



The Children's Hospital
University of Child Health Sciences

Ferozpur Road, Lahore Phone # (92) (42) 99230901-23 Fax # 99231560



No. P.C./ 33657 /CH&UCHS

Dated 30 07, 2024

To

Mr. Abdul Wahab
I/C Programmer (I.T.)
Health Department, Civil Secretariat,
Lahore.

Subject: - UPLOADING OF MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 ON HEALTH DEPARTMENT FOR THE YEAR 2024-2025.

Please find enclosed herewith Minutes of the Grievance Committee Meeting regarding Framework Contract Surgical Disposable Items / Medical Devices for the year 2024-2025 needs to be uploaded on Health Department website.

Your positive response will be highly appreciated.

PROF. DR. TIPU SULTAN

MBBS, FCPS, FRCPC (London)

Professor of Paediatric Neurology

Medical Director

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Incompliance to letter Nos. P.C /30265-69/CH&UCHS dated 03-07-2024 & P.C/30724-28/CH&UCHS dated 06-07-2024, Grievance Committee Meetings under the Chairmanship of Dr. Muhammad Khalid Masood, Prof. of Paeds Medicine / Head of Department Medical Unit-III were held on 06-07-2024 at 09:30 am & 08-07-2024 at 01:00 pm in the Syndicate room of the Admin Block, The Children's Hospital & University of Child Health Sciences, Lahore regarding the Framework for Surgical Disposables / Medical Devices for the Year 2024-25.

The Following Officers attended the meeting.

- | | |
|--|----------|
| 1. Dr. Muhammad Khalid Masood
Prof. of Paeds. Medicine /
Head of Department Medical Unit-III | Chairman |
| 2. Mr. Aqil Ahmad
Chief Pharmacist
Punjab Institute of Mental Health, Lahore | Member |
| 3. Dr. Omer Javed
AMS (General) | Member |
| 4. Dr. Ayesha Ashraf
Assistant Professor Orthodontics | Member |

PROCEEDING

Meeting started with the name of Almighty Allah the Most Gracious, the Most Merciful.

Meeting was chaired by Dr. Muhammad Khalid Masood Professor of Paeds Medicine/ Head of Department Medical Unit III (Chairman). The representatives of the firms were heard in person. The Firm's representatives were given full chance and liberty to justify their Grievances. The Committee discussed the Grievances submitted by the Firm's in detail and following decisions were made in the best interest of public.



MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
1.	<p>M/s Essity Pakistan Ltd. submit letter No. CHL136/FS/SH Dated 11-06-2024 vides dairy No. 7906 dated 11-06-2024.</p> <p>M/s Essity, formerly BSN medical, to formally express our strong grievance regarding the technical evaluation report for the tender 2024-2025. As a long-term supplier of quality products to The Children's Hospital Lahore, we participated in this tender with the expectation of a fair and transparent evaluation process.</p> <p>Unfortunately, we did not receive any communication or letter from the hospital after our bid submission, which was initially accepted. After the technical evolution, we were dismayed to learn that our bid was rejected due to a shortfall of Rs. 200 in the earnest money.</p> <p>Firstly, the hospital should not have accepted our bid if the earnest money was insufficient. Secondly it is standard procedure to inform the bidder of such discrepancies via formal communication, allowing us to rectify the shortfall or withdraw the bid for that specific product. This sudden rejection, without prior notice, is unacceptable, especially given our longstanding relationship and history of supplying high-quality products to the hospital.</p> <p>Upon investigation, we discovered that the discrepancy of Rs. 200 was due to an error in the bidding documents. We submitted our earnest money in strict adherence to the values provided in the published documents, as evidenced.</p>	<p>M/s Essity Pakistan Ltd did not fulfill the criteria of Bidding Documents as per Clause No.6.</p>	<p>The Grievance Committee accepted the Grievance of Firm. The bid was evaluated by the members and their quoted brand against Item No. 9 & 15 are not as per advertised specifications and declared non-responsive, whereas item No. 16 declared Non-responsive while Item No. 17 declared qualified and responsive by the end-user.</p> <p>Item Nos. 203, 204, 205, 208 & 209 were qualified in know down criteria and declared responsive by end-user whereas item No. 212 is qualified but technically non-responsive by the end-user.</p>
2.	<p>M/s Maher Apparels submit letter No. MA/117/24 Dated 10-06-2024 vide dairy No. 7914 dated 11-06-2024.</p> <p>Item # 9. This product (Paper Adhesive Surgical Tape 1 inch) has been re-tender).</p> <ol style="list-style-type: none"> 1. Almost 4 to 5 companies participated in this product, if 4 to 5 companies are in competition then why re-tender? 2. Without grievance meeting or giving any reason of re-tender how it is possible for re-tender? 3. Specialized healthcare uploads the re-tender documents at Sunday evening June 09, 2024 and on documents date is June 08, 2024, but re-tender add uploaded in newspaper at June 07, 2024. How institute can upload re-tender add before uploading of final technical evaluation report? 	<p>Item No. 9 Adhesive Paper Surgical Tape was not finalized by Technical Advisory Committee (TAC) to ensure healthy competition.</p>	<p>In item No. 9 Six firms participated i.e. M/s Essity Pakistan Ltd, M/s Maher Apparels, M/s Hanson International, M/s Ever X, M/s Allied Health Care and M/s Tech Zone. All the firms were qualified in knock down criteria except M/s Essity Pakistan Ltd due to quoted item is not as per specification. Two firms M/s Ever-X and M/s Allied Health Care were technically responsive and other were technically non responsive by the end-users.</p>

