

GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 17-02-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2021-2022.

AGENDA: EVALUATION OF REPRESENTATIONS (GRIEVANCES) OF THE FIRM'S AGAINST THEIR QUOTED BRANDS IN THE TENDER OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES FOR THE YEAR 2021-2022

Reference to the letter No. P.C./3697-701/CH&UCHS dated 17-01-2022, meeting of grievance committee regarding the Framework Contract of bulk purchase of Medicine items for the year 2021-2022 was held on 20-01-2022 at 11:00 a.m. in the conference room of the admin block, The Children's Hospital, Lahore.

Following members attended the meeting:-

Sr. No.	Name	Designation
01	Dr. Farhana Muzaffar	Prof. of Pead Dermatology / Chairperson
02	Dr. Samina Zaman	Prof. of Histopathology / Member
03	Dr. Edrees Anwar Sheikh	AMS (Admin) / Member
04	Dr. Muhammad Asim Khan	Associate Prof. of Pead Cardiovascular / Member
05	Mst. Fatima Hafeez	Hospital Pharmacist / Member

PROCEEDINGS

The Meeting started with the name of Almighty Allah the Most Gracious, the Most Merciful.

Deputy Superintendent Purchase briefed the committee that tender for the procurement of Surgical Disposable / Medical Devices vide tender serial No. 48618/4/CH&ICH was advertised in the national newspapers as well as on PPRA & The Children's hospital websites. Total seventy eight (84) firms participated in the said tender.

Meeting was chaired by Dr. Farhana Muzaffar, Prof. of Paeds Dermatology / Chairperson. The representatives of the firms were also present who were heard in person. The firm representative was given full chance and liberty to justify his representation. The committee discussed the grievances submitted by the firm's in detail and following decisions were made in the best interest of public:-

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Sr. No.	Grievance by Firm	Reason of Rejection	Decision of Grievance Committee
1.	M/s Apsta Int. submit letter No. Nil Dated 07-02-2022 vide dairy No. 2575 & 2576 dated 08-02-2022, Grievance for technical evaluation of their quoted brand against Sr. No. 296 & 297 (Labomat MA) & (Labomat KS) .M/s Apsta Int. is working as Exclusive Sole Distributor of Laboratourium Dr- Deppe Since 2006. M/s Apsta Int. is registered from DRAP against License No. ELI 00042 Dated 03-08-2018. We had been awarded of the above mentioned product in the tender for the financial year 2018-19 and also Children's Hospital purchased on quotation and no single complaint had been raised from the last 2 years. Now this product's sample is not technically approved and reason is not mention in report. You are requested to please re-evaluate after verifying given purchase information of your institute, consider Labomat MA & Labomat MA.	Item No. 296, 297 during technical evaluation end-user rejected these products due to lack of sample. Samples are available but not present on that store which collected by other store. Samples were available to end-user. They have used both samples of company. Both chemicals are highly foam forming due to which speed of fans of washer, disinfecter got slow and put pressure on the motor of washer disinfecter.	Hence grievance was accepted.
2.	M/s Essity Pakistan Ltd submit letter No. CHL/122/FS/sh Dated 04-02-2022 vide dairy No. 2604 Dated 08-02-2022. We M/s Essity Pakistan Ltd has fulfilled all tender requirements and protocols and technically responsive in evaluation process. And we demand for the same if any our competitor get responsive, they also fulfill all requirements, in which Free Sales Certificate should be attested by Pakistan Embassy. Kindly re-evaluate the compulsory criteria (FSC) of all company of below items:-Serial No. 43 Adhesive Absorbent Dressing (Sterile) a) 9/10 cm x 15 cm b) 9/10 cm x 25cm Serial No. 47 IV Cannula Dressing (Sterile).	Item No. 43 & 47 M/s Essity Pakistan claimed in its grievance that its competitor did not have free sale certificate of said products. After re-evaluation of bid their claimed was rejected. TAC decision sustained.	Hence grievance was rejected.
3.	M/s Stancos (Pvt) Ltd submit letter No. Nil Dated 08-02-2022 vide dairy No. 2656 Dated 08-02-2022. We are local manufacturer of Hand Sanitizer. There is an SRO regarding registration of hand sanitizer (Attached). Hand Sanitizer comes under Pakistan Standard & Quality Control Authority PS-5453/20 registration. We have supplied hand sanitizer in various teaching Govt. and private hospitals. We are providing best quality hand sanitizer.	Item No. 339 (Hand Sanitizer) M/s Stancos was non-responsive is knock down criteria due to non-availability of DRAP registration. In compulsory parameters of bidding documents DRAP registration is must. TAC decision sustained.	Hence grievance was rejected.

