



No. P.C./ 13594 /CH&ICH

Dated: 17-03- 2021

To

**Mr. Abdul Wahab**  
I/C Programmer (I.T.)  
Health Department, Civil Secretariat,  
Lahore.

Subject: - **UPLOADING MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING FRAMEWORK CONTRACT OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICE FOR THE YEAR 2020-2021 ON HEALTH DEPARTMENT & THE CHILDREN'S HOSPITAL, LAHORE WEBSITE.**

With the subject cited above, request for uploading of minutes of the grievance committee meeting regarding framework contract of Surgical Disposable Items / Medical Device for the year 2020-2021 on Health Department as well as The Children's Hospital & Institute of Child Health, Lahore websites.

Positive response will be highly appreciated.

**Prof. Dr. Muhammad Saleem**  
Professor of Paediatric Surgery  
Medical Director



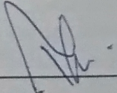
**MINUTES OF THE GRIEVANCE COMMITTEE MEETING REGARDING THE FRAMEWORK CONTRACT OF SURGICAL DISPOSABLE ITEMS  
FOR THE YEAR 2020-2021 HELD ON 11-03-2021**

Sr. No.	Name of the Firm	Reason of Rejection	Clarification/Observation	Decision of Grievance Committee
1	M/s Popular International (Pvt) Ltd	As per evaluation criteria of the bidding documents M/s Popular International (Pvt) Ltd was responsive. However evaluation of the samples was made by the concerned end-user and the samples were rejected.	<p>M/s Popular International (Pvt) Ltd submit letter vide Diary No. 4168 dated 04-03-2021.</p> <p>i). It is stated that our quoted brand (Covidien Sutures - Medtronic-USA) is awarded in your institution during current financial year with the recommendation &amp; satisfaction of your institution &amp; we have made several supplies according to the supply orders of your hospital.</p> <p>ii). Out all quoted items are registered by Medical device board &amp; previously registered in DRAP.</p> <p>iii). We have received multiple orders of sample products like SOFSILK, PARIETENE, SURGIPRO, VELOSORB, POLYSORB, MAXON, MONOSOF, NYLON, TRICON &amp; BONE WAX etc. without any kind of official / verbal or casual complaint against above mentioned serial numbers.</p> <p>iv). Our all quoted items are available in maximum government / semi govt. healthcare institutions of the country.</p> <p>v). We always presented our products for DTL analysis as per satisfaction of the procuring agency &amp; get passed by the analysis labs, &amp; we did not make any kind of hurdle in this process.</p> <p>vi). Firm also mentioned that their products used in several institutional of government sector.</p>	<p>Grievance filed by M/s Popular International (Pvt) Ltd was heard regarding rejection of their items.</p> <p>Technical Advisory Committee has rejected these items on the basis technically rejected by the end-user.</p> <p>The decision of the Technical Advisory Committee (TAC) sustained hence the grievance is rejected.</p>
2	M/s Vertex Medical (Pvt) Ltd	As per evaluation criteria of the bidding documents M/s Vertex Medical (Pvt) Ltd was non-responsive in items No. 48, 68, 110 & 124. However evaluation of the samples was made by the concerned end-user and the samples were rejected.	<p>M/s Vertex Medical (Pvt) Ltd submit letter vide Diary No. 4175 dated 04-03-2021.</p> <p>Following items were rejected by the Technical Advisory Committee (TAC).</p> <p>Item No. 48 Anesthesia Face Mask</p> <p>Item No. 68 Disposable Breathing Circuit with Heated wire.</p> <p>Item No. 110 High Flow Breathing Circuit.</p> <p>Item No. 124 HME Filter (Peads)</p>	<p>Grievance filed by M/s Vertex Medical (Pvt) Ltd was heard regarding rejection of their items.</p> <p>Technical Advisory Committee has rejected these items on the basis of sample evaluation.</p> <p>The decision of the Technical Advisory Committee (TAC) sustained hence the grievance is rejected.</p>
3	M/s Medisurg Innovative Health Care	As per evaluation criteria of the bidding documents M/s Medisurg Innovative Health Care was non-responsive in item No. 128 & 136. However evaluation of the samples was made by the concerned end-user and the samples were also rejected.	<p>M/s Medisurg Innovative Health Care submit letter vide Diary No. 4285 dated 05-03-2021 were not accepted against the items mentioned in the grievance letter.</p>	<p>Grievance filled by M/s Medisurg Innovaties health Care item No. 128, 136 were rejected by end-user in technical advisory committee (TAC) and bidding documents were not according to the compulsory parameters. Hence the grievance rejected by grievance committee.</p>