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
	<p>Item # 28 Disposable Under Sheets for Babies (double lining one side absorbent fabrics and other side water proof material). The product (Disposable Under sheet) declared non responsive. Due to not registered in DRAP. Three companies are participated in this product Maher Apparels, Chaudhary Drug House and Meditech.</p> <p>Chaudhary Drug House and Meditech both companies don't have CE, ISO, Notarized Free Sale Certificate with the brand name and even both companies not applied for drape registration.</p> <p>Compared to them we have attached ISO, CE Notarized attested Free Sale Certificate and DRAP registration applied slip with our bid. Kindly qualify my product against the said item.</p> <p>Sr. No. 193, 194, 195 & 196 (Surgical Gloves Powdered)</p> <p>1. M/s Medi Serve quoted "Perfect Disposable Surgical gloves powdered MDIR-0001529" your department advertised specification "Powdered" is not mentioned on their DRAP enlistment/registration letter as it is the compulsory requirement of DRAP and it is mentioned on other companies enlistment letters. (DRAP Registration record attached with this grievance).</p> <p>2. M/s A. Feroz & Co quoted "Supermax Sterile Latex Surgical Gloves MDIR-0002617", your department advertised specification "Powdered" is not mentioned on their DRAP enlistment/registration letter as it is the compulsory requirement of DRAP and it is mentioned on other companies' enlistment letters. (DRAP Registration record attached with this grievance).</p> <p>3. M/s Moon Enterprises is not technically qualified in the Item No. 193 size 6.5, but in item No. 194, 195, 196 till technical scrutiny this company is not qualify, but due to typing mistake mentioned responsive in compulsory parameters. We request you please considered to this company non responsive in all these products.</p> <p>4. M/s Medilingq Enterprises quoted "Profit Surgical Gloves" manufactured by TG Medial while as per DRAP record profit surgical gloves MDIR-0004083 is manufactured by MRI Co, Ltd Thailand and your department advertised specification "Powdered" is not mentioned on their DRAP enlistment/registration letter as it is the compulsory requirement of DRAP and it is mentioned on other companies enlistment letters so, it does not fulfill the compulsory registration criteria.</p> <p>5. M/s ESS & ESS Enterprises quoted Raysen Surgical Gloves MDIR-0001233 manufactured by Raysen (Tianjin) Healthcare Products Co, Ltd China who have ISO 13485 & CE certificates from TUV Rheinland, as per TUV Rhineland online portal record Sterile Surgical Gloves is not in the scope of manufacturer of M/s Raysen (Tianjin) which does not fulfill the compulsory criteria of ISO 13485 and CE certificate.</p>	<p>In Item # 28 Disposable under sheets for babies. The firm was not qualify in bid evaluation knock down criteria clause # 5.</p> <p>Five Firm's i.e. M/s Medi Serve, M/s A Feroze & Co, M/s Moon Enterprises, M/s Medilingq Enterprises & M/s ESS & Ess Enterprises already not qualify in bid evaluation in knock down criteria clause no 5, 8 and 10.</p>	<p>After due deliberation the Grievance Committee accepted the grievance of the firm then after evaluation responsive by End-user in item No. 28.</p> <p>Grievance Committee sustained the decision of Technical Advisory Committee (TAC) in item No. 193-196.</p>

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
3.	<p>M/s Al Hamd Enterprises submit letter No. Nil Dated 10-06-2024 vide dairy No. 7913 dated 10-06-2024. Micro Burette without flow meter for non blood products, 60 drops/ml (sterilize, individually blister/polypack) with Y-site. Free sale certificate notarized from Pakistan Embassy / Apostille convention attached in the bid which can also be verified vide China Ministry of Foreign Affairs online portal. Http/consular.mfa.gov.cn/verify/#/hcRzYyAdSgcx.</p>	<p>In Item no 7 Micro burette the said firm was not qualify in bid evaluation knockdown criteria clause # 8.</p>	<p>After due deliberation the Grievance Committee accepted the grievance of the firm in knock down criteria of bidding documents but the product was declared technically non-responsive by the end-users.</p>
4.	<p>M/s Gulfam Brothers submit letter No. Nil vide diary No. 8004 Dated 12-06-2024 and vide dairy No. 8027 dated 12-06-2024 and the firm said that kindly check FSC of M/s allied Health Care of item No. 76, M/s allmed Solution of item No. 120 and M/s Ontech of item No. 120 & 121.</p> <p>Item # 76 Renal Biopsy Needle (automatic) 16G & 18G</p> <ol style="list-style-type: none"> Our manufacture Biopsy bell is from Italy and this item is US FDA approved. Our FSC certificate was in process and it is now notarized from Italy. (copy attached) We will also provide original at time of meeting. Item # 120 DJ Stent 3 Fr, 4 Fr. & 6 Fr. with Guide wire (complete set). <ol style="list-style-type: none"> Our items are US FDA approved and they are used by Leading Big teaching hospital. We have applied for DRAP and our DRAP slips are attached and there is also exemption in B class till Dec, 2024. (copy attached). <p>Item # 121 PCN Set. Our FSC is attested from Hong kong. (Copy attached) we will also provide original at time of meeting.</p>	<p>In Item No 76 Renal / Automatic Biopsy Needle quoted by M/s Allied Health Care declared responsive.</p> <p>M/s Allmed Solution declared responsive in item No. 120 & 121.</p> <p>M/s Ontech Corporation declared not qualify in item No. 120 &121 as per bid evaluation criteria clause 5 & 8.</p> <p>M/s Gulfam Brothers declared not qualify in item No. 120 &121 as per bid evaluation criteria clause 8.</p>	<p>Grievance Committee accepted the grievance of the firm against M/s Allied Health Care in item No. 76 and M/s Allmed Solution in item No. 120 & 121. Both firms were declared disqualified due to Free Sale Certificate (FSC) not attached in their bids.</p> <p>Grievance committee rejected the grievance of M/s Gulfam Brother against M/s Ontech Corporation in item Nos. 120, 121 and sustained the decision of Technical Advisory Committee (TAC).</p> <p>Furthermore the grievance committee rejected the grievance of M/s Gulfam Brother in item Nos. 76, 120 & 121 and sustained the decision of Technical Advisory Committee (TAC).</p>

Four handwritten signatures in blue ink are visible at the bottom of the page, likely representing the members of the Grievance Committee.

**MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25
HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD
HEALTH SCIENCES, LAHORE**