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4.	M/s UDL Distribution (Pvt) Ltd submit letter No. Nil Dated 11-02-2022 vide diary No. 3016 Dated 12-02-2022. M/s Alliance Medical quoted their brand Biosensor against item # 27 (CVP Line Double Lumen (Peads) Length 8cm, 5Fr) but according the company brochure, they do not have 8cm length in CVP double lumen, (Company's brochure attached for your ready reference). In item # 30 (CVP Line Triple Lumen (Peads) Length 8cm, 5.5 Fr) M/s Alliance Medical does not have the size 5.5 Fr against item # 30 (Copy of the company's brochure is attached) so, as per the compulsory parameter # 07, of the bidding documents, M/s Alliance Medical should be disqualified in item # 30. Moreover M/s Alliance Medical does not have valid free sale certificate from the country of manufacturer of their brand Biosensors Singapore, but their free sales certificate is not from the country of origin. They give free sales of Germany, which is against the compulsory parameter # 4, of your bidding documents. As per compulsory parameter in your bidding evaluation criteria: Hence they should be disqualified in item # 30. Item # 29, CVP Line Triple Lumen 4/4.5 Fr, Grievance against Rejection. We would like to request for re-evaluation of the samples, as we have quoted CVP line of brand arrow, which is a market leader in Pakistan in CVP lines and a USA FDA approved product. We are already approved in other, sizes of CVP Lines. Therefore, it is requested for healthy competition our product be approved in this size as well.	Item No. 27,29 & 30 (CVP Line) M/s UDL distribution claimed that its competitor (M/s Alliance Medical) product was not according to the specification quoted in tender. After re-evaluation of samples the product was according to the specifications quoted in tender.	Hence grievance was accepted.
5.	M/s Siddiqi Medco submit letter No. Nil Dated 29-01-2022 vide diary No. 2689 Dated 08-02-2022 . We would like to bring in your kind notice that due to lose bidding we have disqualified by purchase committee, as we are participating first time it happened mistakenly, you are requested please give us one chance that will be to happen next time and would be more vigilant in this regard in future.	M/s Siddiqi Medco was out at the time of bid opening due to lose bid. In advertisement clause No. 06 clearly mentions no lose bid was entertained. Hence grievance rejected.	Hence grievance was rejected.
6.	M/s 3M Surgicals submit letter No. Nil Dated 09-02-2022 vide diary No. 2738 Dated 09-02-2022. Request for Reconsideration / Redressal of grievance against "Bone Wax" Reference No. 48618/2 & 4/ CH&ICH Dated 11-10-2021. The technical evaluation of our bid results uploaded found Non-Responsive due to short coming of registration of DRAP.	Item No. 236 (Bone Wax) during technical evaluation of bid the product was non-responsive due to applied registration of DRAP but their competitor have registration of DRAP. According to compulsory parameters first preference was given to registered products which was quoted by vendors.	Hence grievance was rejected.

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7.	M/s Muller & Phipps Pakistan (Pvt) Ltd submit letter No. Nil Dated 09-02-2022 vide diary No. 2719 Dated 09-02-2022. That at tender Sr. # 240,240 & 242 for PDS II Polydioxanone Suture ours is Polydioxanone, but Popular has quoted Polyglyconate which is not as per your specifications both M&P and Popular have been approved technically which is against PPRA rule. Popular should be rejected and we should be awarded. That at Sr. # 246,247,248,250,251 & 256 for Vicryl. Polyglactin ours is Polyglactin 910, but Popular has quoted Lactomer which is not as per your specifications. Both M&P and Popular have been approved technically which is against PPRA rule. Popular should be rejected and we should be awarded these.	Item No. 240,241 & 242 for PDS II. M/s Muller & Phipps claimed that their sutures are Polydioxanone but its competitor (M/s Popular International) quoted Polyglyconate which is not as per specifications of tender. According to technical proposal of bid of M/s Popular International not mentioned Polyglyconate TAC decision sustained. Hence grievance rejected. Item No. 246,247,248,250,251 & 256 same above.	Hence grievance was rejected.
8.	M/s Iqbal & Company submit letter No. 4858/2021-22 Dated 09-02-2022 vide diary No. 5759 Dated 09-02-2022. In item # 153 Sub Clavin Catheter for hemodialysis our Medcomp, U.S.A, products are internationally approved and having all international certifications including the highest one which is FDA, having registration from DRAP plus is prequalified by Punjab Govt (Medcomp) as well so we would like to request you to kindly re-consider our subject items and is requested to declare us responsive for healthy competition so that hospital gets healthy competition and do not get exorbitant rates against these items as the product is approved by the end-user. In item No. 90 Chest Drainage Bottle our quoted product UNIMIX was already in use in your hospital for your entire satisfaction. You are requested to re-evaluate our product. Grievance against M/s Medtronic item # 88 ACT Cartridge. Kindly note that M/s Medtronic has been approved against the subject item where as below points need to be taken in notice as because of these grounds it has been rejected in other institutes: M/s Medtronic was rejected because the total shelf life of the product from the date of manufacturing is only 6 months. M/s Medtronic tubes are hardly supplied to the hospitals with any shelf life because after a few months' tubes are expired. Tube are not compatible with the machines in already placed in the hospital. Tubes supplied by the manufacturer are in pair copy attached (Annex A) meaning it cannot be broken as per the international approvals and standards. Grievance M/s Ever X Brand Actayliax item 88- ACT Cartridge please note although M/s Ever-X has been rejected but we wanted to bring in notice that item No. 88 ACT is amongst the schedule D item list for which no relaxation has been granted by DRAP as per SRO 526(1). 2021 April 30,2021 and registration for this item is mandatory. It is to bring in your notice that as per SRO 526(1).2021 April 30,2021 (Copy attached Annex A) it has been clearly indicated sub rule (2) that " The exemptions in sub rule (1) shall not be applicable to the lifesaving or life sustaining medical devices specified in schedule D" and ACT tube is part of schedule D list. Product quoted by M/s Ever X, Actalyke, Helena Laboratories is not registered. However, the same is approved as per your technical report whereas it is violation of your own bidding documents compulsory parameter/knock down criteria (1) where it states for "Valid Drug Registration Certificate (DRC)".	Item No. 153(Sub Clavin Catheter) in technical evaluation M/s Iqbal & Company was rejected by the end-user. Now they requested kindly re-evaluate their product because they are responsive in bid evaluation. Item No. 99 (D/ Chest Drainage) in bid evaluation they are non-responsive due to lack of DRAP registration. TAC decision sustained. Hence grievance rejected. Item No. 88 (ACT Cartridges) M/s Iqbal & Company claimed that end-user accept all vendors against said product. One of the competitor product was not compatible with hospital machine.	Hence grievance was rejected

