4U Rubina (TH 121). These cameras capture images with the help of 10 bit sensors enabling over a billion colors for superior color accuracy. In Contrast 8 bit sensors (offered by most of competitors) produce just 16 Million colors. To put into perspective a 10 bit camera sensor produces 64 times more color than 8 bit sensor at resolution of (3840x2160). From the mentioned email it has not been established that the camera is based on 3CMOS/3CCD and as per available data the grievance committee provide a fair chance to M/s Allemd Solution to provide any further document but remain failed and non compliance to PVMS. Hence, the grievance of M/s Verizon is accepted and declares M/s Allmed Solution as Non Responsive.

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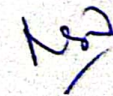

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Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
45.	Pediatric Laparoscope Set / System (3-D system) having 1-tower 2- Instruments	M/s Vertex Medical		<p>TENDER ADVERTISED SPECIFICATION OPERATIVE LAPAROSCOPE PEADIATRICS 3D CLARIFICATIONS</p> <p>Tender advertise with the heading of 3D Laparoscope system by the hospital, but the demanding resolution is 3840 × 2160 pixels in specifications which is equal to 4K laparoscope technology. We have also quoted our system vide its Model: PV628 with your required resolution of 3840 × 2160 pixels. Brochure attached.</p> <p>We have quoted your required resolution brochure attached for your kind considerations.</p> <p>Our offered system consisting of 3840 × 2160 pixels resolutions brochure attached.</p> <p>We have quoted your required 4K UHD Monitor of same manufacturer with the resolution of 3840 x 2160 having Model: PV628 31"4K.The surgeon will get 100% 4K display</p> <p>In view of above-mentioned clarifications, it is clearly highlighted that there is ambiguity in tender advertisement and tender technical specifications floated for the said tender and there was no clarity in floated tender.</p> <p>Aesculap is a reputable brand in Laparoscopy with more than 150 Installation. In the light of vague specification this is requested to accept our grievance.</p> <p>As for as 4K resolution is concerned it is clear from attached brochure that our offered system is providing resolution of 3840 × 2160 pixels.</p> <p>If you have any further reservations and queries about our quoted Aesculap system, please re-evaluate through physical demonstration.</p>	The Grievance committee review the specification and documents and accept the grievance of M/s Vertex Medical and declare as Responsive

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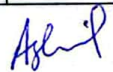
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Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
46.	Advanced Bipolar diathermy	M/s Mediland Pakistan (Pvt.) Ltd		As per the technical evaluation report, the committee has declared us non responsive on the basis of following reason: No Bidders Past Performance for the quoted product in teaching Hospital". However, we have supplied Surgical Instruments & Diathermy of KLS Martin, Germany in different teaching hospital with satisfactory past performance. (Copies Enclosed). It is hereby requested you to consider our clarification and declare us responsive for further proceedings.	The committee reviewed the document submitted by the M/s Mediland Pvt. Ltd, found satisfactory and Declared M/s Mediland as Responsive.
		M/s Vertex Medical (Pvt.) Ltd		Advertised Specifications • Blend 3-4 blend/effect modes Grievance The quoted model by M/s Radiant Medical Pvt Ltd "Lamiday Noury Optima" does not fulfill 3-4 blending modes. They only have a maximum of 2 blends in monopolar out.	The committee reviewed the document submitted by the M/s Radiant Medical Pvt Ltd, found that the quoted system have 3-4 blending modes ,Hence Declared M/s Radiant Medical Pvt Ltd as Responsive
		M/s Radiant Medical (Pvt.) Ltd		We have installed our quoted products in different institutes of Pakistan, Installation Reports are attached for your information. Kindly consider our quoted brand as we already have product history from last 6 years in all over the Pakistan.	The committee reviewed the document submitted by the M/ Radiant Medical Pvt Ltd, found satisfactory and Declared M/s Radiant Medical Pvt Ltd as Responsive
47.	Mobile Ultrasound Machine with Doppler			No Grievance Received	
48.	Hand held Doppler ultrasound			No Grievance Received	

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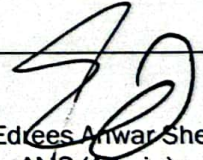
MINUTES OF GRIEVANCES COMMITTEE MEETING HELD ON 25-03-2024 REGARDING THE GRIEVANCES OF THE FIRMS AGAINST THE TECHNICAL ADVISORY COMMITTEE DECISION FOR THE PROCUREMENT OF ELECTRO MEDICAL EQUIPMENT, PLANT & MACHINERY & IT EQUIPMENTS UNDER ADP SCHEME "UP-GRADATION OF PEDIATRIC ENT WITH SPECIAL REFERENCE TO COCHLEAR IMPLANT AND PEDIATRIC UROLOGY WITH SPECIAL REFERENCE TO NON-INVASIVE TREATMENT" OF THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCE, LAHORE.


Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection/Against firm.	Grievance / Clarification received from the firm	Discussion/Justification against Grievance
49.	Extra-Corporeal shock waves Lithotripter (ESWL) integrated type for Pediatric patient with General anesthesia set up as per PVMS	M/s Allmed Solution.	M/s HSC	Delta III Pro mobile unit instead of integrated unit having nonintegrated table instead of fully automatic table having less focal pressure.	The Grievance committee reviewed the grievance and accepts the grievance and upheld the decision of TAC and remains M/s HSC as Non-Responsive.
		M/s HSC	Non Compliance against technical specification	The system quoted by M/c HSC is superior than the specification the deviating points have no clinical significance	The Grievance committee reviewed the specification PVMS by health advertised for procurement of said machine and found that the said model is deficient to the technical specification, Hence the grievance rejected.
	ENT DEPARTMENT & UROLOGY DEPARTMENT				
50.	Computer System Core i7 (Latest Generator) 16 GB Ram 1 TB Hard disk 19" LCD with UPS (APC650VA)			No Grievance Received	
51.	Laser printer (Black & White)			No Grievance Received	
52.	Multimedia Projector			No Grievance Received	
53.	Laser printer with scanner and photocopier (Black & White)			No Grievance Received	
54.	Internet networking			No Grievance Received	
55.	Digital Camera high definition			No Grievance Received	


 Engr. Abdul Jalil
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 (Member)


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 (Member)


 Dr. Muhammad Khalid Masood
 Prof. of Paeds. Medicine /
 Head of Department Medical Unit-III
 Chairman