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
5.	<p>M/s Allied Health Care submitted letter No. Nil Dated 11-06-2024 vide dairy No. 7976 dated 12-06-2024.</p> <p>We M/s Allied Health Care attached all documents of this product. This product has been awarded to us in other reputed hospitals and in local market of Lahore. However, this products is shown TNA and non-responsive in this TAC. You are requested to consider our product again.</p> <p>Item No. 7 Micro Burette without flow meter for non blood products, 60d drops/ml (sterilize, individually blister/polypack) with Y-site (JMS).</p> <p>Item No. 11 Endotracheal Tube (ETT) with soft cuff high volume low pressure cuff (sterile, blister pack 1's) 3.0 Fr. 3.5 Fr. 4.0 Fr. 4.5 Fr. 5.0 Fr. 5.5 Fr. 6.0 and 6.5 Fr (Chilecom Endosoft).</p> <p>We M/s Allied Health Care attached all documents of this product. This product has been awarded to us in past not only by this institute but also many other reputed hospitals and in local market of Lahore. It is also worth mentioning that we received this product in last year's tender of Directorate General of Health Services, Punjab. However, for this product 6.0 Fr and 6.5 Fr is shown Technically accepted and responsive but ret of the other sizes are TNA and non-responsive in this TAC. We have attached the purchase orders of these products with this grievance for your kind reference. Therefore, you are requested to consider our product again.</p> <p>Adhesive paper surgical Tape (1x12 Rolls/ Box) Surgi Tape) We M/s Allied Health Care participated in annual tender of surgical and disposable items 2024-2025. This product has been awarded to use for last three years in your esteemed institution as well as we have pre-qualified with the Directorate General of Health Services, Punjab and we are supplying this product to aforementioned in this year's tender. You are requested to kindly provide us the reason that why this product is included in the retender.</p>	<p>Item No. 7 Micro Burette. The firm was qualify in Bid Evaluation knock down criteria but technically not accepted by End-user.</p> <p>The firm was qualify in Bid Evaluation knock down criteria but non-responsive Technically Advisory Committee (TAC) in item No. 11 all sizes except 6.0 Fr and 6.5 Fr .</p> <p>Six firms participated in item No. 9 i.e. M/s Essity Pakistan Ltd, M/s Maher Apparels, M/s Hanson International, M/s Ever X, M/s Allied Health Care and M/s Tech Zone. All the firms were qualified in knock down criteria except M/s Essity Pakistan Ltd due to quoted item is not as per specification. Two firms M/s Ever-X and M/s Allied Health Care were technically responsive and other were technically non responsive by the end-user.</p>	<p>Grievance Committee sustained the decision of Technical Advisory Committee (TAC) in item No. 7 & item No. 11.</p> <p>In item No. 9 Six firms participated i.e. M/s Essity Pakistan Ltd, M/s Maher Apparels, M/s Hanson International, M/s Ever X, M/s Allied Health Care and M/s Tech Zone. All the firms were qualified in knock down criteria except M/s Essity Pakistan Ltd due to quoted item is not as per specification. Two firms M/s Ever-X and M/s Allied Health Care were technically responsive and other were technically non responsive by the end-users.</p>
6.	<p>M/s A-One Traders submitted letter No. Nil Dated 11-06-2024 vides dairy No. 7933 dated 11-06-2024.</p> <p>Item No. 149 (Polyglactin / Polyglycolic Acid 5/0 RB)</p> <p>The Firm said our product is also used in the last year without any complain and negative feedback. The Firm requested that re-evaluate their product.</p>	<p>The Firm was qualify in knock down criteria but non-responsive by end-user in Item No. 149 (Polyglactin / Polyglycolic Acid 5/0 RB) 16mm.</p>	<p>Grievance Committee accepted the grievance of the firm as item already being used in the hospital.</p>

NOTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
7.	<p>M/s Al Waali Care Concepts submitted letter No. Nil Dated 11-06-2024 vide dairy No. 7932 dated 11-06-2024.</p> <p>It has come to our attention that the bidders for these items do not possess any experience in supplying to public hospitals under the government of Punjab. According to the PPRA policy, the experience of the quoted items (purchase order) must be considered under the name of the bidder only.</p> <p>Item No. 224(b) Guide Wire 0.35x150 Item No. 224 (c) Guide Wire 0.35x260 Item No. 240(a) Y Hemostasis Valve Set 5 Fr Item No. 240(b) Y Hemostasis Valve Set 6 Fr</p> <p>We request you to thoroughly check the attached orders and verify the claimed experience of the above mentioned bidders. If these bidders fail to prove their experience as per the PPRA rules, they should be declared non-responsive.</p>	<p>M/s Mediling Enterprises declared responsive in Item No. 224b, 224c by Technically Advisory Committee (TAC). M/s Allied Health Care declared responsive in Item No. 240a & 240b by Technically Advisory Committee (TAC).</p>	<p>After due deliberation the Grievance Committee accepted the grievance of the firm in item No. 224 (b & c) against M/s Mediling Enterprises and declared non-responsive in knock down criteria due to lack of experience and rejected the grievance in item No. 240 (a & b) against M/s Allied Health Care.</p>
8.	<p>M/s Zia Enterprises submitted letter No. Nil dated 11-06-2024 vide dairy No. 7934 dated 11-06-2024 stated that in Item # 07 Micro burette schedule E item prior registration experience invalid as per hospital objection.</p> <p>According to the tender documents, "quoted product should not have less than one year of local market experience. CE Certificate of quoted band not attached.</p> <p>The firm claims that they have more than 3 years experience & attached the CE-Certificate.</p> <p>Item No. 08 Infusion Set Experience not attached CE Certificate Expired. The firm claims that they have attached experience of the said item & their CE-Certificate in their process for renewal as per department's law stated by principle that they cannot apply for renewal of CE-Certificate before expiry (copy attached).</p>	<p>The firm was not qualified in Bid Evaluation knock down criteria as per clause No. 10 (schedule "E" item prior registration experience in valid) & 13 (CE certificate is not attached) for item No. 7 Micro Burette. Item No. 8 Infusion Set the firm was not qualified in Bid Evaluation knock down criteria as per clause No. 10 (schedule "E" item prior registration experience in valid) & 13 (CE certificate expired attached in the bid).</p>	<p>After due deliberation the grievance committee found that item Nos. 7 & 8 as per SRO.526 (I) 2021 dated 30.04.2021 and SRO. 224(I) 2023 dated 27-02-2023 fall in Schedule "E" and exemption not be applicable specified in Schedule D & E. Both items were registered with DRAP on 10-10-2023. Hence experience of the said items were less than one year, pre and post experience of both items having different manufacturers for the same quoted brand mentioned in their bid</p> <p>Furthermore the CE certificate was not attached by the firm against item No. 7. In item No. 8 CE certificate was expired on 24-02- 2024 while the bid opening date was 04-04-2024.</p> <p>Hence grievance of the said firm is rejected.</p>

Handwritten signature

Handwritten signatures

**MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25
HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD
HEALTH SCIENCES, LAHORE**