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9.	M/s Quintex Medicals submit letter No. Nil Dated 09-02-2022 vide diary No. 2779 Dated 10-02-2022. M/s Quintex Medicals quoted CSSD items with tender Sr. # 284,285,286,287,288,289,290,291 & 292 manufactured by one of leading company PMS Turkey, technical evaluation status of our quoted items in Non-Responsive but reason of rejection did not mentioned. We would like to inform to honorable grievances committee that this institute is using same products for last 3-4 years without any single complaint . Copies of purchase orders are also attached for your consideration.	Item No.284,285,286,287,288,289,290 ,291& 292 vendor like to inform to honorable grievance committee that this institute is using same products for last 3 to 4 years without any single complaint. On which ground we are rejected by end-user.	Hence grievance was accepted.
10.	M/s Umair Enterprises submit letter No. UE/786/ICL/259 Dated 09-02-2022 vide diary No. 2797 Dated 10-02-2022. Appeal for grievance tender Sr. No. 306,324,325,328 & 329 your concern purchase committee maximum products are rejected on evaluation basis; Kindly re-evaluate our products because so many institutions of Punjab are using our products. Therefore it is our humbly request that re-evaluate.	Item No. 306 (Face Mask) in bid evaluation they are non-responsive and not have DRAP registration. TAC decision sustained. Hence grievance rejected.	Hence grievance was rejected.
11.	M/s Kaumedex submit letter No. KAU/1143/22 Dated 10-02-2022 vide diary No. 2889 Dated 11-02-2022. Grievance for Bulk purchase of Surgical Disposable items (Medical devices) for the year 2021-2022 item no 308,308,309,310,311,334,335. following reasons was quoted for rejection of the gloves (TNA). a) We did attach all the prerequisite documents as required in the bidding documents despite that our bid was not accepted based on sample evaluation. b) Our glove brand High-Max is a premium quality glove manufactured in compliance with the ASTM D3577 & ASTM D3578 standards and is being manufactured by Super Max Glove Manufacturing SDN BHD which is the second largest glove manufacturer of the world. Out of the firms that quoted for items no. 308,309,310,311 samples of only one firm were declared responsive, therefore making it a single bidder. Sir, such an act of procuring agency is discriminatory and undermines healthy competition and is in sheer violation of PPRA rule no 34.	Item No. 308,309,310 & 311 not accepted in technical evaluation due to bad quality of their products. Item No. 334 (Examination gloves powdered) in bid evaluation they are technically not accepted because their samples are not according to the specification advertised in tender. Item No. 335 (Examination Gloves Powder Free) in bid evaluation they are non-responsive and not meet the knock down criteria.	Hence grievance was accepted against Sr. No. 308,309,310 &311 and rejected against Sr. No. 334 & 335..
12.	M/s Innovate Medical Technology Pvt. Ltd. Video letter no 2932 dated 11-02-2022 . According to the technical evaluation report our all products are approved technically but only product dignity sheet is not approved due to free sale certificate not translated in English. But now we have got the same so please accept our grievance and gave us the chance and accept the translated free sale certificate and declare the product as qualified.	Item No. 45 Dignity Sheets in bid evaluation they are non-responsive in knock down criteria vendor did not have free sale certificate of quoted brand. TAC decision sustained. Hence grievance rejected.	Hence grievance was rejected.