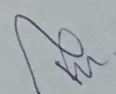


Sr. No.	Name of the Firm	Reason of Rejection	Clarification/Observation	Decision of Grievance Committee
4	M/s UDL Distribution (Pvt) Ltd	The quoted items No. 90 technical accepted but bidding documents is non-responsive and item No. 143 technically accepted and documents were completed and it is responsive & 178 was accepted.	M/s UDL Distribution (Pvt) Ltd submit letter vide Dairy No. 4269 dated 05-03-2021. Following items were rejected by the Technical Advisory Committee (TAC). Item No. 90 Disposable Chest Drain Bottle Item No. 143 Sub Clavian Catheter for Hemodialysis. Item No. 178 Catheter (j.) Wedge Pressure Catheter (Balloons) 5 Fr.	Grievance filed by M/s UDL Distribution (Pvt) Ltd was heard regarding rejection of their item no 90. Technical Evaluation Committee has rejected the items on the basis of compulsory parameters mentioned in the bidding documents. Item 143 technically accepted and it competitor also have registration. Item 178 accepted both vendors by end-user in TAC. TAC decision sustained.
5	M/s Muller & Phipps Pakistan (Pvt) Ltd	As per grievance of M/s Muller Phipps Pakistan (Pvt) Ltd is responsive. Items No. 132, 134, 205, 206 & 207. However evaluation of the samples was made by the concerned end-user and the samples were accepted.	M/s Muller & Phipps Pakistan (Pvt) Ltd submit letter vide Dairy No. 4296 dated 05-03-2021. Following items were accepted by technical advisory committee (TAC). Item No. 132 Proximate Linear Cutter Gun (100 mm) Item No. 133 Proximate Linear Cutter Gun (55 mm) Item No. 134 Proximate Linear Cutter Gun (75 mm) Item No. 205 Polyglactin / Polyglycolic acid 1 RB (30 mm) Item No. 206 Polyglactin / Polyglycolic acid 2/0 RB (30 & 18 mm) Item No. 207 Polyglactin / Polyglycolic acid 2/0 Cutting (26 mm)	M/s Muller & Phipps Pakistan (Pvt) Ltd was accepted by end-user their objection was that competitor did not had sizes of quoted item No. 132, 133, 134. Hence grievance accepted. Item No. 205, 206, 207 were vicryl. Hence grievance accepted by grievance committee.
6	M/s Total Technologies (Pvt) Ltd	As per grievance of M/s Total Technologies (Pvt) Ltd is non-responsive in bidding documents. Item no 239, 240, 241, 242, 286, 287 were rejected by TAC. Item no 246 was accepted by TAC.	M/s Total Technologies (Pvt) Ltd submit letter vide Dairy No. 4263 dated 05-03-2021. Following items were rejected by the Technical Advisory Committee (TAC). Item No 239 Crepe Paper Green (50x50) cm x 500 sheets Item No 240 Crepe Paper Green (75x75) cm x 250 sheets Item No 241 Crepe Paper Green (90x90) cm x 250 sheets Item No 242 Crepe Paper Green (120x120) cm x 100 sheets Item No 246 Gusted Reel (10x5x100 cm) Item No 286 Instrument Disinfectant 1L Item No 287 Surface Disinfectant 1L	M/s Total Technologies (Pvt) Ltd Item No. 239, 240, 241, 242 rejected by end-user in technical advisory committee (TAC). But in grievance committee these items were accepted on technical ground by end-user. Hence grievance accepted. Item No. 286, 287 were rejected by end-user in technical advisory committee (TAC) and bidding document were not according to the compulsory parameters. TAC decision sustained.
7	M/s B. Braun Pakistan (Pvt) Ltd	As per grievance of M/s B. Braun Pakistan (Pvt) Ltd is responsive in bidding documents. But items No. 204, 205 & 206 were rejected by end-user.	M/s B. Braun Pakistan (Pvt) Ltd submit letter vide Dairy No. 4260 dated 05-03-2021. Following items were rejected by the technical advisory committee (TAC) Item No. 204 Polyglactin / Polyglycolic acid 0 RB (30 mm) Item No. 205 Polyglactin / Polyglycolic acid 1 RB (30 mm) Item No. 206 Polyglactin / Polyglycolic acid 2/0 RB (30 & 18 mm)	Grievance filled by M/s B. Braun Pakistan (Pvt) Ltd rejected by end-user in TAC. TAC decision sustained.. Hence grievance was not accepted by the grievance committee.