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
9.	<p>M/s Sadqain Health Care (Pvt) Ltd submitted letter No. Nil Dated 10-06-2024 vide dairy No. 7973 dated 12-06-2024.</p> <p>M/s Vertex Enterprises quoted brand Dragger & M/s Omer Healthcare quoted brand Flexi care. Both firms have no product experience or past history. In contrast, our company has a proven track record of 12-15 years of supplying high quality products to your institution without a single complaint against our items.</p>	<p>M/s Omer Health Care & M/s Vertex Enterprises were declared responsive by Technical Advisory Committee (TAC) in Item No. 38 Oxygen Mask (Paeds).</p>	<p>After due deliberation the grievance committee found that there is no experience of oxygen mask (Peads) attached in the bids of M/s Vertex Enterprises and M/s Omer Healthcare against item No. 38 so, both firms were declared non-responsive in item No. 38. Grievance Committee accepted the grievance of the Firm.</p>
10.	<p>M/s Cotton Craft (Pvt) Ltd submitted letter No. 786/0435/2024 Dated 11-06-2024 vide dairy No. 7980 dated 12-06-2024.</p> <p>Item No. 208 & 209 is not approved in Technical advisory committee which is not understandable.</p> <p>Re-evaluate the samples of Plaster of Paris Bandages</p>	<p>The firm was qualify in Bid Evaluation knock down criteria but declared non responsive by End-user against item No. 208 & 209 (Plaster of Paris)</p>	<p>Grievance Committee sustained the decision of Technical Advisory Committee (TAC).</p>
11.	<p>M/s Medtech submitted letter No. Nil Dated 11-06-2024 vide dairy No. 7975 dated 12-06-2024.</p> <p>Item No. 29, Polythene Gown</p> <p>The firm said that my product is non register and free sale certificate is not needed. Therefore, we kindly request a reconsideration based on this clarification.</p> <p>Item No. 64 Venous Steel Tip Cannula (sterile, individually blister pack 1's) Right angled wire.</p> <p>Despite our meticulous submission of all necessary documentation and the enthusiastic endorsement from end users, we were surprised to find our product labeled as non responsive in the TAC assessment. We would like to bring to your attention that our product has garnered recognition and trust from several reputable hospitals in Lahore's, local market & already in use with your hospital. We kindly request a re-evaluation.</p> <p>Item No. 98 Bovie Pad Monoplar</p> <p>Despite our meticulous submission of all necessary documentation and the enthusiastic endorsement from end users, we were surprised to find our product labeled as non responsive in the TAC assessment. We would like to bring to your attention that our product has garnered recognition and trust from several reputable hospitals in Lahore's, local market & already in use with your hospital. We kindly request a re-evaluation.</p>	<p>The Firm declared not qualify in Bid Evaluation knock down criteria as per clause No. 5 & 8 in Item No. 29 (Polythene Gown).</p> <p>The Firm declared qualify in Bid Evaluation knock down criteria but non responsive by end-user in Item No.64 (Venous Steel Tip Cannula).</p> <p>Item No. 98 Bovie Pad Monopolar not finalized to ensure healthy competition.</p>	<p>Grievance Committee sustained the decision of Technical Advisory Committee (TAC).</p>

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK, THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
12.	M/s Cardiac Care submitted letter No. CCARE/002/24 Dated 12-06-2024 vides dairy No. 7981 dated 12-06-2024. Item No. 68 Three-way Stopcock with Tubing We would like to submit our grievance against the decision of tender committee for missing DRC, Cardiac Care provide DRC our product "Three-way Stopcock with Tubing is registered in DRAP. Registration letter is attached.	The firm was not qualifying in Bid Evaluation knock down criteria as per clause No. 5 in Item No. 68 (Three Way Stopcock with tubing).	After due deliberation the Grievance Committee accepted the grievance of the Firm and declared technically responsive by end-user.
13.	M/s Eastern Medical Care submitted letter No. T240611-CH-01L Dated 11-06-2024 vide dairy No. 7996 dated 12-06-2024. Item No. 193 - 196 Surgical Gloves Powdered. Rejected by End user & request for re-evaluation of their samples.	The firm was qualify in Bid Evaluation knock down criteria and non responsive by end-user in item No. 193 to 196 Surgical Gloves Powdered.	Grievance Committee sustained the decision of Technical Advisory Committee.
14.	M/s Lahore Pharma Plus submitted letter No. Nil Dated 12-06-2024 vide dairy No. 7997 dated 12-06-2024. We have quoted few items (67,108 & 136) in annual tender of Surgical Disposable, but due to the non-availability of DRAP Registration of these quoted items we got rejected in technical evaluation. Hereby the informed that we attached the SRO issued by DRAP in which DRAP exempts the regulation till the end of Dec. 2024 which mean DRAP allow the import cell and trade the clause A & B medical devices.	The firm was not qualify in Bid Evaluation knock down criteria as per clause No. 5 in Item No. 67 Complete Cardiovascular O.T Pack, item No. 108 Theater Set and Item No. 136 Suction Tubing.	After due deliberation the committee accepted the grievance of firm. The firm declared qualify in the knock down criteria of bidding documents and technically responsive in item Nos. 67 & 108 and technically non responsive in item No. 136 by end-users.
15.	Mr. Saeed Anwar Randhawa (Advocate High Court) submitted letter No. Nil Dated 12-06-2024 vide dairy No. 8016 dated 12-06-2024. Mr. Zafar Iqbal Kamboh (Advocate High Court) submitted letter No. Nil Dated 12-06-2024 vide dairy No. 8026 dated 12-06-2024. iii. M/s Biomed International iv. M/s Bicom International Both layers & both firms have submitted their grievances against M/s Mughees Medicine Company (Surgical Fiber) & M/s Kohinoor. i.e. a). That M/s Surgical Fiber have no Mfg. License expired since 2019 & CGMP has also expired. b). M/s Kohinoor has submitted an affidavit in their bid stating that none of their documents have ever failed at DTL & their sample have failed in Multan & Bahawalpur. The POCB referred their case to Drug court Multan. In conclusion these two companies do not technically pass the requirement based on their documents as per rule & law disqualified these firms from the tender procedure.	M/s Mughees Medicine Company and M/s Kohinoor Industries declared responsive by Technically Advisory Committee (TAC).	The Grievance Committee decided to verify ISO 13485 from relevant body and Drug Manufacturing License (DML) from Drug Regulatory Authority Pakistan (DRAP) submitted by M/s Mughees Medicine Company in their bid. Grievance committee rejected the grievance in case of M/s Kohinoor, as there is no such requirement regarding the submission of affidavit for DTL in the knock down evaluation criteria of Surgical Disposable / Medical Devices in the bidding documents. Furthermore the grievance committee also decided that the item Nos. 202, 203, 204, 206 & 207 will remain pending subject to verification of above mentioned documents.