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13.	<p>M/a National Enterprises submit letter no 218/21-22 dated 02-10-2022 vide letter no 2920 dated 11.02.2022. Grievance of our company against technical evaluation report regarding annual framework contract for purchase of surgical disposable items/Medical Device for the Financial Year 2021-222. We have participated in the subject tender and offered our brand, but tender enquiry No. 199 (Synthetic Surgical Glue Gluban2 (Sealant), has not been approved by your hospital without any justification. We would like to inform you that our firm is supplying this product Synthetic Surgical Glue to so many well reputed institutions of Punjab. Some of these institutions enumerated as under, (for ready reference orders attached) Service Hospital, Sir Ganga Ram Hospital, Hameed Latif Hospital, Shaukat Khanum Hospital & PKLI Lahore. We are enclosing herewith the following documents.</p> <ol style="list-style-type: none"> 1. Synthetic Surgical Glue Glubran2 (Sealant) DRAP Registration applied Certificate. 2. Exempted notification letter SRO No. 526 (1)/2021. In last, due to the established facts, we request you to reject the out of specification brand (CRYOLIFE USA) quoted by M/s Cardiac Care Lahore. 	Item No. 199 (Synthetic Surgical Glue) in technical evaluation they are technically accepted but in compulsory parameters they are non-responsive because they have applied in DRAP for registration.	Hence grievance was rejected.
14.	<p>M/s Cardiac Care submit letter No. REF/CCARE/023/22 Dated 10-02-2022 vide diary No. 2896 Dated 11-02-2022. Please with reference to technical evaluation report uploaded , we have some reservations about following items and requesting to address. Item No. 101 Manometer Line our brand is registered in DRAP and its registration letter and No. MDIR0001650 is attached. Please verify registration of our competitor as well. Item No. 122 Needle Free Connector submission letter of DRAP registration is attached. Please reconsider on the basis of this letter. Item No. 126 Chest Tube our brand is registered in DRAP and its registration letter and no. MDIR0000735 is attached. Item No. 182 Section Tube confirm the registration or submission letter of all technically approved brands. Item No. 186 IV Extension line with 3 way confirm the DRAP registration of technically approved brands.</p>	Item No. 101 (Manometer Line) in technical evaluation all vendors are accepted by end-user vendor claimed that please check that their competitor had registration of said item. Competitor had registration of said item. TAC decision sustained. Hence grievance rejected. Item No. 122 (Needle Free Connector) in bid evaluation they are non-responsive in compulsory parameters. There competitor meet the compulsory parameters. Item No. 182 (Suction tube) in bid evaluation they are non-responsive in compulsory parameters. Other competitors who are technically accepted by end-user are responsive in bid evaluation. Item No. 186 (IV Extension Line) in bid evaluation they are non-responsive in compulsory parameters. Other vendor is technically accepted by end-user and also responsive in bid evaluation.	Hence grievance was rejected.

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15.	M/s S. Fazalilahi & Sons (Pvt) Ltd submit letter No. Nil Dated Nil vide diary No. 3008 Dated 12-02-2022. With due respect I want to say that our company was made non-responsive due to poor/low quality of the product (500gm Cotton Roll, Tender Enquiry # 318) of Surgical Disposable tender 2021-22 With the particular reason of disqualification described above we humbly want to request to please re-evaluate our product once again as we have faced the same issue in many hospital's but after re-evaluation our product was made responsive and many end-user described that due to un-favorable conditions of keeping the samples are not made sufficient sometimes therefore the samples are rejected the first time.	Item No. 318 Cotton wool during technically evaluation end-user rejected their product vendor requested that re-evaluate their product.	Hence grievance was rejected.
16.	M/s Jamsung (Pvt) Ltd submit letter No. JSC/22/278 Dated 11-02-2022 vide diary No. 3025 Dated 12-02-2022. M/s Jamsung (Pvt) Ltd has participated in the tender Sr. No. 49 (Polythene Gown), 304 (Disposable Shoe Cover) & 317 (Polythene Gloves) During technical evaluation , our samples got rejected by the end-user. We have been supplying the above mentioned items in different Govt. institutes including Wazirabad Institute of Cardiology, THQ Shahkot. We have attached the purchase orders with the technical bid and also along with this grievance letter for your consideration.	Item No. 49,304 & 317 vendor claimed that on which ground we are rejected by end-user.	Hence grievance was rejected.
17.	M/s Kohinoor Industries submit letter No. Nill Dated Nil vide diary No. 3049 Dated 12-02-2022. M/s Kohinoor Industries participated and rejected tender Sr. No. 323,328 & 329. No reason mention in technical evaluation report, on confirmation we come to know that it's End-User rejection. DTL (Drug testing laboratory) is only authority for checking of the quality of the product. None of our batch is failed from DTL which ensures the product is up to the mark having best efficacy. Keeping in view the quality of our products and experience with your esteemed institution, we request you to re-evaluate our product samples and provide us a chance to serve again your esteemed institution.	Item No. 323,328 &329 during technical evaluation they are rejected by end-user. Vendor requested kindly re-evaluate them because in last year they are awarded these items.	Hence grievance was rejected.