Sr. No.	Name of the Firm	Reason of Rejection	Clarification/Observation	Decision of Grievance Committee
8	M/s 3N-Lifemed	As per grievance of M/s 3N-Lifemed was non-responsive in bidding documents. All items were also rejected by end-user.	<p>M/s 3N-Life Med submit letter vide Dairy No. 4237 dated 05-03-2021.</p> <p>Following items were rejected by technical advisory committee (TAC) except item No. 121.</p> <p>Item No. 38 Soft care Splint (Small, Medium &amp; Large)</p> <p>Item No. 121 DJ Stent with guide wire (0.018 &amp; 0.025 mm)</p> <p>Item No. 126 K-wires (0.75, 1, 1.5, 2, 2.5 &amp; 3.0mm)</p> <p>Item No. 139 Skin Traction (Small &amp; Medium)</p> <p>Item No. 143 Subclavian Catheter for Haemodialysis (Double lumen)</p> <p>Item No. 149 Ureteric Catheter (4 &amp; 5 Fr)</p> <p>Item No. 150 PCN Set (Peads) 6 &amp; 8 Fr</p> <p>Item No. 161 (Repeat item 149)</p> <p>Item No. 162 Suprapubic Catheter Set (Silicon)</p> <p>Item No. 163 Amplats Sheath with Dilators (14 &amp; 28 Fr)</p> <p>Item No. 166 Access Sheet (9.5 Fr)</p> <p>Item No. 167 Glide Wire (Neonatal)</p> <p>Item No. 173 (Repeat item 173)</p>	<p>Grievance filled by M/s 3N-Lifemed rejected by end-user in TAC and also bidding documents were not according to the compulsory parameters.</p> <p>TAC decision sustained.</p> <p>Hence grievance rejected by Grievance Committee.</p>
9	M/s Endoaid Biomedica	<p>As per grievance of M/s Endoaid Biomedica was non-responsive in bidding documents except item No. 258-261. But rejected by end-user.</p>	<p>M/s Endoaid Biomedica submit letter vide Dairy No. 4303 dated 05-03-2021.</p> <p>Following items were rejected by technical advisory committee (TAC)</p> <p>Item No. 258-261 sterilized surgical gloves all sizes (Powdered &amp; Powdered free).</p> <p>Item No. 99 Y-Connector (all sizes).</p> <p>Item No. 139 Skin Traction Kit (Small &amp; Medium)</p> <p>Item No. Diathermy lead</p>	<p>Grievance filled by M/s Endoaid Biomedica all items were rejected by end-user in technical advisory committee (TAC) and bidding documents were not according to the compulsory parameters except item No. 258-261.</p> <p>TAC decision sustained. Hence grievance was rejected by Grievance Committee.</p> 