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
16.	<p>M/s Tech Zone submitted letter No. Nil Dated 05-06-2024 vide dairy No. 7983 dated 12-06-2024.</p> <p>Sr. No. 3 i.e. (Scalp Vein Infusion Needle) Our quoted products scalp vein set 23 G has been declared non-responsive in the sample evaluation. It is an Italian brand which is used in all over Europe and at the same it is being used in major teaching hospital. The same was declared responsive in last year's tenders.</p> <p>At same time Nipro Scalp vein set quoted by ESS & ESS Enterprises has been declared responsive despite the fact that its provided CE certificate is not the for the manufacturing facility mentioned in enlistment issued by DRAP. It is requested to kindly review the CE and enlistment certificate of the product and declares it non-responsive for having the different address.</p> <p>Sr. No. 7 i.e. (Micro Burette) Our quoted product "Yashfaeen" burette set has been declared non-responsive for having the pre-registration experience however only experience has been sought in bidding criteria and no such limitation has been imposed in bidding criteria.</p> <p>Sr. No. 9 (Surgical Paper Tape 1" x 5 yards) The product has been re-tendered which again reflects on the collusion of purchase department and certain bidders who have created a monopoly over the products.</p> <p>Sr. No. 197 to 200 (Surgical Gloves Powdered Free). Our product declared on the basis of the experience. Kindly re-evaluate their product.</p>	<p>The firm was qualify in Bid Evaluation knock down criteria but non responsive by end-user in Technically Advisory Committee (TAC) in item No. 3 (Scalp Vein Infusion Needle).</p> <p>M/s ESS & ESS declared responsive by Technical Advisory Committee (TAC) in item No. 3 (Scalp Vein Infusion Needle).</p> <p>The firm was not qualified in Bid Evaluation knock down criteria as per clause No. 10 in Item No. 7 Micro Burette.</p> <p>Six firms participated in item No. 9 i.e. M/s Essity Pakistan Ltd, M/s Maher Apparels, M/s Hanson International, M/s Ever X, M/s Allied Health Care and M/s Tech Zone. All the firms were qualified in knock down criteria except M/s Essity Pakistan Ltd due to quoted item is not as per specification. Two firms M/s Ever-X and M/s Allied Health Care were technically responsive and other were technically non responsive by the end-user.</p> <p>The Firm was not qualified in Bid Evaluation knock down criteria as per clause No. 10 in Item No. 197 to 200.</p>	<p>Grievance Committee sustained the decision of Technical Advisory Committee in item No. 3.</p> <p>The grievance committee found that item No. 7 as per SRO.526 (I) 2021 dated 30.04.2021 and SRO. 224(I) 2023 dated 27-02-2023 fall in Schedule "E" as exemption not be applicable and item was registered with DRAP on 24-02-2024. Hence experience of the said item is less than one year so, grievance is rejected.</p> <p>In item No. 9 Six firms participated i.e. M/s Essity Pakistan Ltd, M/s Maher Apparels, M/s Hanson International, M/s Ever X, M/s Allied Health Care and M/s Tech Zone. All the firms were qualified in knock down criteria except M/s Essity Pakistan Ltd due to quoted item is not as per specification. Two firms M/s Ever-X and M/s Allied Health Care were technically responsive and other were technically non responsive by the end-users.</p> <p>The grievance committees accepted the grievance of the firm in item No. 197 to 200. The firm was qualified in knock down criteria of bidding documents and declared technically responsive by end-user.</p>

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
17.	<p>M/s Iqbal & Company submitted letter No. 7242/2024-25 Dated 12-06-2024 vide dairy No. 8000 dated 12-06-2024.</p> <p>M/s Meditech Item # 44 ACT Cartridge is falling under schedule D item list for which registration is mandatory and even in the recent exemption as per SRO 224(l) 120 it clearly states that (2) The exemptions in sub-rule (1) shall not be applicable to the life-saving or life sustaining medical devices specified in schedules D and E therefore there is no exemption on item 44 Act cartridge which means only registered brand needs to be purchased and import. Furthermore the said company M/s Meditech is having no experience in this item in their own name especially in government therefore the status should remain as rejected.</p>	<p>M/s Meditech not qualify in Bid Evaluation knock down criteria clause no 5 & 8 in Item No. 44 (ACT Cartridge).</p>	<p>Grievance Committee sustained the decision of Technical Advisory Committee (TAC).</p>
18.	<p>M/s Muller & Phipps Pakistan (Pvt) Ltd submitted letter No. Nil Dated 12-06-2024 vide dairy No. 7999 dated 12-06-2024. The firm said that the samples submitted by others firms against item No. 141 to 169 are of low quality and request to re-evaluate samples and shall disqualify them.</p>	<p>Eight Firms participated in Item Nos. 141 to 169 Sutures. All were qualified in Bid Evaluation knock down criteria. As per their submitted samples were evaluated by concerned end-user and Technically Advisory Committee (TAC) was uploaded.</p>	<p>Grievance Committee sustained the decision of Technical Advisory Committee (TAC).</p>
19.	<p>M/s Allmed Solutions submitted letter No. Nil Dated 12-06-2024 vide dairy No. 7984 dated 12-06-2024.</p> <p>Item No. 31 & 32 CVP Line Double lumen (Triple lumen) Amecath is an international Egyptian brand which material is of good quality. It is also verify by DRAP to issue us DRAP registration. Base on this we are prequalified by DG Health Punjab copy has been attached. So it is requested to please re assess our CVP line, we provide more sample to end user for it. We have so many customers throughout Pakistan some of which DC and Purchase orders have been attached.</p> <p>Item No. 75 Sub Clavian Catheter for hemodialysis with Nitinol Guide Wire (9 Fr/12cm). Amecathe is an international standard brand approved by DRAP and even it was also approved by end user in Services Hospital, Lahore, Lahore General Hospital and Sh. Zayed Hospital. Purchase orders are attached. Our Double lumen also approved by DTL, so there is not any doubt regarding quality of the product. In our principal country brand name not mention on free sale certificate but only company name. Sir you can confirm by the principal Ameco Medical Industries (available on web side) of their brand Amecath. Therefore we have valid drug registration medical devices enlistment certificate of this brand issued by DRAP Pakistan. So please it is requested to re assess it.</p> <p>Item No. 119 Ureteric Catheter we have apply for registration but it is delay from DRAP Pakistan, as we will certified provide you certificate.</p>	<p>The firm was qualify in Bid Evaluation knock down criteria but non responsive by Technically Advisory Committee (TAC) in item Nos. 31 and 32 CVP Line (Triple Lumen) and. not qualify in Bid Evaluation knock down criteria as per Clause No. 8 in item No. 75 (Sub Clavian Catheter).</p> <p>The firm was not qualify in Bid Evaluation knock down criteria as per Clause No. 5 in item No 119 (Ureteric Catheter).</p>	<p>Grievance committee sustained the decision of Technical Advisory Committee (TAC).</p>