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18.	M/s 3 Plus Pharma submit letter No. Nil Dated 11-02-2022 vide diary No. 3006 Dated 12-02-2022. Some items which are technically approved under sample evaluation by the end-user / technical scrutiny by TAC are mentioned as rejected in remarks. Other items which are technically not approved under sample evaluation by the end-user / technical scrutiny by TAC does not include description regarding the shortage of any documents or rejected by end-user. We can provide that documents if any demanded by the technical committee. Moreover, our items are quality products esp. Surgical and Examination Gloves which are also registered and are being procured in number of esteemed institutions (Purchase order are attached).	Item No. 308 during technical evaluation vendor was non-responsive and not have free sale certificate by brand name which they quoted in the bid.	Hence grievance was rejected.
19.	M/s Arsons Pharmaceutical Industries (Pvt) Ltd submit letter No. Nil Dated Nil vide diary No. 2999 Dated 12-02-2022. grievance against technical evaluation report against these tender enquiry No. 12 Zinco Adhesive Zincoxide Tape Paragonelike, Sr. No. 13 Medi Swab (Alcohol Swab) & Sr. No. 328 Care Gauze (Surgical Gauze Swab). Objection 1, against Sr. No. 12 & 13 drugs registration certificate is not valid. As per item wise criteria we have to submitted valikd DRC / Device enlistment certificate issued by the DRAP to the applicant (which ever applicable) any one of above can be accepted. Duration of certificate of registration a certification of registration under this chapter, shall , unless, earlier suspended or canceled, be in force for a period of five years from the date of registration of the drug and may there after be renewed for periods not exceeding 5 years at the time. provided that an application for the renewal of registration shall bot be entertained unless it has been made within sixty days after the expiry of the registration and when an application has been made as aforesaid the registration shall subject to the orders passed on the application has been made as the renewal continue in force for the next period five years.	M/s Item No. 12 & 13 during technical evaluation end-user accepted them but they are non-responsive in compulsory parameters. As per knock down criteria they applied registration of DRAP and competitors already registered their items in DRAP. TAC decision sustained. Hence grievance rejected. Item No. 328 during technical evaluation end-user rejected their product due to poor quality. TAC decision sustained. Hence grievance rejected.	Hence grievance was accepted against Sr. No. 12 &13 and rejected Sr. No. 328.

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20.	M/s Intra Health submit letter No. Nil Dated 11-02-2022 vide diary No. 3001 Dated 12-02-2022. we have some points which we would like to bring into your kind notice regarding item No. 337 Instrument Disinfectant and 339 Alcoholic Liq/ hand rub 500ml. The other firms participated in the tender of above mentioned items does not fulfill the compulsory parameter/ knock down criteria of bid evaluation criteria as given below. 1. Valid drug registration certificate by DRAP 2. Valid free sale certificate legalized / notarized, Pakistan Embassy Attested.3. ISO Certificate 134854. CE Certificate Our quoted product Manorapid Alcoholic liq / hand rub manufactured by Antiseptica Germany is DRAP Registration bearing No. MDIE-0000061 and Ttriacid-N manufactured by Antiseptica Germany is DRAP registered bearing No. MDIR-0002268. Other firms are participating in the tender without permanent DRAP registration but according to DRAP letter F.No. 10-5/2020-DD(Health & OTC) (M-77)(1) Dated 17th April 2020, provisionally allowed some firms for the preparation of Hand Sanitizer on campaign basis during Covid-19 pandemic with the condition that "The manufacturer shall not claim any right for enlistment / registration. The provisional permission shall not be used as a reference for any purpose including legal litigation, claim, right etc. The provisional permission on campaign basis has expired on 02-07-2020.	Item No. 337 and 339 technically accepted by end-user. Vendor said they are satisfied by the decision of technical evaluation committee and would like that you would upload this decision.	Hence Grievance was accepted.
21.	M/s M Yousaf & Co submit letter No. Nil Dated 11-02-2022 vide diary No. 2940 Dated 11-02-2022. We have participated in tender Sr. No. 98,148,182,283,303,304,305 & 306 quoted by us are technically rejected with the remarks of non-responsive. As these brand of items are in routine usage of different hospitals and yet we have received no complaint regarding quality, whose orders are available with us for reference are attached. So keeping in view the above mentioned grievance & encouraging the healthy competition you are requested to kindly look into the matter and re-evaluate your decision.	Item No. 98,148,182,283,303,304,305 & 306 during bid evaluation they are non-responsive in compulsory parameters. All product of vendor does not have registration of DRAP and either not applied. But their competitor meet all the compulsory parameters. TAC decision sustained. Hence grievance rejected.	Hence grievance was rejected.

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22.	M/s Safe Health Pakistan Bizcon submit letter No. SHPBC/CHLHR/09022022/09 Dated 09-02-2022 vide diary No. 2936 Dated 11-02-2022. M/s Safe Health Pakistan Bizcon have participated tender Sr. No. 15,16,17,43,47,64,96,101,139,151 & 152. The TAC declared this item Non- Responsive, in sample evaluation TNA and remarks Rejected.	Item No. 15,16,43,47,64,96,101,139,151 & 152 during bid evaluation they are non-responsive in compulsory parameters. All items of vendor did not have DRAP registration and either not applied. On the other hand all its competitors meet all the compulsory parameters. TAC decision sustained. Hence grievance rejected.	Hence grievance was rejected.
23.	M/s Tech Zone submit letter No. Nil Dated 12-02-2022 vide diary No. 2953 Dated 12-02-2022. Tender Sr. No. 4 (e,f,g,h) i.e. disposable syringe 20ml, 50ml & 60ml M/s Ever-X have been declared responsive though both the bidder does not have the free sales certificate for their quoted brand i.e. UCI. Tender Sr. No. 305 similarly, for the product no. 305 i.e., Disposable Surgical Gown the brand Max has been technically qualified through the bidder M/s Allied Health Care does not have the free sales certificate for its quoted brands i.e. "Max". Tender Sr. No. 43 (a,b), 96) our quoted products TE No. 43(a,b) i.e., Adhesive Dressings & Chest Bottle with tube have been declared as Non-Responsive for not having the registration. The samples of Adhesive Dressing have also been rejected by the end-user however at the same time the samples of a Chinese brand have been approved. It is requested to kindly get our samples re-evaluated and declare us responsive.	Item No. 4 (e,f,g,h) i.e. D/Syringe 20ml, 50ml & 60ml M/s Tech Zone claimed that its competitor. M/s Ever-X did not have free sale certificate of quoted brand.	Hence grievance was rejected against 4(e,f,g & h) 10ml,20ml,50ml &60ml. Hence grievance was accepted against Sr. No. 305 (Surgical Gown).

