



The Children's Hospital
University of Child Health Sciences
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No. P.C./ 33658 /CH&UCHS

Dated 30-07, 2024

To

Mr. Abdul Wahab
I/C Programmer (I.T.)
Health Department, Civil Secretariat,
Lahore.

Subject: - UPLOADING OF MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACTS FOR GENERAL STORE ITEMS, LINEN & EMPLOYEES UNIFORM ON HEALTH DEPARTMENT FOR THE YEAR 2024-2025.

Please find enclosed herewith Minutes of The Grievance Committee Meeting regarding Framework Contracts for General Store items, Linen & Employees Uniform for the year 2024-2025 needs to be uploaded on Health Department website.

Your positive response will be highly appreciated.

PROF. DR. TIPIU SULTAN

MBBS, FCPS, FRCPC (London)

Professor of Paediatric Neurology
Medical Director

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACTS FOR GENERAL STORE ITEMS, FRAMEWORK FOR HOSPITAL LINEN & FRAMEWORK FOR EMPLOYEES UNIFORM FOR THE YEAR 2024-25 HELD ON 25-07-2024 AT 12:00 NOON IN THE SYNDICATE ROOM OF THE ADMIN BLOCK, THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Incompliance to letter No. P.C /33044-48/CH&UCHS dated 24-07-2024, Grievance Committee Meetings under the Chairmanship of Dr. Muhammad Khalid Masood, Prof. of Paeds Medicine / Head of Department Medical Unit-III were held on 25-07-2024 at 12:00 Noon in the Syndicate room of the Admin Block, The Children's Hospital & University of Child Health Sciences, Lahore regarding the Framework Contracts For General Store Items, Framework For Hospital Linen & Framework for Employees Uniform for the Year 2024-25.

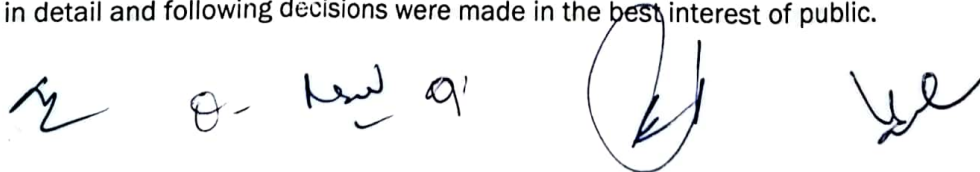
The Following Officers attended the meeting.

- | | |
|--|----------|
| 1. Dr. Muhammad Khalid Masood
Prof. of Paeds. Medicine /
Head of Department Medical Unit-III | Chairman |
| 2. Dr. Anjum Saeed
Prof. of Paeds Gastroenterology | Member |
| 3. Dr. Omer Javed
AMS (General) | Member |
| 4. Dr. Ayesha Ashraf
Assistant Professor Orthodontics | Member |
| 5. Dr. Umar Pasha
DMS (Purchase)
Lahore General Hospital, Lahore | Member |

PROCEEDING

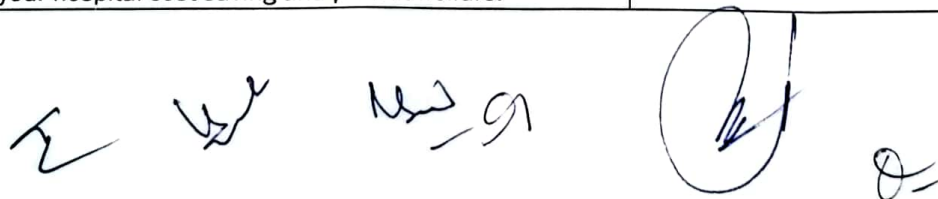
Meeting started with the name of Almighty Allah the Most Gracious, the Most Merciful.

Meeting was chaired by Dr. Muhammad Khalid Masood Professor of Paeds Medicine/ Head of Department Medical Unit III (Chairman). The representatives of the firms were heard in person. The Firm's representatives were given full chance and liberty to justify their Grievances. The Committee discussed the Grievances submitted by the Firm's in detail and following decisions were made in the best interest of public.



MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACTS FOR GENERAL STORE ITEMS, FRAMEWORK FOR HOSPITAL LINEN & FRAMEWORK FOR EMPLOYEES UNIFORM FOR THE YEAR 2024-25 HELD ON 25-07-2024 AT 12:00 NOON IN THE SYNDICATE ROOM OF THE ADMIN BLOCK, THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
1.	<p>M/s FAB Healthcare submit letter No. FAB/LAL01/2014 Dated 13-07-2024 vides dairy No. 9701 dated 13-07-2024.</p> <p>After the announcement of minutes of Technical Evaluation Report, in which we have not technically mentioned by the honorable TAC committee report. The items are given below.</p> <p>33. EMG Needle (27/30 Gauge) 34. Reusable EEG Disc Electrode Gold Plated</p> <p>M/s FAB Healthcare is well reputed firm in all over the Pakistan and we supplied and installed multiple items in different didn't consider by honorable committee.</p> <p>We quoted and submitted samples of these products from our well reputed manufactures our quoted products already using a lot of institutes in all over the Pakistan.</p>	<p>The Technical of item Nos. 33 & 34 of M/s FAB Healthcare not displayed on Technical Advisory Committee (TAC) Minutes due to error in typographic setting.</p>	<p>After due deliberation the Grievance Committee addressed the grievance of the firm in detail. The firm was qualified in compulsory parameter of the bidding documents but technically not accepted in item No. 33 and 34 by the end-user.</p>
2.	<p>M/s LPC Mills (Pvt) Ltd submit letter No. Nil Dated 10-07-2024 vides dairy No. 9550 dated 11-07-2024.</p> <p>M/s LPC Mills (Pvt) Ltd has submitted a bid in tender financial year 2024-25 for purchase of General Store Items (Tender Items Sr. No. 05, 06, 10, 25 & 26). As per the TAC (Technical Advisory Committee) minutes of meeting reports which were uploaded on 5th July, 2024 M/s LPC Mills not shown in the official list which was uploaded by children hospital</p> <p>We are surprised that our name is not in the list despite LPC Mills (Pvt) Ltd being one of the top plastic manufacturers in the country at present and considering our quality and prices let us know why were are not included in the list.</p> <p>Keeping in view all these facts we hope that you will re-evaluate our samples and accept our grievance request and will give us opportunity to remove your re-evaluation in the interest of your hospital cost saving and patient welfare.</p>	<p>M/s LPC Mills (Pvt) Ltd non responsive due to not fulfill the Clause No. 6 (Professional Tax expired) & 11 (Bid not signed by the Firm) of the bidding documents.</p>	<p>After due deliberation the Grievance Committee addressed the grievance of the firm in detail. The firm was not qualified in the compulsory parameters of the bidding documents as clause No. 6 and 11 of Bidding Documents. Grievance committee sustained the decision of TAC.</p>



MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACTS FOR GENERAL STORE ITEMS, FRAMEWORK FOR HOSPITAL LINEN & FRAMEWORK FOR EMPLOYEES UNIFORM FOR THE YEAR 2024-25 HELD ON 25-07-2024 AT 12:00 NOON IN THE SYNDICATE ROOM OF THE ADMIN BLOCK, THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

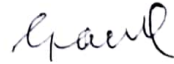
Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
3.	<p>Framework Contract for Hospital Linen</p> <p>M/s Medtex Solutions submit letter No. MTS/1008/2024 Dated 08-07-2024 vides dairy No. 9373 dated 09-07-2024.</p> <p>Reference your technical evaluation report which uploaded on 06-07-2024 for the purchase of Hospital Linen against tender # PC-10-CH&UCHS/2024. We have reservation regarding item No. 1, 3 & 5 that we submitted best quality samples as per required in tender but unfortunately department rejected our all samples and accepted other firms. We have submitted same sample which are already in hospital use on ground basis. We are agreed to supply same fabric which is hospital using. we want to prove it with its color GSM and fabric thickness.</p> <p>It is requested to your good self that please review our submitted sample and oblige us a responsive.</p>	In item Nos. 1, 3 & 5 quoted by the Firm were technically rejected by Technical Advisory Committee (TAC).	The Grievance committee referred the case to Technical Advisory Committee (TAC) for re-evaluation of their submitted samples. The firm was already qualified in compulsory parameter of the bidding documents but after re evaluation the firm was technically accepted in item No. 1 and not accepted in items No.3 & 5 by the enduser.
4.	<p>Framework Contract Hospital Employees Uniform</p> <p>We requested to check our sample again with the samples submitted by other firm's whichever firm samples has been accepted.</p> <p>It is requested to your good self that please review our submitted sample and oblige us a responsive in technical.</p>	In item Nos. 1, 2, 3 & 4 quoted by the Firm were technically rejected by Technical Advisory Committee (TAC).	The Grievance committee referred the case to Technical Advisory Committee (TAC) for re-evaluation of their submitted samples. The firm was already qualified in compulsory parameter of the bidding documents but after re evaluation technically accepted in item No. 1 and not accepted in items Nos. 2, 3 & 4 by the enduser.



Dr. Omar Pasha
DMS (Purchase)
Lahore General Hospital, Lahore



Dr. Ayesha Ashraf
Assistant Professor Orthodontics



Dr. Omer Javed
AMS (General)



Dr. Anjum Saeed
Prof. of Paeds Gastroenterology



Dr. Muhammad Khalid Masood
Prof. of Paeds. Medicine /
Head of Department Medical
Unit-III (Chairman)

Submitted for information & approval.



Medical Director