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
20.	<p>M/s Ever-X submitted letter No. EV-260 Dated 11-06-2024 vides dairy No. 1974 dated 12-06-2024.</p> <p>Item No. 04 Auto Disposable Syringe (3ml, 5ml) Despite attaching all necessary documents and having our products acknowledged and accepted by the end user, we were surprised to find them labeled as technically non-acceptable (TNA) and non-responsive by the TAC. We wish to highlight that our products have been awarded contracts by numerous other reputable government hospitals within Lahore and the broader local market. Therefore, we respectfully request to consider of our submission, confident that upon revisiting, the committee will recognize the proven effectiveness and quality of our product for the intended project.</p> <p>Disposable Syringe 20ml Despite providing all requisite documentation and receiving acknowledgment and acceptance from the end user, we were astonished to discover our product labeled as technically non-acceptable (TNA) and non-responsive by the TAC. It's important to emphasize that our product has been consistently awarded contracts in tender year 2023-24, not only by you esteemed institute but also by several other reputable hospitals in Lahore and the wider local market. We also want to highlight the fact that we are currently supplying this product to your hospital and we have not received any complaint by your institute</p> <p>Item Disposable Syringe 50ml In responsive to the feedback received regarding the 50ml syringe samples not according to the specifications, we are promptly resubmitting the samples along with this grievance. We are committed to ensuring that our products align precisely with the specified requirement and are confident that upon re-evaluation, the revised samples will demonstrate compliance with the standards outlined.</p>	<p>The firm was qualify in Bid Evaluation knock down criteria but non-responsive by Technically Advisory Committee (TAC) in Item No 4 (Disposable Syringe 3ml, 5 ml, 20 ml & 50ml).</p>	<p>Grievance committee sustained the decision of Technical Advisory Committee (TAC) against item No. 4 (3ml & 5ml), item No. 5 (16G, 18G, 20G), item No. 11, item No. 12 and item No 31.</p> <p>Grievance committee accepted the grievance in Item No. 4 (20ml & 50ml) and declared technically responsive by end-user</p> <p>In item No. 9 Six firms participated i.e. M/s Essity Pakistan Ltd, M/s Maher Apparels, M/s Hanson International, M/s Ever X, M/s Allied Health Care and M/s Tech Zone. All the firms were qualified in knock down criteria except M/s Essity Pakistan Ltd due to quoted item is not as per specification. Two firms M/s Ever-X and M/s Allied Health Care were technically responsive and other were technically non responsive by the end-users.</p> <p>In items No. 21 four firms participated. Two firms M/s Ever-X and M/s Allied Healthcare qualified and declared technically responsive by end-user.</p> <p>Whereas M/s Omer Health Care was not qualified due to non submission samples of their quoted product and M/s Chaudhry was not qualified in knock down criteria clause # 5 i.e. valid registration certificate and clause # 8 valid free sale certificate mentioned in the bidding document.</p>

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK, THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
	<p>Item No. 5 IV Cannula with wings & with in port (sterilize blister pack 1's) 16 G, 18 G & 20 G). We found that M/s Allied Health care quoted this product with brand name Bicakcilar we would like to formally address our concerns regarding the technical evaluation and acceptance of the IV cannuala of sizes 16G, 18G and 20G from this company in the recent tender process. While their submission may have been deemed technically acceptable and responsive, numerous complaints and issues have arisen regarding the quality and functionality of their product. Our through evaluation indicates significant shortcomings that retender their offering unsuitable for meeting the required standards and specifications outlined in the tender. We humbly request a reconsideration of the technical evaluation.</p> <p>Item No. 9 Adhesive Paper Surgical Tape (1x12 Rolls/box) Nitto Following a comprehensive examination, we M/s Ever-X has ensured the inclusion of all necessary documentation regarding our product. Additionally the end user's consistent acceptance of our product over the past fifteen years, devoid of any complaints, underscores its reliability. We respectfully request to consider our product again.</p> <p>Item No. 11 Endotracheal Tube (ETT) with soft cuff high volume low pressure cuff 3.0, 3.5, 4.0, 4.5, 5.0, 5.5, 6.0 & 6.5 Fr. All necessary documents pertaining to this product have been diligently provided and it's worth noting that the end user has expressed satisfaction with its performance. Furthermore, this particular products has been previously awarded to us by many reputable hospitals and in the local market of Pakistan. Despite this we have observed that only the 6.0 Fr and 6.5 Fr variants have been labeled as technically acceptable and responsive, while the others have been categorized as TNA and non-responsive in the TAC. We respectfully request that please consider our product against.</p> <p>Item No. 12 Foley's Balloon Catheter. We found that we M/s Medi Serve quoted this product with brand name "Perfect" we which to formally raise our concerns regarding the technical evaluation and acceptance of Foley's Balloon catheter submitted by this company in the recent tender process. While their submission was deemed technically acceptable and responsive, there have been numerous complaints and functionality issues regarding inflating the balloon raised regarding the quality of their product. Our thorough evaluation has uncovered significant shortcomings, indicating that their offering may not meet the required standards and specifications outlined in the tender. We strongly urge a reconsideration of the technical evaluation.</p>	<p>M/s Allied Health Care was responsive by Technical Advisory Committee (TAC) in item No 5. IV Cannula (16G, 18G, 20G).</p> <p>The firm was qualify in Bid Evaluation knock down criteria but non-responsive Technically Advisory Committee (TAC) in item No. 11 all sizes except 6.0 Fr and 6.5 Fr in</p> <p>M/s Medi Serve declared responsive by Technical Advisory Committee (TAC) in item No. 12 Foleys Catheter.</p>	

Handwritten signature

Handwritten signature

**MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25
HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD
HEALTH SCIENCES, LAHORE**

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
20.	<p>Item No. 21 Three-way Stopcock without tubing. B. Braun Following a comprehensive examination we M/s Ever-X have ensured the inclusion of all necessary documentation regarding our product. Additionally the end user's consistent acceptance of our product over the past many years, devoid of any complaints, underscores its reliability. Thus, the decision to include our product into the retender process raises concerns. We would appreciate clarification on why this product is being included in the retender.</p> <p>Item No. 31 CVP Line Triple Lumen (Paeds) Length 6cm x 8cm, Blister Pack with Nurtinol, J-Tipe wire (Size 6cm & 8cm) Able. Despite attaching all necessary documents and having our product acknowledged and accepted by the end user, we were surprised to find it labeled as technically non-acceptable and non responsive by the TAC. We wish to highlight that our product has been awarded contracts in the past, not only by your esteemed institute but also by numerous other reputable hospitals within Lahore and the broader local market. Therefore, we respectfully request to please consider our submission confident that upon revisiting the committee will recognize the proven effectiveness and quality of our product for the intended project. We have attached the purchase order from different government institutes along with other documents.</p>	<p>The firm was not qualify in Bid Evaluation knock down criteria as per clause no 5 in Item No 21 Three Way Stopcock without tubing</p> <p>The firm was qualify in Bid Evaluation knock down criteria but declared non responsive by Technically Advisory Committee (TAC) in item No 31 CVP Line Triple Lumen</p>	
21.	<p>M/s Lasani Healthcare submitted letter No. LHC/CHUCHS/00772 Dated 11-06-2024 vide dairy No. 8015 dated 12-06-2024.</p> <p>With reference to the subject cited above and decision of Technical Evaluation Committee (TAC) we have been declared non-responsive on the basis of low experience of quoted products in the public sector m/ Market. So, we would like to request you for your kind information that we are providing services since last 10 years in Pakistan and quoted renewed brand for the benefits of patients. It is pertinent to mention that we are offering the highest quality syringe which reveals the good quality and liability. Kindly re-evaluate our product.</p>	<p>The firm was not qualify in Bid Evaluation knock down criteria as per clause No. 10 in item No 4 (Disposable Syringe b 3 ml & 5ml).</p>	<p>The Grievance Committee accepted the grievance of the firm against item No. 4 (Disposable Syringe 3ml) declared technically responsive on the basis of last year experience of the said item in the Hospital.</p> <p>In item No. 4 (Disposable syringe 5ml) the grievance committee sustained the decision of Technical Advisory Committee (TAC).</p>

Handwritten signatures and initials are present at the bottom of the page, including a signature on the left and several initials and a large circular mark on the right.