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<p>24.</p>	<p>M/s Ever -X submit letter No. Nil Dated 12-02-2022 vide diary No. 3033 12-02-2022. Tender Sr. No. 19 Nasogastric Feeding Tube we found that one vendor quoted "Pahsco" brand of NG Tube which is of Taiwan origin. We would like to mention tat: According to letter of "Government of Pakistan Ministry of foreign Affair Dy. No. 2722 ADC(MD*MC) Dated 26-10-2020" and in view of decision of medical devices board 24th meeting held on 19-11-2020 (letter attached). "There is no diplomatic / consular relationship with Taiwan. Pakistan does not recognize Taiwan as a state but as an integral part of china. Therefore, above mentioned brand does not comply with compulsory clause of bidding document i.e. valid & attested free sale certificate from Pakistan embassy of Taiwan. Secondly, DRAP issue a show cause notice to Taiwan registered product for cancellation of their registration after policy guideline from ministry of foreign affair (letter attached.) Another point to mention here is that in Minutes of TAC of Lahore General Hospital in response to order No. L&M(PPRA) W.P No. 74592/2020 Dated 5th January 2022, they rejected/cancelled the products of Taiwan Origin quoted there (letter attached). We request you to please re-evaluate the decision regarding approval of PHASCO Brand of Taiwan Origin. As this approval is against Policy guidelines of ministry of foreign affair and DRAP. Tender Sr. No. 62 Stylet We found that one vendor quoted "Pahsco" brand which is of Taiwan origin. And details of Taiwan issue are described earlier.</p> <p>Tender Sr. No. 64 ETT Holder we request to please re-evaluate this product as end-user has accepted this product sample. Tender Sr. No. 96 Chest U Water Seal Bottle with tubing 1800ml and Sr. No. 126 Chest Tube Soft we found that one vendor quoted "Pahsco" brand which is of Taiwan origin. And details of Taiwan issue are described earlier. Tender Sr. No. 139 Mucous Extractor we request to please re-evaluate as end-user has accepted this product sample and we have supplied this brand in 2019-20 tender of ch&ich Lahore. And there was no complain of this brand. Tender Sr. No. 303 Disposable Cap,304 Disposable Shoe Cover,317 Polythene Gloves & 333 Tongue Depressor we request to please re-evaluate this product as end-user has accepted this product sample and we already supplied this product in previous tender years.</p>	<p>Item No. 19,62,64 & 96 M/s Ever- X claimed that its competitor (M/s Cardiac Care) with quoted brand Pahsco. According to letter of Government of Pakistan Ministry of Foreign Affair DY. No. 2722 ADC(MD & MC) dated 26-10-2020. Brand does not comply with compulsory and in view of decision of medical devices board. 24th meeting held on 19-11-2020. There is no diplomatic/ Consular relationship with Taiwan. Pakistan does not recognize Taiwan as a state but as an integral part of china. Therefore, above mentioned brand doest not comply with compulsory clause of bidding document i.e. valid registration & attested free sale certificate from Pakistan Embassy of Taiwan. Secondly DRAP issue a show cause notice to Taiwan registered product for cancellation of their registration after policy guideline from ministry of foreign affair. Another point to mention here is that in minutes of TAC of Lahore General Hospital in responsive to order No. L&M (PPRA) W.P No. 74592/2020 dated 5th January 2022 they rejected the products of Taiwan origin quoted there. Item No. 139 Mucous Extractor vendor request that re-evaluate their product. They are non-responsive in bid. Item No. 303,304,317 & 333 vendor does not qualified in compulsory parameters. TAC decision sustained.</p>	<p>Hence grievance was accepted against Sr. No. 19,62,64 96.& 126 Hence grievance was rejected against Sr. No. 139,303,304,317 & 333.</p>
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GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 17-02-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2021-2022.

