

**MINUTES OF GRIEVANCES COMMITTEE MEETING HELD ON 16-04-2022 AT 10:00 A.M. REGARDING THE GRIEVANCE OF THE FIRMS AGAINST THE TECHNICAL ADVISORY COMMITTEE DECISION FOR THE PURCHASE OF LABORATORY & I.T. EQUIPMENTS FOR THE YEAR 2021-2022**

With reference to letter No. P.C./15426-30/CH&UCHS dated 15-04-2022, a grievance committee meeting was held on 16.04.2022 at 10:00 A.M. in the conference room of the admin block, The Children's Hospital, Lahore regarding addressing the grievance of the firms under bid reference No. 8845/CH&UCHS for the purchase of Laboratory & I.T. Equipments for the year 2021-2022.

The meeting started with the name of Allah, the most beneficent the most merciful.

The committee was briefed about the tender process and the technical evaluation of the firms, bid and representation from different firms regarding the non responsive status in technical advisory committee report which was uploaded / publically announced on websites

Detail of firm's grievances / TAC status of reason of rejections of firms and decision of committee are as under.

Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance(s) Submitted by Firms	Discussion/Justification against Grievance	Decision of Committee
1.	Laboratory Equipments (Binocular Microscope)	M/s Advance System	Demonstration not given And Exclusive authorization / sole agent certificate by the manufacture Hence declared as technically non responsive	That : 1. We are out of stock we have sold out our all microscope. 2. We submitted letter for extension in the period for the demonstration of the microscope because our shipment is ready to move to our office and will be in our premises in the first week of next month but the department was insisted to have a physical demonstration by their decided date and finally they declare us non-responsive.	The matter was discussed in detail and it was explained to the firm by the committee that as this financial year is going to end in June and payment is to be made before mid of June that is why your request for the extension in the period for demonstration (Microscope) is highly sensitive in the diagnosis of sick children admitted in hospital that is why end user needed demonstration. Furthermore Exclusive authorization / sole agent certificate by the manufacture was also not attached in the bid which was a compulsory parameter in the knock down criteria part-II clause 1, Hence was declared non-responsive.	Grievance was rejected and TAC decision sustained.

*[Handwritten signature]*

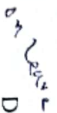
*[Handwritten signature]*


*[Handwritten signature]*


MINUTES OF GRIEVANCES COMMITTEE MEETING HELD ON 16-04-2022 AT 10:00 A.M. REGARDING THE GRIEVANCE OF THE FIRMS AGAINST THE TECHNICAL ADVISORY COMMITTEE DECISION FOR THE PURCHASE OF LABORATORY & I.T. EQUIPMENTS FOR THE YEAR 2021-2022


Sr. No.	Name of the Equipment	Aggrieved Firm	Cause of Rejection	Grievance(s) Submitted by Firms	Discussion/Justification against Grievance	Decision of Committee
2.	I.T. Equipments (Computer system Core 15 & Core 17)	M/s Al-Makkah Enterprises	Sole agent certificate not attached	That: Computer products fall in general category it does not require any authorization as the manufacturer does not give sole distribution to any company.	The matter was discussed in detail and after due deliberation it was cleared that computer falls in general category and does not require any authorization.	Grievance was accepted

  
Engr. Aftan Haider  
Bio Medical Engineer / Purchase Officer

  
Dr. Samina Zaman  
Prof. of Histopathology

  
Dr. Edrees Anwar Sheikh  
AMS (Admin)

  
Dr. Farhana Muzaffar  
Prof. of Peads. Dermatology

  
Dr. Muhammad Asim Khan  
Prof. of Peads Cardiovascular

  
Medical Inspector

It is submitted for information & approval please