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
22.	<p>M/s Popular International (Pvt) Ltd submitted letter No. Nil Dated 12-06-2024 vide dairy No. 7970 dated 12-06-2024.</p> <p>Item No. 11 Quoted products have no DRAP registration it's applied for all demanded sizes clarification.</p> <p>Endotracheal Tube (ETT) with soft cuff 3.0 Fr to 6.5 Fr.</p> <p>Our Medtronic-Covidien, USA Products are now registered from Drug Regulatory Authority of Pakistan (DRAP) complete.</p> <p>Quoted Product size 4.0 has no ISO 1348. We have already attached ISO 13485 with the bid may be over looked.</p> <p>Item No. 34 Breathing Circuit (sterile, individually pack, polypack) standard Quoted product have No ISO 13485</p> <p>We have already Attached ISO 13485 with the bid may be over looked furthermore its.</p> <p>Item No. 43 Bacterial and viral filters for anesthesia machine Quoted product have no ISO 13485</p> <p>Item No. 107 HME filter (Sterile individually ply pack/blister pack) Neonate & Peads Quoted product have no ISO 13485.</p> <p>We have already attached ISO 13485 with the bid may be over looked.</p> <p>Item No. 104 Groumets (sterile) without wire Quoted product should not have less than one year of local market experience. We have already attached purchase orders with the bid may be over looked furthermore purchase orders attached with this letter.</p> <p>Item No. 112 Skin Stapler (sterile, individually blister pack) Quoted product have not qualify and it declared non responsive. We already submitted the recommendation of the end user but committee disqualified this due to non-provision of the sample. But we want to provide this quoted product sample for evaluation.</p>	<p>The firm was not qualified in Bid Evaluation knock down criteria as per clause No. 5 in item No 11 Endotracheal Tube (ETT) with soft cuff</p> <p>The firm was not qualified in Bid Evaluation knock down criteria as per clause No 12 in item No 34 Breathing Circuit and item No. 43 Bacterial and Viral Filter.</p> <p>The firm was not qualified in Bid Evaluation knock down criteria clause no 5, 10 12, 13 in item No 107 HME Filter.</p> <p>The firm was not qualified in Bid Evaluation knock down criteria as per clause No. 5 in item No. 104.</p> <p>Item No. 112 Skin Stapler was not qualified due to non submission of sample by the firm.</p>	<p>Grievance Committee sustained the Decision of Technical Advisory Committee (TAC) and rejected their grievance.</p>

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
23.	<p>M/s Omer Healthcare submitted letter No. Nil Dated 12-06-2024 vide dairy No. 7912 dated 12-06-2024.</p> <p>M/s Pioneer Pharma and M/s Medco Health Care both firms are non responsive for their quoted product. Hence, we want to present our grievance regarding both firms in front of the grievance redressal committee if rejected forms contest or challenge the TAC result.</p> <p>Sr. No. 1 Blood Transfusion Set (sterile blister / polypack) Standard</p> <p>Sr. No. 7 Micro Burette without flow meter for non blood products 60 drops/ml (sterilize, individually blister / polypack) with Y-Site)</p> <p>M/s Zia Enterprises quoted brand cure declared non responsive. The said product does not have the experience in compliance to the schedule E; Moreover the CE certificate is invalid. Furthermore we brought in your kind knowledge that cure brand in DRAP registered with its manufacturer "Yangzhou Golden well medical Devices Factory China" but as per your upload TAC result manufacturer is different i.e. "Shangdong Chengzou Medical Products factory China. Therefore past experience of quoted product before the DRAP registrations with new manufacturer should not be considered.</p> <p>M/s Tech Zone quoted brand Yashfeen declared non responsive. Its quoted brand does not have the experience in compliance to the schedule E.</p> <p>Sr. No. 8 Vented Standard Infusion Set (Drip Set) with Y-Site.</p> <p>M/s Zia Enterprises quoted brand cure declared non responsive. The aid product does not have the experience in compliance to the schedule E; Moreover the CE certificate is invalid. Furthermore we brought in your kind knowledge that cure brand is DRAP registered with its manufacturer "Yangzhou Golden well medical Devices Factory China" but as per your uploaded TAC result manufacturer is different i.e. "Shangdong Chengzou Medical Products Factory China. Therefore past experience of quoted product before the DRAP registration with new manufacturer should not be considered</p> <p>Sr. No. 15 Adhesive Absorbent Dressing 9/10cmx15cm</p> <p>M/s Maher Apparels quoted "Secure" brand and declared responsive. Kindly check DRAP registration and free sale certificate with their quoted brand. Moreover past experience of the quoted product should be rechecking as per our knowledge quoted product with same manufacturer not seen or found in any reputable outlet or hospital.</p>	<p>In Item No 1 Blood Transfusion Set. M/s Pioneer Pharma and M/s Medco Health Care both firms are not Qualify in Bid Evaluation knock down criteria clause No 8.</p> <p>M/s Zia Enterprises Not Qualify in Bid Evaluation Knock down criteria as per clause No 8 and 13 in item No 7 Micro Burettes.</p> <p>M/s Tech Zone Not Qualify in Bid Evaluation Knock down criteria clause No 8 and 13 in item No 7 Micro Burettes.</p> <p>M/s Zia Enterprises Not Qualify in Bid Evaluation Knock down criteria as per clause No 8 and 13 in item No 8 Vented Standard Infusion Set (Drip Set).</p> <p>M/s Maher Apparels declared responsive by Technical Advisory Committee in item No 15 Adhesive Absorbent Dressing 9/10cmx15cm.</p>	<p>Grievance Committee sustained the decision of Technical Advisory Committee (TAC).</p>

**MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25
HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD
HEALTH SCIENCES, LAHORE**