Sr. No.	Name of the Firm	Reason of Rejection	Clarification/Observation	Decision of Grievance Committee
10	M/s Roys & Roys International	As per grievance of M/s Roys & Roys International was non-responsive in bidding documents and also rejected by end-user.	M/s Roys & Roys International submit letter vide Dairy No. 4016 dated 03-03-2021. Following items were rejected by technical advisory committee (TAC) Item No 11 Vented standard infusion set with Y-site leur Lock Item No 39 Urine bag Item No 253 D/Caps Item No 256 Face Mask three ply face mask Item No 257 Face Mask N95 Item No 267 Polythene Gloves Item No 268 Absorbent cotton wool B.P.C Item No 272 Cotton bandages BPC Item No 273 Crepe Bandage BPC Item No 274 Crepe bandage BPC Item No 277 Non Sterilized surgical Gauze swab Item No 278 Non Sterilized surgical Absorbent Cotton Gauze Roll Item No 279 Plaster of Paris BPC Roll Item No 280 Plaster of Paris BPC Roll Item No 283 Examination Gloves	Grievance filed by M/s Roy & Roy International all items were rejected by end-user in TAC and bidding documents were not according to the compulsory parameters. TAC decision sustained. Hence grievance was rejected by Grievance Committee.
11	M/s Unisa (Pvt) Ltd	As per grievance of M/s Unisa Private Ltd was responsive and rejected by end-user.	M/s Unisa (Pvt) Ltd submit letter vide Dairy No. 4138 dated 04-03-2021. Following items were rejected by technical advisory committee (TAC) Item no 4 Disposable Syringe (all sizes)	Grievance filed by M/s Unisa (Pvt) Ltd all items were rejected by end-user in TAC. TAC decision sustained. Hence grievance was rejected by Grievance Committee.
12	M/s Universal Enterprises	As per grievance of M/s Universal Enterprises was responsive and rejected by end-user.	M/s Universal Enterprises submit letter vide Dairy No. 4169 dated 04-03-2021. Following items were rejected by technical advisory committee (TAC) Item No Cardioplegia Delivery system. Item No Infant membrane Oxygenator with tubing set. Item No Paeds membrane Oxygenator with tubing set.	Grievance filled by M/s Universal Enterprises all items were accepted by end-user but due to typographically mistake it was uploaded rejected in minutes of TAC. Hence the grievance accepted by Grievance committee.
13	M/s Cotton Craft (Pvt) Ltd	As per grievance of M/s Cotton Craft (Pvt) Ltd was non-responsive in bidding documents and also rejected by end-user.	M/s Cotton Craft (Pvt) Ltd submit letter vide Dairy No. 4201 dated 04-03-2021. Following items were rejected by technical advisory committee (TAC) Item No 268 Absorbent Cotton Wool BPC Item No 272 Cotton Bandages BPC (2.5") Item No 273 Crepe Bandage BPC (4") Item No 274 Crepe Bandage BPC (6") Item No 274 Non sterilizes Absorbent Cotton Gauze Roll Item No 279 Plaster of Paris Bandage BPC Roll 4"	Grievance filled by M/s Cotton Craft all items were rejected by end-user in TAC and bidding documents were not according to the compulsory parameters. TAC decision sustained. Hence the grievance rejected by Grievance committee. 



Sr. No.	Name of the Firm	Reason of Rejection	Clarification/Observation	Decision of Grievance Committee
14	M/s Iqbal & Company	As per grievance of M/s Iqbal & Company was non-responsive in bidding documents and also rejected by end-user.	M/s Iqbal & Company submit letter vide Dairy No. 4193 dated 06-03-2021. Following items were rejected by technical advisory committee (TAC) Item No 90 Disposable Chest Drainage Bottle.	Grievance filled by M/s Iqbal & Company item was rejected by end-user in TAC and bidding documents were not according to the compulsory parameters. TAC decision sustained Hence the grievance rejected by Grievance committee.
15	M/s Essity Pakistan Ltd	As per grievance of M/s Essity Pakistan was non-responsive in bidding documents and also rejected by end-user.	M/s Essity Pakistan Ltd submit letter vide Dairy No. 4181 dated 04-03-2021. Following items were rejected by technical advisory committee (TAC) Item No 275 Lantor 4" Item No. 276 Lantor 6"	Grievance filled by M/s Essity Pakistan item was rejected by end-user in TAC. TAC decision sustained. Hence the grievance rejected by Grievance committee.
16	M/s Tech Zone	As per grievance of M/s Tech Zone was rejected by end-user.	M/s Tech Zone submit letter vide Dairy No. 3823 dated 01-03-2021. Following were rejected by technical advisory committee (TAC) Item No. 5 Auto Disposable Syringe (e) were rejected by technical advisory committee (TAC) Item No. 255 Disposable Surgical Gown were accepted.	Grievance filled by M/s Tech Zone item No. 5 (e) was rejected by end-user in TAC and Item No. 255 was accepted by the end-user in TAC and also responsive in compulsory parameters. Other competitor did not have compulsory parameters according to bidding documents Hence the grievance accepted by Grievance committee.
17	M/s M & M Pharma	As per grievance of M/s M & M Pharma was rejected by end-user.	M/s M & M Pharma submit letter vide Dairy No. 4327 dated 06-03-2021. Following Item No. 12 Adhesive Paper surgical Tape were rejected by technical advisory committee (TAC).	Grievance filled by M/s M & M Pharma item No. 12 was rejected by end-user in TAC. TAC decision sustained. Hence the grievance rejected by Grievance committee.
18	M/s Omer Healthcare	As per grievance of M/s Omer Healthcare	M/s Omer Healthcare submit letter vide Dairy No. 4334 dated 06-03-2021.	Grievance filled by M/s Omer Healthcare. Hence the grievance accepted by Grievance committee.
19	M/s Intra Health	As per grievance of M/s Intra Health	M/s Intra Health submit letter vide Dairy No. 4333 dated 06-03-2021.	Grievance filled by M/s Intra health. Hence the grievance accepted by Grievance committee.
20	M/s Alliance Medical	As per grievance of M/s Alliance Medical were rejected by end-user at the time of TAC.	M/s Alliance Medical submit letter vide Dairy No. 4367 dated 06-03-2021. Following item No. 25 CVP Line Double lumen (Peads) length 8 cm with Nutrinol J-tip wire rejected by the end-user Item No. 28 CVP line triple lumen (Paeds) length 8cm with Nutrinol, J-Tip wire not quoted by the vendor.	Grievance filled by M/s Alliance Medical item No. 25 was rejected by end-user in TAC. TAC decision sustained. Hence the grievance rejected by Grievance committee.