25.	<p>M/s Allied Health Care submit letter No. Nil Dated 12-02-2022 vide diary No. 3034 Dated 12-02-2022. Tender Sr. No. 04 Disposable Syringe 10ml we fulfilled are requirements mentioned in tender bidding documents, i.e. attached all required updated documents, and in last tender year we were awarded by this product and supplied throughout last tender year, there was no complain of product as well. Please recheck our tender and re-evaluate. Tender Sr. No. 19 Nasogastric Feeding Tube we found that one vendor quoted "Pahsco" brand of NG tube which is of Taiwan origin. I would like to mention that: According to letter of " Government of Pakistan Ministry of foreign Affair DY. No. 2722 ADC(MD&MC) Dated 26-10-2020" and in view of decision of medical devices board 24th meeting held on 19-11-2020 (letter attached). Secondly, DRAP issue a show cause notice to Taiwan registered product for cancellation of their registration after policy guideline from ministry of foreign affair (letter attached.). Another point to mention here is that in Minutes of TAC of Lahore General Hospital in response to order No. L&M(PPRA) W.P No. 74592/2020 Dated 5th January 2022, they rejected/cancelled the products of Taiwan Origin quoted there (letter attached).</p>	<p>Item No. 4 D/ Syringe 10ml vendor fulfilled all requirements of compulsory parameters mentioned in tender . After re-evaluation they are declared responsive. Hence grievance accepted. Item No. 19 NG Tube same as M/s Ever-X.</p>	<p>Hence grievance was accepted against Sr. No. 4 (d) 10ml .</p>
26.	<p>M/s Omer Healthcare letter No. Nil Dated 11-02-2022 vide diary No. 3002 Dated 12-02-2022. Our quoted item No. 338 Surface Disinfectant Descocid-N has been rejected. In this regard we submit here under few lines for your kind consideration. Descocid-N has been used by your hospital for many years. We have supplied this product in many other major Government and private institutions. Descocid-N is an approved/ listed brand in the book of VAH. It is ISO 13485 and CE Certified with free sale certificate bearing the brand name of product legalized / notarized Pakistan Embassy attested. Descocid - N is DRAP registered bearing no MDIR-0002271 Dated 09-03-2021. It is a prequalified product by Directorate General Health Service Punjab for the financial year 2021-22. In the light of above mentioned facts kindly re-consider our product.</p>	<p>Item No. 338 Surface Disinfectant during technical evaluation they are rejected by end-user. In compulsory parameters they are responsive. Vendor request kindly re-evaluate their product. Hence grievance rejected.</p>	<p>Hence grievance was rejected</p>

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27.	<p>M/s Omer Healthcare letter No. Nil Dated 11-02-2022 vide diary No. 3003 Dated 12-02-2022. Our Surgical Gloves Maxitex has been approved by your hospital TAC committee. Surgical Gloves Maxitex is only brand prequalified by the Directorate General Health Services Punjab, out of seven quoted brands. It can be verified from their website online "dghs.punjab.gov.pk." "Prequalification of Maxitex Surgical Gloves is also attached". Maxitex is being used for last 10 years in your institute and many other major institutions in Pakistan. We are satisfied with the decision of Technical Evaluation Committee and would like that you would uphold this decision.</p>	<p>Vendor said that in Surgical Gloves they are pre-qualified in DG Health Office out of seven brands. We are satisfied with the decision of technical evaluation committee.</p>	<p>Hence grievance was addressed.</p>
28.	<p>M/s Alliance Medical letter No. AM-5542 Dated 12-02-2022 vide diary No. 3000 12-02-2022. Tender Sr. No. 26,27 & 28 CVP Line, Double Lumen (Make: Vygon Europe). The products quoted by M/s Cardiac Care are not registered with DRAP. According to SRO 526 Dated 30-04-2021 issued by DRAP, the products in schedule-D have no exemption and the registration is mandatory for the products in schedule D to be imported. It is therefore, humbly requested to review the matter and accept the grievance. Tender Sr. No. 26,27,28 CVP Line, Double Lumen 29,30 CVP Line, Triple Lumen 101 Manometer Line & 118 Arterial Leader Cath (Make: Vygon Europe quoted by M/s Cardiac Care).The country of origin against above products has been mentioned as "Europe", which is not a country but a continent. Everyone know that the country of origin means where the product has been manufactured. We then have a question to the procuring agency if it would be acceptable for all other bidders if "ASIA" is mentioned against China, Korea, Taiwan, Singapore as a country of origin.2. The physical inspection of samples for Tender No. 101 and 118 shows the country of origin as "France" but tender Sr. No. 26,27,28,29 and 30, the products show a country of origin as "Germany". The registration certificates for these items also have different manufacturer names as well as their country of origins.3. It is also clearly evident that the above products are offered from two manufacturers that is, Vygon France and Vygon Germany. Keeping in view the facts, their respective documents submitted along with their technical bid must be different and issued by these two different manufacturers as shown below:1. Letter of Authorization, 2. ISO Certificate, 3. CE Certificate, 4. Legalized Free Sale Certificate We therefore, humbly request to the hospital authorities to check and verify the documents again in the respective manner and if any ambiguity is found then kindly accept the grievance.</p>	<p>Item No. 26,27 & 28 CVP Lines vendor claimed that its competitor does not have registration of DRAP against said products. Country of origin mentioned as Europe which is not a country but a continue competitor have DRAP registration of said product. TAC decision sustained. Hence grievance rejected. Item No. 101 & 118 same above.</p>	<p>Hence grievance was rejected.</p>