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
24.	<p>M/s Quintex Medical submitted letter No. Nil Dated 12-06-2024 vides dairy No. 7998 dated 12-06-2024.</p> <p>M/s Quintex Medical quoted the CSSD disposable items with brand name PMS Healthcare Technologies Turkey, and we attached the legalized/notarized from Embassy of Pakistan Free Sale Certificate. We also attached copy of Legalized/embassy tested free sale certificate for the reference. So it is our request to honorable grievance committee to entertain our grievance to and change the status from non-responsive to responsive for healthy competition.</p>	<p>The firm was not qualifying in Bid Evaluation knock down criteria clause no 8 in item No 171 to 183 CSSD items</p>	<p>Grievance Committee accepted the grievance of the firm and the firm qualified in knock down criteria of the bidding documents and also declared technically responsive by the end-user in item No. 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181 & 183.</p>
25.	<p>M/s Akram Brother & Co submitted letter No. Nil Dated 12-06-2024 vides dairy No. 7982 dated 12-06-2024.</p> <p>The Suture Needles are being used from Mani Japan and FSSB Germany. Raw material of Black Silk, Prolene Polypropylene, Polyglycolic Acid, Polyglactin, and Polydioxanone are being used from Pearsall's (UK) Nesco (Japan) Samyang Corporation (Korea) metabiomed Co Ltd (Korea) and Alfresa (Japan).</p> <p>M/s Akram Brothers & Co are the sole distributor of WEGO Sutures in Pakistan WEGO Sutures is one of the biggest quality sutures suppliers in the world, This company is maintaining all necessities according to the international health standards. All its products are registered in all international health organizations and has all certificates such as ISO, CE 0123, FDA etc. (USA FDA approved REg. No. K 080684 and K 073614). Raw material of WEGO sutures is being imported from the same source as of Ethicon and B. Braun. It is requested please re-asses the Wego Sutures.</p>	<p>The firm was qualify in Bid Evaluation knock down criteria in Item Nos 141 to 164 Sutures but non-responsive by Technically Advisory Committee (TAC).</p>	<p>Grievance Committee sustained the decision of Technical Advisory Committee (TAC).</p>
26.	<p>M/s Alliance Medical submitted letter No. AM-6523 Dated 10-06-2024 vides dairy No. 2703 dated 10-06-2024.</p> <p>Item No, 32 CVP Line Triple Lumen with Nitinol Guide wire. We therefore humbly request you to kindly review the matter and accept the grievance.</p>	<p>The firm was qualify in Bid Evaluation knock down criteria but technically not accepted by Technically Advisory Committee (TAC) in item No 32 CVP Line triple lumen.</p>	<p>The Grievance Committee accepted the grievance of firm and declared technically responsive by the end-user.</p>

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
27.	<p>M/s Medi Serve submit letter No. Nil Dated 12-06-2024 vide dairy No. 7937 dated 12-06-2024. Item No. 11. Other all sizes qualify and approved currently and previously our product approved and awarded us and supplied to your esteemed institute even a single complaint not received from your hospital and other public hospitals. Item No. 11 ETT size 3.0 Fr. to 5.5 Fr Please consider our other sizes as per criteria apply on approved sizes. Item No. 134 Camera Sleeves DRAP Registration Exemption Remain Date Till 31 Dec, 2024. We have already Attached ISO 13485 my technical bid. Item No. 193, 194, 195, 196. Surgical Gloves powdered Now again provide ISO 13485 copy and SRO. Free Sale Certificated attached and attested from Pakistan Embassy to copy attached for your confirmation.</p>	<p>The firm was qualify in Bid Evaluation knock down criteria but non-responsive Technically Advisory Committee (TAC) in item No. 11 all sizes except 6.0 Fr and 6.5 Fr The firm was not qualified in Bid Evaluation knock down criteria clause no 5 and 12 in item No 134 Camera Sleeves. The firm was not qualifying in Bid Evaluation knock down criteria clause No 8 in item No 193 to 196 Surgical Gloves Powdered.</p>	<p>Grievance Committee sustained the decision of Technical Advisory Committee (TAC) against item No. 11, 193, 194, 195 and 196. After due deliberation the Grievance Committee accepted their grievance against item No. 134 and the firm qualified in knock down criteria of the bidding documents and also declared technically responsive by the end-user.</p>
28.	<p>M/s Medco Health Care submitted request for review the technical evaluation report of their quoted items 1. Blood Transfusion Set (Non responsive due to brand not mentioned) 55. Chest Drainage Bottle 3 chamber (Non responsive due to brand not mentioned) 63. Transducer Kit(Free sale certificate not mentioned) 99 Bone Marrow Biopsy Needle 11G & 13G (no reason provided)</p>	<p>The firm was not qualify in Bid Evaluation knock down criteria clause No. 8 (Brand not mentioned in FSC) in item No 1 Blood Transfusion Set, item No. 55 Chest Drainage & Item No. 99 (Bone Marrow Biopsy Needle). Item No. 63 Transducer Kit was not qualified in bid evaluation knock down criteria Clause No. 8 (FSC not attached).</p>	<p>Grievance Committee sustained the decision of Technical Advisory Committee (TAC) against item No. 1, 55 & 63. In item No. 99 six firms participated in the tender. Only two firms i.e. M/s Medco Healthcare and M/s Jamal Din & Sons qualified in the knock down criteria. M/s Medco Health Care was technically declared responsive and M/s Jamal Din & Sons was declared non-responsive by the end-user.</p>
29.	<p>M/s IIR Chemsol International (Pvt) Ltd. (did not participated in the tender) Would like to present some reservation about this report. This reservation is of serious concern and need your keen attention. (Item No. 2 blood bag) It is worth mentioning that we are participating in the tenders of Children's Hospital since 2018 and we prepare documents with lot of care and fulfill all requirements with due diligence and attached all the documents as required according to the bidding documents. 1 Free sale certificate will be with brand name, as per the document submitted with the bid and with this letter "the manufacturer is manufacturing the items with the same brand name quoted in the tender, the FSC can be verified through embassy of china moreover the certificate number mentioned on the certificate can also be verified from documents certificate number is series".You are therefore requested to kindly consider us again the above parameters as doing so would definite make us a responsive bidder, accordingly.</p>	<p>M/s IIR Chemsol International not participated in the tender.</p>	<p>Grievance Committee rejected the grievance of the firm.</p>

MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2024-25 HELD ON 06-07-2024 AT 09:30 A.M. & 08-07-2024 AT 01:00 PM IN THE SYNDICATE ROOM OF THE ADMIN BLOCK ,THE CHILDREN'S HOSPITAL & UNIVERSITY OF CHILD HEALTH SCIENCES, LAHORE

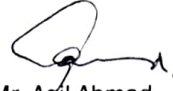
Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
30.	M/s Noor International		Time Bard
31.	M/s Total Technologies		Time Bard
32.	M/s Medlinq Enterprises		Time Bard
33.	M/s Hoorra Pharma (Pvt) Ltd		Time Bard



Dr. Ayesha Ashraf
Assistant Professor Orthodontics



Dr. Omer Javed
AMS (General)



Mr. Aqil Ahmad
Chief Pharmacist
Punjab Institute of Mental Health,
Lahore.



Dr. Anjum Saeed
Prof. of Peads Gastroenterology



Dr. Muhammad Khalid Masood
Prof. of Paeds. Medicine /
Head of Department Medical
Unit-III (Chairman)

Submitted for information & approval.



Medical Director