Sr. No.	Name of the Firm	Reason of Rejection	Clarification/Observation	Decision of Grievance Committee
21	M/s Ever-X	As per grievance of M/s Ever-X was rejected by end-user at the time of TAC.	M/s Ever-X submit letter vide Dairy No. 4346 dated 06-03-2021. Following items were rejected by technical advisory committee (TAC) Item no 7 Foley's Balloon Silicon Catheter (6,8,10,12,14,16 FR) Item no 21 Suction tube (6,8,10,12 FR) Item no 27 CVP Line Triple Lumen (4.5 Fr) Item no 89 Diathermy :Lead Item no 96 Straight Connector Leur Lock 1/4x1/4x LL 3/8x3/8 LL item no 99 Y-Connector 1/4x1/4x3/8, 1/4x1/4x1/4, 1/4,x/8x3/8 Item no 144 Syringe cutter Item no 152 Camera Sleeve Item no 253 D/caps item no 254 D/Shoe Cover Item no 255 D/Surgical Gown	Grievance filled by M/s Ever-X item No. 7, 21, 27, 89, 144, 152, 253, 254, 255 were rejected by end-user in TAC. TAC decision sustained. Hence grievance rejected against above. Item No 96, 99, 118 were rejected by end-user in TAC but in grievance committee these items have accepted on Technical ground by end-user. Hence the grievance rejected by Grievance committee.
22	M/s Mezan International	As per grievance of M/s Mezan International was rejected by end-user	M/s Mezan International submit letter vide Dairy No. 4388 dated 06-03-2021. Following items were rejected by technical advisory committee (TAC) Item No. 286 Instrument Disinfectant Item No. 284 Surface Disinfectant	Grievance filled by M/s Mezan International rejected on the specifications advertised in tender.
23	M/s Meher Traders	As per grievance of M/s Meher Traders was rejected by end-user	M/s Meher Traders submit letter vide Dairy No. 4354 dated 06-03-2021. Following items were rejected by technical advisory committee (TAC) Item No. 19 Nasogastric Feeding Tube (all sizes) Item No. 57 Oxygen Mask Paeds Item No. 153 Suction Tubing	Grievance filled by M/s Meher Traders rejected on the compulsory parameters . Hence grievance was not accepted by the grievance committee.
24	M/s MH Pharma	As per grievance of M/s MH Pharma was rejected by end-user	M/s M H Pharma submit letter vide Dairy No. 4426 dated 08-03-2021. Following item were rejected by technical advisory committee (TAC) Item No. 255 Disposable Surgical Gown (Made of Non woven fabric composed collar body sleeves and laces)	Grievance filled by M/s M.H Pharma items was accepted by end-user in TAC but due to typographically mistake other vendor was accepted. Hence grievance accepted by Grievance Committee.
25	M/s K. S. Agencies	As per grievance of M/s K. S. Agencies was rejected by end-user	M/s K. S. Agencies submit letter vide Dairy No. 4377 dated 06-03-2021. Following items were rejected by technical advisory committee (TAC) Item No. 210 Polyglactin Polyglycolic Acid 4/0 RB (22/16 mm) Item No. 211 Polyglactin Polyglycolic Acid 5/0 RB (17 mm) Item No. 234 Surgical (5 x 5.75 cm)	Grievance filled by M/s K. S. Agencies rejected by the end-user in TAC. TAC decision sustained. Hence grievance was not accepted by the Grievance Committee.