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29.	M/s Sadqain Health Care (Pvt) Ltd submit letter No. SCH/829/2022 Dated 10-02-2022 vide diary No. 3029 Dated 12-02-2022. Sr. Tender No. 133 HME Filter which is very sensitive product to use, accepted two brands are of UK brand but on brand is made in China. The purpose is to consider only the quality based product, item # 133 Disposable HME Filter as per the specification mention in the item list in the bidding document.	Item No. 133 HME Filter vendor claimed that all firms are accepted in technical evaluation accepted two brand are of UK but one brand is made in china. The purpose is to consider only the quality based product.	Hence grievance was rejected
30.	M/s Sadqain Health Care (Pvt) Ltd submit letter No. SCH/830/2022 Dated 10-02-2022 vide diary No. 3028 Dated 12-02-2022. Sr. Tender No. 75 (Disposable ECO Face Mask) Intersurgical is the only manufacturer of Eco Face Mask brand, no other manufacturer is existing in the market for this product. The purpose is to bring this information into your kind consideration. Item # 75 (Disposable Eco Face Mask) as per the specification mention in the item list in the bidding document.	Item No. 75 Disposable ECO Face Mask it is to inform you that intersurgical is the only manufacturer of this product no other manufacturer existing in the market for the product. The purpose is to bring this information into your kind information.	Hence grievance was rejected
31.	M/s Sadqain Health Care (Pvt) Ltd submit letter No. SCH/828/2022 Dated 10-02-2022 vide diary No. 3027 Dated 12-02-2022. Sr. Tender No. 74 Disposable Bacterial Filter Sterile Children's Hospital has accepted bids of a product which is not sterile but intersurgical brand is sterile. The purpose is to consider only the sterile item # 74 Disposable Bacterial Filter Sterile as per the specification mention in the item list in the bidding document.	Item No. 74 Disposable Bacterial Filter Sterile it is to inform you that we are technically accepted in technical evaluation and other comopotators also accepted by committee it is inform you that our item is sterile and others don't have.	Hence grievance was rejected
32.	M/s Sadqain Health Care (Pvt) Ltd submit letter No. SCH/827/2022 Dated 10-02-2022 vide diary No. 3026 Dated 12-02-2022. Sr. Tender No. 58 (Disposable Nasal Prong) Children's Hospital has accepted bids of an unregistered brand with DRAP but Intersurgical brand is registered with DRAP. The purpose is to consider only the DRAP registered company, items # 58 (Disposable Nasal Prong) as per the specification mention in the item list in the bidding document.	Item No. 58 Disposable Nasal Prong it is to inform you that you are technically accepted all vendors but only we are registered from DRAP Pakistan.	Hence grievance was rejected.

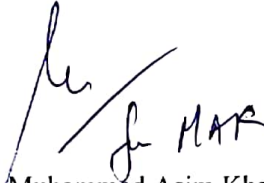
GRIEVANCES COMMITTEE MEETING MINUTES REGARDING THE FRAMEWORK CONTRACT FOR PURCHASE OF SURGICAL DISPOSABLE ITEMS / MEDICAL DEVICES THE HELD ON 17-02-2022 AT 10:00 A.M. IN THE CONFERENCE ROOM OF THE CHILDREN'S HOSPITAL, LAHORE FOR THE YEAR 2021-2022.

33.	<p>M/s Popular International (Pvt) Ltd submit letter No. Nil Dated 12-02-2022 vide diary No. 3013 Dated 12-02-2022.</p> <p>We wish to draw your attention on the oblique consideration and submit that registration of Suture as Drug is "No Longer Valid" so accepting bid of companies having no registration (as Device) is unjust and sheer violation of PPRA rules.</p> <p>Most importantly, as per SRO 526(1) Dated 30th April, 2021 issued by Drug Regulatory Authority of Pakistan there is no Exemption of Registration for Schedule E products i.e. Stapling/Surgical ligatures & Sutures while technical evaluation committee has accepted such unregistered products too. This is an absolute contravention of DRAP and PPRA rules.</p> <p>In the wake of above SRO, please reconsider your decision by duly following the PPRA Rules and considering the magnitude of the risk of harm and the gravity of the harm which may occur with these unregistered products.</p>	<p>In Sutures M/s Popular International claimed that its competitor (M/s Anwar & Sons, M/s Bajwa & M/s Jamal Din) does not have registration of DRAP in medical devices. All said vendors are still registered in drug category of DRAP which is no longer valid.</p>	<p>Hence grievance was accepted.</p>
34.	<p>M/s Noor International submit letter No. Nil Dated 14-02-2022 vide diary No. 3084 14-02-2022. Sr. Tender No. 68,74 &133 end-user TNA technically not approved / rejected us on sample evaluation, we are again ready to submit a samples for your kind & professional view that our product is highly efficient and good quality for that we will submit any documentation you may require in this regard to make us responsive firm and technically approved & accepted. In light of above views we are humbly requesting you to review your decision and declare M/s Noor International responsive & technically accepted.</p>		<p>Time Barred</p>
35.	<p>M/s Hiaro International submit letter No. Nil Dated 08-02-2022 vide diary No. 3095 Dated 14-02-2022. With due respect, we participated in the tender of procurement of surgical disposable we were declared non-responsive by the technical evaluation committee. We are the authorized distributor of sole agent of our manufacturer. We have supplied all these products in various teaching Govt. and Private hospitals. We attached all the documents in our bid and we are submitting again for your kind perusal.</p>		<p>Time Barred</p>

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Mst. Fatima Hafeez
Hospital Pharmacist



Dr. Muhammad Asim Khan
Associate Prof. of Pead Cardiovascular Surgery



Dr. Edrees Anwar Sheikh
AMS (Admin)



Dr. Samina Zaman
Prof. of Histopathology



Dr. Farhana Muzaffar
Prof. of Pead Dermatology

Submitted for information and approval please.



Medical Director