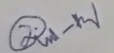
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26	M/s Mediling Enterprises	As per grievance of M/s Mediling Enterprises was rejected by end-user	M/s Mediling Enterprises submit letter vide Dairy No. 4337 dated 06-03-2021. Following items were rejected by technical advisory committee (TAC) Item No. 89 Diathermy Lead Item No. 183 Transradial Sheath Long Length (11cm) Soft sheath with paediatric needle + wire (all sizes) Item No. 184 TPM Lead (5 Fr)	Grievance filled by M/s Mediling Enterprises rejected by the end-user in TAC. Item No 89 decision pending due to verification of documents. Item No. 183 & 184 rejected by end-user in technical advisory committee (TAC). TAC decision sustained. Hence grievance was rejected by Grievance Committee.
27	M/s Kohinoor Industries	As per grievance of M/s Kohinoor Industries was rejected by end-user	M/s Kohinoor Industries submit letter vide Dairy No. 4399 dated 06-03-2021. Following Item were rejected by technical advisory committee (TAC) Item No. 277 Non Sterilized Surgical Gauze Swabs (8 Ply) 10 x 10 cm	Grievance filled by M/s Kohinoor Industries rejected by the end-user in TAC. TAC decision sustained. Hence grievance was not accepted by the Grievance Committee.
28	M/s Ali Gohar & Company (Pvt) Ltd	As per grievance of M/s Ali Gohar & Company (Pvt) Ltd was rejected by end-user	M/s Ali Gohar & Company (Pvt) Ltd submit letter vide Dairy No. 4342 dated 06-03-2021. Following items were rejected by technical advisory committee (TAC) Item No. 52 Forced Air warmer blanket (Neonate & Paeds) Item No. 146 Don't exist in tender list	Grievance filled by M/s Ali Gohar & Company (Pvt) Ltd item no 52 rejected by end-user in TAC and bidding documents were not according to the compulsory parameters. TAC decision sustained. Item no 146 was re-evaluate and grievance committee accepted it on technical ground by end-user. Hence the grievance accepted by Grievance Committee.
29	M/s Medicare Enterprises	As per grievance of M/s Medicare Enterprises was rejected by end-user	M/s Medicare Enterprises submit letter vide Dairy No. 3941 dated 02-03-2021. Following item were rejected by technical advisory committee (TAC) Item No. 268 Absorbent Cotton Wool (BPC)	Grievance filled by M/s Medicare Enterprises rejected by the end-user in TAC. TAC decision sustained. Hence grievance was rejected by Grievance Committee.
30	M/s Medi Serve	As per grievance of M/s Medi Serve was rejected by end-user	M/s Medi Serve submit letter vide Dairy No. 4339 dated 06-03-2021. Following items were rejected by technical advisory committee (TAC) Item No. 32 ECG Electrode Item No. 110 High Flow Breathing Circuit Item No. 152 Camera Sleeve Item No. 239 to 245 Crepe Paper Sheet Green (50x50 cm) Item No. 246 Gusted Reel (10x5x100 cm) Item No. 253 Disposable Caps (Male/Female) Item No. 254 Disposable Shoe Cover	Grievance filled by M/s Medi Serve Item No 32, 110, 152, 239, 246, 254 rejected by the end-user in TAC. TAC decision sustained. Item No 253 rejected in TAC on compulsory parameters but vendor have its documents. Hence grievance was accepted grievance committee.
31	M/s Jamal Din & Sons	As per grievance of M/s Jamal Din & Sons was rejected by end-user	M/s Jamal Din & Sons submit letter vide Dairy No. 4343 dated 06-03-2021. Following item were rejected by technical advisory committee (TAC) Item No. 68 Disposable Breathing Circuit with heated wire	Grievance filled by M/s Jama Din & Sons rejected by the end-user in TAC. TAC decision sustained. Hence grievance rejected Grievance Committee.



Sr. No.	Name of the Firm	Reason of Rejection	Clarification/Observation	Decision of Grievance Committee
32	M/s Cardiac Care	As per grievance of M/s Cardiac Care	<p>M/s Cardiac Care submit letter vide Dairy No. 3912 dated 02-03-2021.</p> <p>Following items were rejected by technical advisory committee (TAC)</p> <p>Item No. 31 Flow Rate Controller with filtered Y site</p> <p>Item No. 32 ECG Electrode</p> <p>Item No. 45 Opsite Like Transparent Dressing</p> <p>Item No. 49 Bougie</p> <p>Item No. 52 Forced Air Warmer Blanket</p> <p>Item No. 92 Manometer Line</p> <p>Item No. 129 Mucus Extractor</p> <p>Item No. 145 Thoracic Drainage (Easy Drain)</p> <p>Item No. 181 Pressure Line</p>	<p>Grievance filled by M/s Cardiac Care item No.31 grievance accepted.</p> <p>Item No 32 TAC decision sustained. Item No 45 TAC decision sustained.</p> <p>Item No 49 TAC decision sustained.</p> <p>Item No 92 grievance accepted.</p> <p>Item No 129 grievance accepted.</p> <p>Item No 145 grievance accepted.</p> <p>Item No 181 TAC decision sustained.</p> <p>Item No 52 decision pending due to verification of documents.</p>
33	M/s Sadqain Health Care (Pvt) Ltd	As per grievance of M/s Sadqain Health Care (Pvt) Ltd	<p>M/s Sadqain Health Care (Pvt) Ltd submit letter vide Dairy No. 4154 dated 04-03-2021.</p> <p>Following items were rejected by technical advisory committee (TAC)</p> <p>Item No. 48 Anesthesia Face Mask (all sizes)</p> <p>Item No. 52 Forced Air Warmer Blanket (Neonate &amp; Paeds)</p> <p>Item No. 57 Oxygen Mask Paeds</p> <p>Item No. 59 Suction Filter for Anesthesia Machine</p> <p>Item No. 74 Bacterial and Viral Filters for Anesthesia Machine</p> <p>Item No. 75 ECO Face Mask</p> <p>Item No. 124 HME Filter (Neonate &amp; Pead)</p>	<p>Grievance of M/s Sadqain Health Care (Pvt) Ltd Item No 52 decision pending due to verification of documents.</p> <p>Item No 48, 59, 74, 75, 124 both vendors had registration of those above.</p> <p>Item No. 57 their vendor did not had registration of said item.</p> <p>Hence grievance accepted by grievance committee.</p>

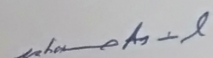


Sr. No.	Name of the Firm	Reason of Rejection	Clarification/Observation	Decision of Grievance Committee
<b>Laboratory Kits &amp; Chemicals Items</b>				
1	M/s Gulf Marketing International	As per grievance of M/s Gulf Marketing International	M/s Gulf Marketing International submit letter vide Dairy No. 4020 dated 03-03-2021. Following items were rejected by the technical advisory committee (TAC) Item No. 1 HBsAg Devices Item No. 2 Anti HCV Devices Item No. 3 HIV Devices Item No. 4 ICT Malaria Devices Item No. 5 VDRL/Syphilis Devices Item No. 6 ASOT Agglutination Kit Item No. 7 Urine Container (100ml)	Grievance filled by M/s Gulf Marketing International rejected by the end-user. Hence grievance was rejected by the grievance committee.
2	M/s Brightway Enterprises	As per grievance of M/s Brightway Enterprises	M/s Brightway Enterprises submit letter vide Dairy No. 4372 dated 06-03-2021. Following item were rejected by the technical advisory committee (TAC) Item No. 33 Vacuum Sterilized Tube (Coagulation PT/APTT)	Grievance filled by M/s Brightway Enterprises rejected by the end-user. Hence grievance was accepted by the grievance committee.

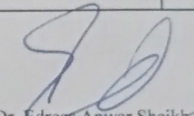


Mr. Zia ul Haq  
Progress Officer

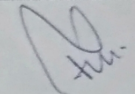
Ali Natiq Zaidi  
Biomedical Engineer  
Lahore General Hospital, Lahore



Dr. Aqib Javed  
DMS (Emergency)

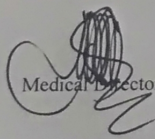


Dr. Edrees Anwar Sheikh  
AMS (Admin)



Dr. Farhana Muzafar  
Prof. of Pead Dermatology

Submitted for approval Please



Medical Director